

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0008794	CLAIM STATUS	Paid
MYERS RV CENTER INC		CLAIM	2531476
12024 CENTRAL AVE S.E.		CLAIM ORIGIN	WEB
ALBUQUERQUE, NM 87123		ORIGINAL CLAIM ID	
USA		VIN	4X4TRPV20TB035307
		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$190.00	SITE/WAREHOUSE	080 / 080
OWNER INFORMATION		ITEM #	RPT200-80
MIGUEL SANTOS SOSA		DEALER RO #	72775
3119 COLORADO ST NE		CLAIM START DATE	12/18/2025
Albuquerque, NM 87110		CLAIM END DATE	02/02/2026
USA			
Retail Date of Purchase	10/17/2025	WARRANTY EXPIRATION DATE	10/17/2026

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	20-66-02-17-000672	Striker Plate or Door Lock - Exterior/Entry Doors/Adjust/Latch		
	Complaint, Cause, Correction			
	Original Note : stephanie@dealer-advisors.com, 2025-12-18 11:58:25 :: Complaint: Customer states the entry door is not latching. Cause: Customer had removed striker plate so cause wasn't able to be determined.			
	Correction: Reinstalled striker plate and tested, door is latching as designed.			
Model#		Dlr Sub Hrs	0.20	Sub Labor Amt \$38.00
Serial#		Appr Hrs	0.20	Appr Labor Amt \$38.00
Notes				

Labor

Line# 2	Operation Code	Operational Description		
	70-469-01-11-004520	Compressor Control Module - Appliances/Refrigerator (Furrion)/Replace/ Electrical		
	Complaint, Cause, Correction			
	Original Note : stephanie@dealer-advisors.com, 2025-12-18 12:01:14 :: Complaint: Customer states cannot get fridge out of offgrid mode. Fridge is off now, but once it turned on it automatically goes to offgrid, Cause: Freezer fan failure. Spoke with Cathy at Lippert, she informed me that number two flashing on the eyebrow is a fan failure and said I needed to order a new fan. Correction: Disassemble the shelves and rear panel of the freezer, removal of fan blade, removal of fan motor and install new fan. reassemble and test for function. Part 2024017875, Lippert case 6449925. Additional Note : stephanie@dealer-advisors.com, 2025-12-18 12:07:31 :: **There is not a FRC available for the fan on this unit, used the closest labor code I could find**			
Model#	fcr11dcgta-bg-lhh-b	Dlr Sub Hrs	1.10	Sub Labor Amt \$209.00
Serial#	10001999341072500047	Appr Hrs	1.10	Appr Labor Amt \$209.00

Notes

Hello, this message is to alert you that Forest River is currently reviewing your request with the Vendor. Also, please refrain from submitting an order for this repair until the authorization is complete. Please be sure to read the feedback notes upon receiving Authorization for additional details. We will update the line once we receive their response. Thank you.

OK, thank you.

Hello there, The requested repair has been authorized by Forest River and the Vendor for 0.30 hr for the removal and replacement of the FREEZER FAN 2024017875. Please order the replacement part from the Forest River parts department at div92parts@forestriverinc.com or by calling 574 642 3119 or a local supplier. If the part is purchased outside of Forest River or the Vendor, the Off-the-Shelf parts policy would be applied and a receipt would be required. Thank you

Forest River will authorize 0.80 additional time due to tech disassembly of shelves and the rear panel of the freezer.

Part

Line# 1	Item #	Description			
	F100729742	REFRIGERATOR PART: FREEZER FAN & COIL COVER ASSY. / FURRION REFRIGERATOR PART: FREEZER FAN & COIL COVER ASSEMBLY / FOR FURRION 10.6 CUFT. 2023136440 U17, BLUE BIN 72, 73, 74 2024017875			
	Model #	Serial #	Part tag	0000400482	
	Sub Qty	1.00	Sub Dlr Price	\$372.61	Sub Freight \$16.26
	Appr Qty	1.00	Appr Dlr Price	\$372.61	Appr Freight \$16.26
	Notes				

Submitted	Labor Amt	\$247.00	Approved	Labor Amt	\$247.00
	Parts & Freight	\$388.87		Parts & Freight	\$388.87
	Total	\$635.87		Total	\$635.87

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.