

Claim statement

Claim

Dealer account #:

Reference:

Customer:

Repair line

Claim type

Claim group

J01435742

296921

DROZDA, PATRICK

J01435742-001

Standard

WarrClaim

Unit

Chassis:

Description;

Registration date:

Mileage:

58TBM0BK9R3EB3116

0001294995

212FB RANGE LITE TT

04/24/2025

harmonm October 6, 2025 5:17 AM

declined dealer submitted wrong information

halla October 2, 2025 11:12 AM

JAYCO P# 2045753

harmonm October 1, 2025 1:44 PM

changed to correct job code

zz212205 October 1, 2025 12:56 PM

ADDED NEW STORY IN CAUSE AND CORRECTION

harmonm Oc

Complaint: CUSTOMER STATES REFER NOT COOLING / FREEZER WILL GO DOWN TO -10 THEN UP TO 60 / LOWER BOX WON'T COOL BELOW 45

Cause: CompFail DEFECTIVE REFERGERATOR / DEFECTIVE CONTROL BOARD

Correction: AppAdj-V Verified customer concern. Freezer is reaching 10 while refrigerator is 55. Verified system operation as per LCI. Had to call LCI and form a case. Case number attached. August 19, 2025 called Lipper narrow down system to freezer fan. Visually inspected diverter and Refrigerator portion of duct. No obvious signs of where removed access seal by cutting with razor blade allowing more airflow. No change noted. Checked heating coil, fan operation, fan signal from harness to fan and signal from board to harness. 12.7 V at board and 12.6 V at fan connector. Defective refer / remove and replace. AS PER MANUFACTURER CHANGE OUT

Transaction type	Main Op.	Operation no	Item number	Disp. code	Adj. Reason Code	Description	Req. qty	Unit	Unit price	Req. amount	Approved quantity	Approved amount
Labor	No	0173001B			Wrong Operation Code	REFRIGERATOR COMPLETE-REPLACE-STANDARD REFER	2.00		\$179.00	\$358.00	0.00	\$0.00
Labor	Yes	0173210E			Other	REFRIGERATOR-INVISION-REPLACE-12V-10.75 AMP COMPRESSOR BOARD	1.00		\$179.00	\$179.00	0.00	\$0.00

	Labor	Parts	Charges	Total		
Total requested amount	\$358.00	\$0.00	\$0.00	\$358.00	Invoice status	None
Total adjusted	(\$358.00)	\$0.00	\$0.00	(\$358.00)	Invoiced date	10/1/2025
Total approved amount	\$0.00	\$0.00	\$0.00	\$0.00	Payment reference	

Claim statement

ClaimJ01435742

Dealer account #:296921
MYERS RV CENTER, INC

Unit58TBM0BK9R3EB3116

Chassis:0001294995

Description;212FB RANGE LITE TT

Registration date:04/24/2025

Mileage:

Reference:

Customer:DROZDA, PATRICK

Repair lineJ01435742-002

Claim typeStandard

Claim groupWarrClaim

Create date:09/15/2025

Start date09/15/2025

Rep line desc: BEDFRAME BROKEN

Status:Confirmed

End date10/06/2025

Pre auth#:PA001238937

Status date11/25/2025

harmonm October 6, 2025 5:17 AM declined dealer submitted wrong information halla October 2, 2025 11:12 AM JAYCO P# 2045753 harmonm October 1, 2025 1:44 PM changed to correct job code zz212205 October 1, 2025 12:56 PM ADDED NEW STORY IN CAUSE AND CORRECTION harmonm Oc

Complaint:

Bedframe came broke at Strut mount

Cause:

CompFail Component

Correction:

Need to cut a piece of six by three-quarter lumber & install under shock bracket on both sides to prevent further issues

Transaction type	Main Op.	Operation no	Item number	Disp. code	Adj. Reason Code	Description	Req. qty	Unit	Unit price	Req. amount	Approved quantity	Approved amount
Labor	Yes	0411020				FRAME-REPAIR	1.00		\$179.00	\$179.00	1.00	\$179.00
Item	No		9001525			WARRANTY SHOP SUPPLIES	1.00	EA	\$10.74	\$10.74	1.00	\$10.74
Charges	No					Parts markup	1.00		\$3.22	\$3.22	1.00	\$3.22
			Labor	Parts	Charges	Total						
Total requested amount			\$179.00	\$10.74	\$3.22	\$192.96	Invoice status			Invoiced		
Total adjusted			\$0.00	\$0.00	\$0.00	\$0.00	Invoiced date			11/25/2025		
Total approved amount			\$179.00	\$10.74	\$3.22	\$192.96	Payment reference			448704		
Claim total J01435742			Labor	Parts	Charges	Total						
Total requested amount			\$537.00	\$10.74	\$3.22	\$550.96						
Total adjusted			(\$358.00)	\$0.00	\$0.00	(\$358.00)						
Total approved amount			\$179.00	\$10.74	\$3.22	\$192.96						