

CUSTOMER SERVICE

Case #:

Dealer Information

Dealer Name:

Contact:

Lippert Dealer#

Phone:

E-Mail:

Address:

State:

City:

Zip:

Retail Customer Information

Retail Name:

Phone:

Cell:

E-Mail:

Address:

State:

City:

Zip:

CUSTOMER SERVICE

Case #:

Unit Information

Complete VIN:

Model #:

OEM:

DOM:

Make:

DOP:

Claim Information

Lippert Part Invoice#:

Parts Cost:

Labor Time (Hrs):

Parts Markup:

Labor Rate (US \$):

Freight Total:

Total (Time x Rate):

Repair Completion Date:

Total = Parts + Labor + Freight:

Claim Description

Awning needs repair. Component Failure. Remove fabric and install new fabric. Removed forward arm upper hardware and replace with phillips flush mount screws, arm still has excessive amount of movement at the top of the head because motor is being overexerted. Recommend visual on motorhead until unit is flush and it is required to stop manually.

To Submit Warranty Claim Form:

E-mail: dealerclaims@lci1.com

Mail: LIPPERT
Attn: Warranty
2020 Blakesley Pkwy
Bristol, IN 46507
United States

Signature:

Date:

As a supplier of a broad array of highly-engineered components in the recreation and transportation product markets, safety, education and customer satisfaction are our primary concerns. Should you have any questions, please do not hesitate to contact us at 432-LIPPERT (432-547-7378) or by email at customerservice@lci1.com. Self-help tips, technical documents, product videos and a training class schedule are available at lippert.com or by downloading the LippertNOW app.