

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0008794	CLAIM STATUS	Paid
MYERS RV CENTER INC		CLAIM	2500852
12024 CENTRAL AVE S.E.		CLAIM ORIGIN	WEB
ALBUQUERQUE, NM 87123		ORIGINAL CLAIM ID	
USA		VIN	5ZT2TRJB2SB525510
		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$190.00	SITE/WAREHOUSE	048 / 048B
OWNER INFORMATION		ITEM #	TRT200BHSLE
SARAH ANDREWS		DEALER RO #	72661
923 N HALAGUENO ST		CLAIM START DATE	11/14/2025
Carlsbad, NM 88220		CLAIM END DATE	02/02/2026
USA			
Retail Date of Purchase	10/21/2025	WARRANTY EXPIRATION DATE	10/21/2026

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	60-136-01-00-001500	Fitting - Plumbing/Fresh Water Supply/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : service@myersrv.com, 2025-11-14 13:20:06 :: CUSTOMER STATES LEAK INSIDE UNIT COMING UNDER STOVE AREA - CUST. BELEIVES IT MAY HAVE SOMETHING TO DO WITH THE CITY WATER CONNECTION / Found leak at t-connection from outside city receptacle on supply hose. Replaced hose and tested on city water. Found second leak at quick connect receptacle at rear outside sprayer. Leak coming from elbow connector / Replaced city water supply hose. Replaced cone seal and crimp ring on outside spray port. Pressure tested system on city water and pump.			
Model#	Dlr Sub Hrs	1.00	Sub Labor Amt \$190.00	
Serial#	Appr Hrs	0.50	Appr Labor Amt \$95.00	
	Notes			
	We will need pictures of the issue. PICTS ARE NOW ATTACHED Excessive time requested for work to be done aproved time .50 NVCB. Per dealers description of this repair. This authorization is pending ALL requirements of repair code have been met.TD.			

Part

Line# 1	Item #	Description				
	USERPART	20392 Cone Washer - QC2 QEST cone				
	Model #	Serial #	Part tag			
	Sub Qty	1.00	Sub Dlr Price	\$0.18	Sub Freight	\$0.00
	Appr Qty	1.00	Appr Dlr Price	\$0.18	Appr Freight	\$0.00
	Notes					
Line# 2	Item #	Description				
	USERPART	88-9165 1/2 PLumb Pex Clamp				
	Model #	Serial #	Part tag			
	Sub Qty	1.00	Sub Dlr Price	\$0.51	Sub Freight	\$0.00
	Appr Qty	1.00	Appr Dlr Price	\$0.51	Appr Freight	\$0.00
	Notes					
Line# 3	Item #	Description				
	USERPART	Hose				
	Model #	Serial #	Part tag			
	Sub Qty	1.00	Sub Dlr Price	\$9.19	Sub Freight	\$0.00
	Appr Qty	1.00	Appr Dlr Price	\$9.19	Appr Freight	\$0.00

Notes

Labor
Line# 2

Operation Code Operational Description
30-100-01-00-001051 Cabinet - complete - Interior/Cabinetry/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : service@myersrv.com, 2025-11-14 13:26:09 :: CUSTOMER STATES CABINET DOOR, OVER KITCHEN SINK, ON LEFT SIDE THE WOOD/FRAME IS CRACKED / Replace complete front face. / Must remove cabinets, microwave, hood range assembly, window valance and blinds. Remove cabinet assembly and detach front face. Install new front face and reinstall all components.

Model# Dlr Sub Hrs 9.00 Sub Labor Amt \$1,710.00
Serial# Appr Hrs 2.00 Appr Labor Amt \$380.00

Notes

This is just a stile why not just replace the stile?
ITS NOT THE STILE ITS THE INSIDE OF THE DOOR
PLEASE DISREGARD LAST MESSAGE THAT WASN'T FOR THIS CLAIM
It is the face frame that is cracked
He will have disassemble and rebuild the entire front frame
Approved for R&R cabinet stile 1.50 NVCB. Per dealers description of this repair. This authorization is pending ALL requirements of repair code have been met.TD.
Per your email from what I saw hinge can be removed wood glue applied in crack ,hole drilled from back side proper size screw used to close crack,let dry reinstall hinge.Please,provide pictures proving this would not work for further consideration.TD
Adding update so this doesn't automatically deny. I am still working to find out if your repair procedure will work for this.
Keep me posted on what I authorized.TD
Tech can do repair with your instructions you sent over.
NVCB,To repair only as instructed.Repair only close code per dealer's description of this repair.
This authorization is pending ALL requirements of repair code have been met.TD

