

WARRANTY

FURRION® REFRIGERATOR CHECKLIST FOR WARRANTY REQUEST

Once completed – E-mail to support@Furrion.com

*Incomplete or inaccurate information will delay processing. Replacement parts will be shipped unless otherwise noted.

Dealer Name: _____ Dealer Account #: _____
Dealer Phone: _____ E-mail: _____
Dealer Contact: _____ Dealer PO #: _____
Customer Name: _____ Original Owner: Yes No
Shipping Address: _____ Case #: _____
City: _____ State: _____ Zip: _____
Coach Manufacturer: _____ Model of Coach: _____ Floorplan: _____
Complete Coach VIN #: _____ Year of Coach: _____
Date of Manufacture: _____ Original Date of Purchase: _____
Model #: _____ Serial #: _____

Nature of the Complaint & Troubleshooting Performed:

[Empty box for Nature of the Complaint & Troubleshooting Performed]

Diagnostic Information

Is there a visible refrigerant leak within or behind the refrigerator? Yes [] No []
If Yes Photo Required - Click Box Below to Add Photo

[Empty box for photo upload]

***** If a leak is identified, no additional testing is required *****

WARRANTY

Does compressor run? Yes No

Starting Amps: _____ AC Volts: _____ DC Volts: _____

If 12V

Wire Length: _____ Size: _____

With refrigerator running (battery only), What is the voltage drop between the battery and Refrigerator Terminal Block? _____

With converter on (shore power), What is the voltage drop between the Battery and Refrigerator Terminal Block? _____

Does light operate? Yes No

Does door seal and latch properly (If equipped)? Yes No

Is there airflow through the front vent (Use piece of paper to check)? Yes No

Does compressor cycle on and off? Yes No

Temperature Checks

Temp control set to mid setting

Ambient temperature in RV: _____

Prior to Operating

Fresh Food: _____ Freezer: _____

Wine Compartment (14CUFT only): _____

After 2 Hour Run Time

Fresh Food: _____ Freezer: _____

Wine Compartment (14CUFT only): _____

Amp Draw: _____

Please note: Submitting this form does not guarantee your claim will be paid or replacement will be issued. Furrion may request additional details based on the documentation you have completed.