



Stephanie Kendziorski <stephanie@dealer-advisors.com>

RE: AUTHORIZATION FOR 2531476 : 4X4TRPV20TB035307 - MYERS RV CENTER INC [thread::fyrIfwyFeP-UdS4rdmB7lh8::]

1 message

Furrion Warranty <warranty@furrion.com>

Fri, Dec 26, 2025 at 2:47 PM

To: "div92warranty@forestriverinc.com" <div92warranty@forestriverinc.com>

Cc: "stephanie@dealer-advisors.com" <stephanie@dealer-advisors.com>

Hello Jacqueline,

Case 6461105 (6449925)
VIN 4X4TRPV20TB035307

Thank you for sharing the details of the customer's situation. We appreciate your efforts in providing this information.

As a resolution to this case, we are approving up to .3 for labor.

This serves as prior authorization for the removal and replacement of the FREEZER FAN 2024017875.

This pre-authorization is for informational purposes only and will not result in Lippert automatically issuing the replacement. Lippert will defer to the RV Manufacturer for next steps regarding replacement and claims filing.

This product is not required to be returned for testing. Note: Your coach information will need to satisfy the conditions for Warranty credit.

Mobile service fees are not covered under the Lippert warranty for this product.

If you have any additional questions or need further assistance regarding this case, please feel free to reply to this email thread. We are happy to help.

We appreciate your business!

Thank you,

Tawnya T.
Care Center Product Specialist
P: 432-LIPPERT | f: 537.534.7161
E: warranty@furrion.com
Lippert

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----- Original Message -----
From: DIV92 Warranty [div92warranty@forestriverinc.com]
Sent: 12/23/2025 3:44 PM
To: warranty@furrion.com
Cc: stephanie@dealer-advisors.com
Subject: AUTHORIZATION FOR 2531476 : 4X4TRPV20TB035307 - MYERS RV CENTER INC

Hello, I am requesting authorization for the following:

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0008794		CLAIM STATUS	Pre-Auth
MYERS RV CENTER INC		CLAIM	2531476
12024 CENTRAL AVE S.E.		CLAIM ORIGIN	WEB
ALBUQUERQUE, NM 87123		ORIGINAL CLAIM ID	
USA		VIN	4X4TRPV20TB035307
LABOR RATE: \$190.00		CHASSIS VIN	
		DOM	09/12/2025
OWNER INFORMATION		MILEAGE	0
MIGUEL SANTOS SOSA		SITE/WAREHOUSE	080//080
3119 COLORADO ST NE		ITEM #	RPT200-80
Albuquerque, NM 87110		DEALER RO #	72775
USA		CLAIM START DATE	12/18/2025
		CLAIM END DATE	
505-730-3181			
RETAIL DATE OF PURCHASE	10/17/2025	WARRANTY EXPIRATION DATE	10/17/2026

Line# 2 Operation Code Operational Description
70-469-01-11-004520 Compressor Control Module Appliances/Refrigerator (Furrion)/Replace/Electrical
Complaint, Cause, Correction
Original Note :
stephanie@dealer-advisors.com, 2025-12-18 12:01:14 :: Complaint: Customer states cannot get fridge out of offgrid mode.
Fridge is off now, but once it turned on it automatically goes to offgrid,
Cause: Freezer fan failure. Spoke with Cathy at Lippert, she informed me that number two flashing on the eyebrow is a fan failure and said I needed to order a new fan.
Correction: Disassemble the shelves and rear panel of the freezer, removal of fan blade, removal of fan motor and install new fan. reassemble and test for function. Part 2024017875, Lippert case 6449925.
Additional Note :
stephanie@dealer-advisors.com, 2025-12-18 12:07:31 :: **There is not a FRC available for the fan on this unit, used the closest labor code I could find**

Model # fcr11dcgta-bg-lhh-b	Submitted Hrs 1.10	Submitted Labor \$209.00
Serial # 10001999341072500047	Approved Hrs 0.00	Approved Labor \$0.00

Per our First Stop Warranty Program with your company, a response is highly recommended within 24 hours. We will graciously allow up to 48 hours. after the 48 hours, a resend of the original email will occur, allowing 24 hours for a response. Provided there is no response, the claim automatically approves and a chargeback submitted to your company. Thank you for your cooperation.



RV

Jacqueline Herrera

SURVEYOR/R.POD/NOBO/IBEX/RV
SUITES

WARRANTY REPRESENTATIVE

Div92warranty@forestriverinc.com
Office: (574) 642-3119 live calls

Please email our Teams for help:

Warranty: div92warranty@forestriverinc.com

Parts: div92parts@forestriverinc.com

Owners: div92owners@forestriverinc.com

[1496 Gerber Street](#) - 92 Upstairs Offices

[1492 Gerber Street](#)- Warehouse

Ligonier, IN 46767



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