



12024 Central Ave SE ★ Albuquerque NM 87123
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 (505)298-7691 ★ 1-800-748-2078 ★ FAX (505)293-7172

W/O: 72605
 Promised Date:
 24 NOV 25



WO #: 72605 (Appointment Date: 27 OCT 2025 - Time: 10:15am)
 Customer Name: 60888 - HOFFMAN, ALEX
 Completed Date:
 Invoice#:
 Author: ADVISOR
 Stock Desc: 2023 ACCESS CARE PHONTOM
 Serial#: 1FDXE4FN0RDD27896
 Chassis#:
 Miles/Hrs: 019222
 Tag#: UNH
 Purchased Date:
 Warranty Date:
 Date In: 27 OCT 25
 Time In:

Job #1 - External

COMPLAINT: CUSTOMER STATES CONTROL PANEL WILL SHOW ALL TANKS ARE EITHER ALWAYS FULL OR EMPTY

CAUSE: Unknown could not duplicate customers concern

CORRECTION: Could not verify customers concern flood tested black tank, fresh tank, and grey tank. Level raised according to position of sensors. Also checked connection act sensors. For fresh tank bed base had to be removed and slide had to be opened. All resistance value correspondence to each resistor pack. After flood testing system took unit to dump station and dumped all tanks. Had to flush black tank as debris was still keeping level at 2/3.
 Job complete

Labor

Job #	Description	Total
1	MONITOR PANEL DIAGNOSE	195.00

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	25.08	25.08

Subtotal for Job #1: 220.08

Job #2 - Warranty

COMPLAINT: CUSTOMER STATES GETTING A CODE OF F8 OR E8 ON TANKLESS WATER HEATER

CAUSE: Component was not set to correct setting

CORRECTION: Verified customer concern. When operating kitchen faucet and bathroom faucet error would set.. Contacted manufacturer. Tech Support sent video to change settings. Video did not show clear instructions . Call manufactured Tech Support and had them directly confirm setting . Two people have to be used to perform reset. Reset setting and verified repair .

Labor

Job #	Description	Total
2	TANKLESS WATER HEATER DIAGNOSE	N/C

Customer #: 60888
 HOFFMAN, ALEX





Subtotal for Job #2: 0.00

Job #3 - Warranty

COMPLAINT: JOB ADDED: CUSTOMER STATES GETTING A CODE OF F8 OR E8 ON AIR CONDITIONER

CAUSE: Incorrect installation. Loose wires at thermostat applied to controller in ceiling assembly

CORRECTION: Removed filter and Plenum cover to gain access to air conditioner. Removed filter to gain access to remove screws. Initiated AC. AC would not turn on checked voltage at thermostat 12 V present coming to thermostat 12 V coming out of the thermostat when testing going to control board for demand found loose wires, reinstalled and clipped connectors and AC started to function as design. Reinstalled all items in reverse order.

Job complete

Labor

Job #	Description	Total
3	AIR CONDITIONER DIAGNOSE	N/C

Subtotal for Job #3: 0.00

Job #4 - Warranty

COMPLAINT: JOB ADDED: CUSTOMER STATES TRIM ON BEDROOM SLIDE HAS COME OFF - INSIDE OF UNIT **PANEL IS INSIDE CLOSET WILL NEED TO REMOVE ITEMS IN FRONT OF CLOSET \$97.50 CHARGE**

CAUSE: Incorrect installation. Nails did not hold trim to wall.

CORRECTION: Removed old fasteners and installed new trim with 22 gauge staples.

Labor

Job #	Description	Total
4	INTERIOR MOLDING BATTEN	N/C

Subtotal for Job #4: 0.00

Job #5 - Warranty

COMPLAINT: JOB ADDED: CUSTOMER STATES BOTTOM DRAWER, BELOW CLOSET WILL NOT STAY CLOSED

CAUSE: Component failure, catch damaged beyond repair missing rollers.

CORRECTION: Removed old catch and installed new catch. had to open slide to gain access to drawer.

Labor

Job #	Description	Total
5	CABINET DRAWER ADJUST	N/C

Parts

Part #	Description	Qty	Price	Total
22411	CATCH STRIKE - HEAVY	1.00	N/C	N/C

Subtotal for Job #5: 0.00

Job #5A - External

NEED TO ADD LP TO CHECK JOB #2

CLEAR AREA TO ACCESS CLOSET WHERE TRIM AND DRAWER ARE...JOBS 4&5 &

Labor

Job #	Description	Total
5A	MISC LABOUR CODE (EXTERNAL)	97.50

Parts

Part #	Description	Qty	Price	Total
1000	L.P. GAS	6.00	6.44	38.64



Subtotal for Job #5A: 136.14

Job #6 - Warranty

COMPLAINT: JOB ADDED: CUSTOMER STATES TRIM IN BATHROOM, AT CEILING TO THE LEFT AS YOU WALK IN, COMING UNDONE

CAUSE: Incorrect installation

CORRECTION: Remove trim, removed old fasteners, clean, trim, and installed with 22 gauge staples filled all staple holes

Labor		
Job #	Description	Total
6	INTERIOR MOLDING BATTEN	N/C
Subtotal for Job #6:		0.00

Job #7 - External

COMPLAINT: JOB ADDED: CUSTOMER STATES LIGHTS ABOVE DINETTE TABLE WILL FLICKER

CAUSE: Unknown

CORRECTION: Could not duplicate customer concerns.

