



12024 Central Ave SE ★ Albuquerque NM 87123
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W/O: 72032
Promised Date:
06 AUG 25



WO #: 72032 (Appointment Date: 16 JUL 2025 - Time: 10:45am)

Customer Name: 60322 - ARMSTRONG, VAL
Completed Date: 27 AUG 25

Invoice#:
Author: BRIAN
Stock Desc: 2024 APEX 265RBSS
Serial#: 5ZT2CXSBO0RS047066
Chassis#:
Miles/Hrs:
Tag#: 6658
Purchased Date:
Warranty Date:

Date In: 16 JUL 25
Time In:

Job #1 - Warranty

COMPLAINT: Transferred to RV*72271 on 27 AUG 25

Estimate amount was 0.00

CUSTOMER STATES SHOWER LEAKS ON FLOOR WHILE IN USE / WATER DAMAGE ON PANELING AND SLIDE FACIA

CAUSE: Shower door base not sealed the silicone that was in the front of the door openings pulled away

CORRECTION: Hooked up water to the unit

Opened access panel at the base of the shower and on the cabinet next to the shower

Turned the water on using a light and checked all plumbing for leaks. Checked the shower drain connections and water lines. Followed the drain pipe from under the shower until it turned and went into the floor. No leaks detected

Inspected the shower door base found there was some silicone in the area of the doors but no where else.

Looking at the existing silicone and found it had separated from the shower door base

Replaced the access

Scraped away the old silicone, cleaned the edges used white silicone and sealed the whole base on the inside of the shower. In the front or outside and sealed this also

Job is complete

Will need to order 3 full length batten strips, door jam 4x78 to replace those that were damaged by water

Allowed the silicone to set over the weekend. Hooked up city water to the unit. sprayed the walls and shower door with water

Found that water was seeping out between the glass and the base that holds the glass in place.

Also found water was leaking in the right bottom corner between the wall and shower pan.

Added screws to secure the wall and siliconed the base at the wall all the way around

Also siliconed the bottom of the glass on both sides

Once the silicone sets will retest

Retested no leaks detected

Labor

Job #	Description	Total
1	SHOWER LEAK	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: CUSTOMER STATES CEILING PANELS SEPARATING AT SLIDE

Customer #: 60322
ARMSTRONG, VAL





CAUSE: Staples pulled out

CORRECTION: Removed old seam tape
 Stapled panel back to the ceiling
 Replaced the seam tape with new
 Job complete

Labor

Job #	Description	Total
2	MULTIPLE LABOR CODES	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #2: 0.00

Job #3 - Warranty

COMPLAINT: CUSTOMER STATES JWRAP LOOSE

CAUSE: Screws missing

CORRECTION: Replaced the missing screws added a screw on the bottom lip cleaned the tape residue off
 job complete

Labor

Job #	Description	Total
3	MULTIPLE LABOR CODES	N/C

Subtotal for Job #3: 0.00

Job #4 - Warranty

COMPLAINT: CUSTOMER STATES KITCHEN FAUCET LEAKS AT BASE WHILE PRESSURIZED

CAUSE: Set screws loose

CORRECTION: Found the whole facet moved at the base not allowing the gasket to seal
 Removed cabinet drawers and access panels
 Checked the set screws found they were loose
 Tightened the set screws , facet does not move at the base
 Checked the facet under pressure to the city water hook up no leaks detected
 Put access panels back and the drawers
 Cabinet was so small I could not physically see the set screws they were tightened by feel
 Job completed

Labor

Job #	Description	Total
4	KITCHEN FAUCET	N/C

Subtotal for Job #4: 0.00

Job #5 - Warranty

COMPLAINT: CUSTOMER STATES PASSENGER FENDERSKIRT LOOSE

CAUSE: Missing screws screws fell out

CORRECTION: Replaced missing screws
 Added screws to secure the fender skirt
 Job complete

Labor

Job #	Description	Total
5	FENDERSKIRT	N/C





Subtotal for Job #5: 0.00

Job #6 - Warranty

COMPLAINT: CUSTOMER STATES BELT MOLDING LOOSE AND SEPARATING

CAUSE: Missing. Silicone

CORRECTION: Cleaned belt rail

Added silicone to the areas on either end of the of the fender skirt

Job completed

Labor

Job #	Description	Total
6	BELT MOLDING	N/C

Subtotal for Job #6: 0.00

Job #7 - Warranty

COMPLAINT: Transferred to RV*72271 on 27 AUG 25

Estimate amount was 0.00

CUSTOMER STATES AWNING MISSING CAPS AND ARM CRACKED

CAUSE: Top caps broken and front half missing

CORRECTION: See attached pictures need to order new top caps and replace

Labor

Job #	Description	Total
7	AWNING	N/C

Subtotal for Job #7: 0.00

Job #8 - Warranty

COMPLAINT: CUSTOMER STATES BATHROOM DOOR FELL AND WALL SEPARATING

CAUSE: Screws pulled out of the roller on the top of the door

CORRECTION: Removed facia trim

Unlocked rollers and removed the door

Moved the locking pin forward a 1/4 inch and screwed back to the door

Moved the bottom guide back 1/4 inch one screw was between the door jam and stud causing the jam to separate

Locked the door back on the rollers

Reattached the facia trim

Removed the strap that keeps the door in place during transport repaired the snap and reattached the strap

Checked the door for proper operation and works properly job complete

Labor

Job #	Description	Total
8	BATHROOM DOOR	N/C

Subtotal for Job #8: 0.00

Parts Total: 0.00

Labour Total: 0.00

Sublet Total: 0.00

Extras Total: 0.00

WORK ORDER TOTAL: 0.00



NOTICE:
DUE TO A LACK OF SPACE, A \$15/DAY STORAGE FEE WILL APPLY IF YOU DO NOT PICK UP YOUR UNIT WITHIN 48 HOURS OF NOTICE OF COMPLETION

EFFECTIVE 01/12/2026 A CREDIT CARD SURCHARGE OF 3% WILL BE APPLIED TO ALL CREDIT CARD TRANSACTIONS

MANUFACTURER'S WARRANTIES AND SERVICE CONTRACTS DO NOT COVER DIAGNOSTIC TIME IF NO PROBLEM IS FOUND

ALTHOUGH WE TAKE PRECAUTIONS TO INSURE YOUR VEHICLE'S SECURITY WHILE IN FOR REPAIRS, WE ARE NOT RESPONSIBLE FOR ANY LOSS OR DAMAGE TO THE VEHICLE OR CONTENTS DUE TO FIRE, THEFT, OR ANY OTHER CAUSE BEYOND OUR CONTROL. WE WOULD APPRECIATE YOUR ASSISTANCE BY REMOVING OR SECURING YOUR VALUABLES SUCH AS GUNS, CAMERAS, JEWELRY, CASH, ETC.

I hereby authorize Myers RV Center, Inc. to perform the repair work set forth in this work order, including the parts and materials necessary. I agree that you are not responsible for delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets and highways for the purpose of testing, inspection or transporting to sublet vendors. An express mechanics lien is hereby acknowledged on the herein described vehicle to secure the payment for repairs performed.

Date: 11 Feb 2026

Customer Signature : _____

W/O: 72032
Promised Date: 29 AUG 25



Customer #: 60322
ARMSTRONG, VAL



Customer Work Order

