



12024 Central Ave SE ★ Albuquerque NM 87123
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W/O: 72504
 Promised Date:
 15 OCT 25



WO #: 72504 (Appointment Date: 15 OCT 2025 - Time: 09:15am)
 Customer Name: 60179 - WILLIAMS, JAMES
 Completed Date: 29 JAN 26
 Invoice#: Author: ADVISOR
 Stock Desc: 9339 2024 KOUNTRY STAR 3709
 Serial#: 750929 Date In: 15 OCT 25
 Chassis#: 4UZACHFCXPCUP7468 Time In:
 Miles/Hrs: 2600
 Tag#: 6908
 Purchased Date: 07 JUL 25
 Warranty Date: 07 JUL 25

Job #1 - Warranty

COMPLAINT: CUSTOMER STATES BIG SLIDE ON DRIVERS SIDE WILL NOT COME OUT.

CAUSE: Case# 1032150

Controller malfunction caused both motors to receive constant voltage in until gearbox failure.

CORRECTION: Replace controller and both motor/ gearbox assemblies.

Must remove shafts one each end. Front shaft has two slip joints that must be R&ld. Requesting 6.0 hrs
 New motors and module installed. New motors do not work with system. Called Newmar spoke with Troy.
 Verified wrong motors were sent.

Need 4.0 more hours to remove wrong motors and install new motors
 Replaced and tested. Completed

Labor

Job #	Description	Total
1	SLIDE OUT ROOM DIAGNOSE	1,665.00

Parts

Part #	Description	Qty	Price	Total
144824	PSO GEAR MOTOR "K" W/ENCODER	2.00	1,482.86	2,965.72
149294	CONTROL DUAL MOTOR	1.00	309.70	309.70

Subtotal for Job #1: 4,940.42

Job #1A - Internal

INCORRECT MOTORS WERE RECEIVED

Labor

Job #	Description	Total
1A	SLIDE OUT ROOM DIAGNOSTIC TIME	N/C

Subtotal for Job #1A: 0.00

Job #2 - Internal

COMPLAINT: CUSTOMER STATES GENERATOR WILL NOT START. SWITCH ON DASH JUST BLINKS.
 CUSTOMER STATES DIDNT HAVE ISSUE WITH GENERATOR TILL THE SLIDE ISSUES STARTED -
 MAY NEED TO SEND OUT TO SUBLET

CAUSE: Performed preheat procedure on genset. Started and tested. Verified proper voltage, amperage
 and hertz on both legs. Verified all fluids full.

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CORRECTION: Completed

Labor

Job #	Description	Total
2	GENERATOR DIAGNOSE	N/C
Subtotal for Job #2:		0.00

Job #3 - Warranty

COMPLAINT: CUSTOMER STATES IN MASTER BEDROOM, WHEN STANDING AT FOOT OF BED, THE RIGHT SIDE SHADE WILL FALL

CAUSE: Retainer brackets set too far apart causing bracket to hit hardware on ends of shade track.

CORRECTION: Removed window treatment. Removed shade. Removed brackets and repositioned to location that allows for proper fitment. Reinstalled all components and tested shade. Completed

Labor

Job #	Description	Total
3	WINDOW SHADE DIAGNOSE	79.55
Subtotal for Job #3:		79.55

Parts Total:	3,275.42
Labour Total:	1,744.55
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	5,019.97

NOTICE:
DUE TO A LACK OF SPACE, A \$15/DAY STORAGE FEE WILL APPLY IF YOU DO NOT PICK UP YOUR UNIT WITHIN 48 HOURS OF NOTICE OF COMPLETION

EFFECTIVE 01/12/2026 A CREDIT CARD SURCHARGE OF 3% WILL BE APPLIED TO ALL CREDIT CARD TRANSACTIONS

MANUFACTURER'S WARRANTIES AND SERVICE CONTRACTS DO NOT COVER DIAGNOSTIC TIME IF NO PROBLEM IS FOUND

ALTHOUGH WE TAKE PRECAUTIONS TO INSURE YOUR VEHICLE'S SECURITY WHILE IN FOR REPAIRS, WE ARE NOT RESPONSIBLE FOR ANY LOSS OR DAMAGE TO THE VEHICLE OR CONTENTS DUE TO FIRE, THEFT, OR ANY OTHER CAUSE BEYOND OUR CONTROL. WE WOULD APPRECIATE YOUR ASSISTANCE BY REMOVING OR SECURING YOUR VALUABLES SUCH AS GUNS, CAMERAS, JEWELRY, CASH, ETC.

I hereby authorize Myers RV Center, Inc. to perform the repair work set forth in this work order, including the parts and materials necessary. I agree that you are not responsible for delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets and highways for the purpose of testing, inspection or transporting to sublet vendors. An express mechanics lien is hereby acknowledged on the herein described vehicle to secure the payment for repairs performed.

Date: 29 Jan 2026

Customer Signature : _____

W/O: 72504
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