



Warranty Claim Detail

R.O. Number **72467**
Job **4**

COMPLAINT INFORMATION	
Flat Rate Code	1042
Description	A/C-Dometic, Remote sensor
Occurrences	0
Requested Hours	.00
Authorized Hours	.00
Fault Code	17-Electrical-poor connection
Vendor Responsible	89996-NEWMAR WORKMANSHIP Hours:.00
Notes	GOODWILL PART ONLY SINCE WE CANNOT CHARGE DOMETIC BACK

CUSTOMER COMPLAINT
COMMENT ENTERED ON 10/21/2025 AT 02:23 PM BY DEALER T-STAT FOR GARAGE READING INCORRECTLY

AUTHORIZATION NOTES
COMMENT ENTERED ON 10/22/2025 AT 12:53:14 PM BY CRAMSEY NEED PIC OF THE DATA TAG SHOWING THE MODEL AND SERIAL NUMBER COMMENT ENTERED ON 11/25/2025 AT 1:33:00 PM BY ALDUNNING WE NEED THE PICTURES REQUESTED AND THE PICTURE OF THE PART. COMMENT ENTERED ON 12/16/2025 AT 02:58 PM BY DEALER SENT PICS TO LEON COMMENT ENTERED ON 12/17/2025 AT 8:16:21 AM BY CSTROZIER DATA TAG ON THE A/C, PLEASE WHY WOULD YOU SUBMIT A JOB FROM AN OCTOBER RO IN THE MIDDLE OF DECEMBER? COMMENT ENTERED ON 12/17/2025 AT 1:05:57 PM BY ALDUNNING STILL NEED THE AC DATA TAG PICTURE. COMMENT ENTERED ON 12/17/2025 AT 1:06:07 PM BY ALDUNNING CASE 01050711 COMMENT ENTERED ON 12/18/2025 AT 02:35 PM BY DEALER

GENERAL INFORMATION	
Status	Paid
Denial Code	5-Need more information
Date In	10/21/2025
Submit Date	12/18/2025
Authorization	No 10/22/2025
Work Complete	Yes 12/23/2025
Payment	Yes 01/09/2026

TOTALS	Requested	Authorized
Labor	.00	.00
Sublet	.00	.00
Parts	63.96	63.96
Freight	16.46	16.46
Adjustments	.00	.00
TOTAL	99.61	99.61
TOTAL PAID		99.61