

b.parrott@myersrv.com

From: service@jayco.com
Sent: Tuesday, December 16, 2025 8:15 AM
To: Brian Parrott
Subject: RE: <EXTERNAL> ATTN: Nisa / Ben Gary: 5SFDB3128SE542673
Attachments: APPROVED ESTIMATE.pdf

Good Morning;

Attached is the approved estimate. Please advise if you will be needing parts sent or if you will be sourcing them locally. Please hold all parts until part disposition is provided after final invoice is received and reviewed.

Thank you,

Amanda H
Customer Service Supervisor
Phone: 800-283-8267
E-Mail: service@jayco.com
903 S. Main St., Middlebury, IN 46540
[Jayco](#) | [Open Range RV](#) | [Heartland RV](#) | [Starcraft RV](#)

Jayco Customer Service will be closed December 24th through January 2nd . We will return to the office on January 5th. Happy Holiday Season to you and your family!



Connect with us on [LinkedIn](#) [Click Here](#)

*Did you know . . . The Jayco Family of Companies are participating members in a voluntary/no-cost-to-you dispute resolution program?
[DRP-RV — DeMars & Associates \(demarsassociates.com\)](#)*

From: Brian Parrott <b.parrott@myersrv.com>
Sent: Monday, December 15, 2025 11:56 AM
To: service@jayco.com
Subject: RE: <EXTERNAL> ATTN: Nisa / Ben Gary: 5SFDB3128SE542673

WARNING - Externally Sent Email - Do not click any links or open attachments that you are not expecting, even if you know the sender. If you are unsure please call the sender.

195.00 an hour

Sent from my Verizon, Samsung Galaxy smartphone

----- Original message -----
From: [service@jayco.com](#)
Date: 12/15/25 8:16 AM (GMT-07:00)



12024 Central Ave SE ★ Albuquerque NM 87123
 www.MYERSRV.com
 (505)298-7691 ★ 1-800-748-2078 ★ FAX (505)293-7172

W/O: 72651
 Promised Date:
 21 NOV 25



WO #: 72651 (Appointment Date: 10 NOV 2025 - Time: 02:15pm)
 Customer Name: 60921 - BEN, GARY

Completed Date:
 Invoice#:
 Author: BRIAN
 Stock Desc: 2025 CORTERRA 26.3RB
 Serial#: 5SFDB3128SE542673
 Chassis#:
 Miles/Hrs:
 Tag#: 6889
 Purchased Date:
 Warranty Date:

Date In: 10 NOV 25
 Time In:

LABOR RATE \$195.00

Job #1 - Warranty

COMPLAINT: CUSTOMER STATES WATER SYSTEM LEAKING EXTERIOR/INTERIOR WHEN CONNECTED TO CITY WATER / CHECK FRESH WATER TANK AND PUMP

CAUSE: Fill tube kinked causing tube to separate

CORRECTION: Drop underbelly to access tank at top and replace fill hose.
 3.0 hrs

3.0 HR \$585.00

3.00 Hrs

Customer #: 60921
 BEN, GARY

Labor Job #	Description	Total
1	WATER SYSTEM TROUBLESHOOT	N/C

Other Services Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
Subtotal for Job #1:				0.00

Job #2 - Warranty

COMPLAINT: CUSTOMER STATES THE MONITOR READS FULL ALL THE TIME FOR FRESH WATER TANK

CAUSE: DEFECTIVE HARNESS / INTERNAL FAILURE

CORRECTION: HAD TO DROP UNDERBELLY TO TEST / USED TEST HARNESS TO DIAGNOSE

3.0 HR \$585.00

3.00 Hrs

Labor Job #	Description	Total
2	MONITOR PANEL DIAGNOSE	N/C

Parts Part #	Description	Qty	Price	Total
10-1148	TANK MONITOR WIRING HARNESS	1.00	N/C	N/C
Subtotal for Job #2:				0.00

Job #3 - Warranty

COMPLAINT: CUSTOMER STATES THE WATER WAS LEAKING ON THE INSIDE HE WOULD LIKE TO MAKE SURE THE FLOOR AND WALLS IS OK. KM

CAUSE: Visually inspected trailer. No wood damage from water apparent



CORRECTION: Completed

Labor Job #	Description	Total N/C
3	INSPECTION	
Subtotal for Job #3:		0.00

Job #4 - Warranty

COMPLAINT: CUSTOMER STATES TOILET LEAKING WHEN BEING FLUSHED AT PEDAL

CAUSE: WATER VALVE AND BALL VALVE MECHANISM LEAKING

CORRECTION: REMOVED PEDAL / FOUND PIECE FOR BALL VALVE CAME APART / FOUND WATER VALVE LEAKING
WATER VALVE AND BALL VALVE MECHANISM NEEDS TO BE REPLACE OR ENTIRE TOILET 1.0 HR \$195.00

Labor Job #	Description	Total N/C
4	TOILET	
Subtotal for Job #4:		0.00

TOTAL \$1,365.00

Parts Total:	0.00
Labour Total:	0.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	0.00

NOTICE:
DUE TO A LACK OF SPACE, A \$15/DAY STORAGE FEE WILL APPLY IF YOU DO NOT PICK UP YOUR UNIT WITHIN 48 HOURS OF NOTICE OF COMPLETION

MANUFACTURER'S WARRANTIES AND SERVICE CONTRACTS DO NOT COVER DIAGNOSTIC TIME IF NO PROBLEM IS FOUND

ALTHOUGH WE TAKE PRECAUTIONS TO INSURE YOUR VEHICLE'S SECURITY WHILE IN FOR REPAIRS, WE ARE NOT RESPONSIBLE FOR ANY LOSS OR DAMAGE TO THE VEHICLE OR CONTENTS DUE TO FIRE, THEFT, OR ANY OTHER CAUSE BEYOND OUR CONTROL. WE WOULD APPRECIATE YOUR ASSISTANCE BY REMOVING OR SECURING YOUR VALUABLES SUCH AS GUNS, CAMERAS, JEWELRY, CASH, ETC.

I hereby authorize Myers RV Center, Inc. to perform the repair work set forth in this work order, including the parts and materials necessary. I agree that you are not responsible for delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets and highways for the purpose of testing, inspection or transporting to sublet vendors. An express mechanics lien is hereby acknowledged on the herein described vehicle to secure the payment for repairs performed.

Date: 12 Dec 2025

Customer Signature : _____

W/O: 72651
Promised Date: 21 NOV 25

Handwritten note:
1.50 to repair
1.00 to repair
1.00 to repair



Customer #: 60921
BEN, GARY