Part
Line# 1

Item # Description
USERPART Almond Silicone
Model # Serial # Part tag
Sub Qty 1.00 Sub Dlr Price \$11.18 Sub Freight \$0.00
Appr Qty 1.00 Appr Dlr Price \$11.18 Appr Freight \$0.00

Notes

Labor
Line# 3

Operation Code Operational Description
30-100-01-00-001040 Cabinet Door Hinge, each - Interior/Cabinetry/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : service@myersrv.com, 2025-11-14 13:37:35 :: CUSTOMER STATES CABINET DOOR, OVER KITCHEN SINK, ON RIGHT SIDE THE HINGE IS COMING APART / Hardware stripped / Replaced fasteners and retest

Model# Dlr Sub Hrs 0.50 Sub Labor Amt \$95.00
Serial# Appr Hrs 0.20 Appr Labor Amt \$38.00

Notes

Is this the same hinge on the cabinet you are asking to replace on line 2?
It is the face frame that
No, it is the other cabinet
Excessive time requested for work to be done aproved time .20 NVCB. Per dealers description of this repair. This authorization is pending ALL requirements of repair code have been met.TD.

Part
Line# 1

Item # Description
USERPART Fasteners
Model # Serial # Part tag
Sub Qty 1.00 Sub Dlr Price \$1.90 Sub Freight \$0.00
Appr Qty 1.00 Appr Dlr Price \$1.90 Appr Freight \$0.00

Notes

Labor

Line# 4

Operation Code **Operational Description**
 30-100-01-00-001040 Cabinet Door Hinge, each - Interior/Cabinetry/Replace/No Tread Code
Complaint, Cause, Correction
 Original Note : service@myersrv.com, 2025-11-14 13:41:29 :: CUSTOMER STATES CABINET DOOR OVER
 DINETTE HAS COME OFF / Hardware failure / Replaced fasteners, door and test.

Model# **Dlr Sub Hrs** 0.50 **Sub Labor Amt** \$95.00
Serial# **Appr Hrs** 0.20 **Appr Labor Amt** \$38.00

Notes

Wrong code was used
 The time for this repair has been adjusted. This repair is approved as described by the dealer.
 This authorization is pending ALL requirements of repair code have been met.

Part

Line# 1

Item #		Description			
USERPART		Fasteners			
Model #		Serial #		Part tag	
Sub Qty	1.00	Sub Dlr Price	\$1.90	Sub Freight	\$0.00
Appr Qty	1.00	Appr Dlr Price	\$1.90	Appr Freight	\$0.00

Notes**Labor**

Line# 5

Operation Code **Operational Description**
 70-148-24-00-001705 Speaker Wiring - Appliances/Radio/Repair/No Tread Code
Complaint, Cause, Correction
 Original Note : service@myersrv.com, 2025-11-14 13:44:51 :: CUSTOMER STATE FURRIION SOUND BAR IS NOT
 WORKING / Loose connection. Blown fuse / Removed speaker sound bar and secured molex connection.
 Replaced fuse. Test

Model# **Dlr Sub Hrs** 0.50 **Sub Labor Amt** \$95.00
Serial# **Appr Hrs** 0.30 **Appr Labor Amt** \$57.00

Notes

The time for this repair has been adjusted. This repair is approved as described by the dealer.
 This authorization is pending ALL requirements of repair code have been met.

Part

Line# 1

Item #		Description			
USERPART		Fuse			
Model #		Serial #		Part tag	
Sub Qty	1.00	Sub Dlr Price	\$0.30	Sub Freight	\$0.00
Appr Qty	1.00	Appr Dlr Price	\$0.30	Appr Freight	\$0.00

Notes**Labor**

Line# 6

Operation Code **Operational Description**
 70-173-01-00-002113 Furnace Heat Duct 4" - Coiled - Appliances/Furnace (Dometic, Atwood)/Replace/
 No Tread Code
Complaint, Cause, Correction
 Original Note : service@myersrv.com, 2025-11-14 13:47:37 :: CUSTOMER STATES, BY TOILET, VENT AT SHOWER
 AREA HAS DUCTING COMING OUT / Ductwork protrusion / Removed vent. Trimmed ductwork and reinstall

Model# **Dlr Sub Hrs** 0.40 **Sub Labor Amt** \$76.00
Serial# **Appr Hrs** 0.40 **Appr Labor Amt** \$76.00

Notes**Submitted**

Labor Amt \$2,261.00
 Parts & Freight \$25.16
 Total \$2,286.16

Approved

Labor Amt \$684.00
 Parts & Freight \$25.16
 Total \$709.16

DEALER **DATE**
SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER **DATE**
SIGNATURE

All repairs described have been inspected and are satisfactory.