

From: EmailToCase <customerservice@lci1.com>
Sent: Friday, October 24, 2025 1:53 PM
To: b.parrott@myersrv.com
Subject: RE: JOHNSON [thread::7nUGNfQleMOIGhl6fjABOx8:]
Attachments: claim form 3.pdf



Case Number: 6321622
VIN: CBC75245

Hello BRIAN PARROTT,

Thank you for contacting Lippert Customer Care Center.

We have reviewed your request and information provided and Lippert will authorize one new awning fabric and 1.5 hours of labor. There is no need to return the part.

The replacement will need to be ordered as normal through our parts department. You can contact them by phone at 432-LIPPERT. Our hours of operation are 8:00-5:30 Monday through Friday EST. Orders can also be placed through the Lippert [online store](#).

Once the work has been completed for this concern, please submit the attached form for payment.

***Service fees and Travel Time are not covered under warranty and are the responsibility of the units owner.



Thank You,

Regan T
Care Center Customer Service Representative
p: 432.LIPPERT | f: 574.534.7161
www.lippert.com

----- Original Message -----
From: EmailToCase [customerservice@lci1.com]
Sent: 10/24/2025 3:39 PM
To: b.parrott@myersrv.com