Labor		
Job #	Description	Total
7	CLEARANCE LIGHT DIAGNOSE	97.50
Subtotal for Job #7:		97.50

Job #8 - External

COMPLAINT: JOB ADDED: 2 COMPARTMENT DOOR LOCKS ON DRIVERS SIDE ARE NOT LINED UP

CAUSE: Lock cylinder lock nut was over tighten

CORRECTION: Verified customer concern, disassembled lock assembly, and repositioned rear door on off door side was adjusted however second from rear door could not be adjusted anymore. Cylinder orifice was collapsed and no longer hold in shape recommend replacing door.

Labor		
Job #	Description	Total
8	COMPARTMENT DOOR LOCK ADJUST	39.00
Subtotal for Job #8:		39.00

Job #9 - External

COMPLAINT: JOB ADDED: CUSTOMER STATES BLACK TANK DRAIN HOLE IS NOT LINED UP CORRECTLY

IF BLACK TANK FULL THERE MAY BE A CHARGE TO DUMP & CLEAN

CAUSE: Unknown

CORRECTION: Could not duplicate customers concern. Drain will swivel into place.

Labor		
Job #	Description	Total
9	HOLDING TANK BLACK	1.95
Subtotal for Job #9:		1.95

Job #10 - External

JOB ADDED: CUSTOMER REQUESTS COST FOR LICENSE PLATE HOLDER

W/O: 72605
Promised Date: 21 NOV 25



Customer #: 60888
HOFFMAN, ALEX





Labor		
Job #	Description	Total
10	DIAGNOSIS	7.80
Subtotal for Job #10:		7.80

Job #11 - External

COMPLAINT: JOB ADDED: CUSTOMER REQUESTS COST TO REPLACE AWNING ARMS & COVER

CAUSE: Damaged

CORRECTION: Recommend replacing both arms as lower arm rivet has come apart and upper idle arm cover is broken at rear arm and forward arm bent beyond repair

Labor		
Job #	Description	Total
11	DIAGNOSIS	19.50
Subtotal for Job #11:		19.50

Job #12 - External

COMPLAINT: JOB ADDED: CUSTOMER REQUESTS COST TO PUT SOME KING OF RESTRAINER ON WASHER & DRYER

CAUSE: Request requested by customer

CORRECTION: Recommend removal of front facia fabrication of spacer and installation of spacer above washer and dryer stack. Two hours.

Labor		
Job #	Description	Total
12	DIAGNOSIS	19.50
Subtotal for Job #12:		19.50

Job #NOTE - External

CUSTOMER PURCHASED

Labor		
Job #	Description	Total
NOTE	DIAGNOSIS	0.00
Subtotal for Job #NOTE:		0.00

Parts Total:	38.64
Labour Total:	477.75
Sublet Total:	0.00
Extras Total:	25.08
Tax Total:	41.29
WORK ORDER TOTAL:	582.76

NOTICE:
 DUE TO A LACK OF SPACE, A \$15/DAY STORAGE FEE WILL APPLY IF YOU DO NOT PICK UP YOUR UNIT WITHIN 48 HOURS OF NOTICE OF COMPLETION

MANUFACTURER'S WARRANTIES AND SERVICE CONTRACTS DO NOT COVER DIAGNOSTIC TIME IF NO PROBLEM IS FOUND

ALTHOUGH WE TAKE PRECAUTIONS TO INSURE YOUR VEHICLE'S SECURITY WHILE IN FOR REPAIRS, WE ARE NOT RESPONSIBLE FOR ANY LOSS OR DAMAGE TO THE VEHICLE OR CONTENTS DUE TO FIRE, THEFT, OR ANY OTHER CAUSE BEYOND OUR CONTROL. WE WOULD APPRECIATE YOUR ASSISTANCE BY REMOVING OR SECURING YOUR VALUABLES SUCH AS GUNS, CAMERAS, JEWELRY, CASH, ETC.

I hereby authorize Myers RV Center, Inc. to perform the repair work set forth in this work order, including the parts and materials necessary. I agree that you are not responsible for delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets and highways for the purpose of testing, inspection or transporting to sublet vendors. An express mechanics lien is hereby acknowledged on the herein described vehicle to secure the payment for repairs performed.



Customer Signature : _____

Date: 16 Dec 2025

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Customer Work
Order

