

# FOREST RIVER WARRANTY CLAIM FORM

<b>DEALER ACCOUNT #</b>	0008794	<b>CLAIM STATUS</b>	Authorized
<b>MYERS RV CENTER INC</b>		<b>CLAIM</b>	2531476
<b>12024 CENTRAL AVE S.E.</b>		<b>CLAIM ORIGIN</b>	WEB
<b>ALBUQUERQUE, NM 87123</b>		<b>ORIGINAL CLAIM ID</b>	
<b>USA</b>		<b>VIN</b>	4X4TRPV20TB035307
		<b>CHASSIS VIN</b>	
		<b>MILEAGE</b>	0
<b>Labor rate:</b>	\$190.00	<b>SITE/WAREHOUSE</b>	080 / 080
<b>OWNER INFORMATION</b>		<b>ITEM #</b>	RPT200-80
<b>MIGUEL SANTOS SOSA</b>		<b>DEALER RO #</b>	72775
<b>3119 COLORADO ST NE</b>		<b>CLAIM START DATE</b>	12/18/2025
<b>Albuquerque, NM 87110</b>		<b>CLAIM END DATE</b>	01/01/1900
<b>USA</b>			
<b>Retail Date of Purchase</b>	10/17/2025	<b>WARRANTY EXPIRATION DATE</b>	10/17/2026

## Claim Line Details

### Labor

<b>Line# 1</b>	<b>Operation Code</b>	<b>Operational Description</b>		
	20-66-02-17-000672	Striker Plate or Door Lock - Exterior/Entry Doors/Adjust/Latch		
	<b>Complaint, Cause, Correction</b>			
	Original Note : stephanie@dealer-advisors.com, 2025-12-18 11:58:25 :: Complaint: Customer states the entry door is not latching. Cause: Customer had removed striker plate so cause wasn't able to be determined. Correction: Reinstalled striker plate and tested, door is latching as designed.			
<b>Model#</b>		<b>Dlr Sub Hrs</b>	0.20	<b>Sub Labor Amt</b> \$38.00
<b>Serial#</b>		<b>Appr Hrs</b>	0.20	<b>Appr Labor Amt</b> \$38.00
	<b>Notes</b>			

### Labor

<b>Line# 2</b>	<b>Operation Code</b>	<b>Operational Description</b>		
	70-469-01-11-004520	Compressor Control Module - Appliances/Refrigerator (Furrion)/Replace/ Electrical		
	<b>Complaint, Cause, Correction</b>			
	Original Note : stephanie@dealer-advisors.com, 2025-12-18 12:01:14 :: Complaint: Customer states cannot get fridge out of offgrid mode. Fridge is off now, but once it turned on it automatically goes to offgrid, Cause: Freezer fan failure. Spoke with Cathy at Lippert, she informed me that number two flashing on the eyebrow is a fan failure and said I needed to order a new fan. Correction: Disassemble the shelves and rear panel of the freezer, removal of fan blade, removal of fan motor and install new fan. reassemble and test for function. Part 2024017875, Lippert case 6449925. Additional Note : stephanie@dealer-advisors.com, 2025-12-18 12:07:31 :: **There is not a FRC available for the fan on this unit, used the closest labor code I could find**			
<b>Model#</b>	fcr11dcgta-bg-lhh-b	<b>Dlr Sub Hrs</b>	1.10	<b>Sub Labor Amt</b> \$209.00
<b>Serial#</b>	10001999341072500047	<b>Appr Hrs</b>	1.10	<b>Appr Labor Amt</b> \$209.00
	<b>Notes</b>			

Hello, this message is to alert you that Forest River is currently reviewing your request with the Vendor. Also, please refrain from submitting an order for this repair until the authorization is complete. Please be sure to read the feedback notes upon receiving Authorization for additional details. We will update the line once we receive their response. Thank you.

OK, thank you.

Hello there, The requested repair has been authorized by Forest River and the Vendor for 0.30 hr for the removal and replacement of the FREEZER FAN 2024017875. Please order the replacement part from the Forest River parts department at div92parts@forestriverinc.com or by calling 574 642 3119 or a local supplier. If the part is purchased outside of Forest River or the Vendor, the Off-the-Shelf parts policy would be applied and a receipt would be required. Thank you

Forest River will authorize 0.80 additional time due to tech disassembly of shelves and the rear panel of the freezer.

<b>Submitted</b>	Labor Amt	\$247.00
	Parts & Freight	\$0.00
	Total	\$247.00

<b>Approved</b>	Labor Amt	\$247.00
	Parts & Freight	\$0.00
	Total	\$247.00

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<b>DEALER</b>	<b>DATE</b>
<b>SIGNATURE</b>	

I certify that I have performed these repairs consistent with Forest River Policies.

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<b>CUSTOMER</b>	<b>DATE</b>
<b>SIGNATURE</b>	

All repairs described have been inspected and are satisfactory.