

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0008794	CLAIM STATUS	Paid
MYERS RV CENTER INC		CLAIM	2537323
12024 CENTRAL AVE S.E.		CLAIM ORIGIN	WEB
ALBUQUERQUE, NM 87123		ORIGINAL CLAIM ID	
USA		VIN	5NHTRDT18TD211522
		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$190.00	SITE/WAREHOUSE	091 / 091B
OWNER INFORMATION		ITEM #	NBT18.2-BM-91
VELORA PEACOCK		DEALER RO #	72791
102 Gold Ave SW		CLAIM START DATE	12/29/2025
Albuquerque, NM 87102		CLAIM END DATE	03/31/2026
USA			
Retail Date of Purchase	10/17/2025	WARRANTY EXPIRATION DATE	10/17/2026

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	70-167-01-11-001989	Module/Control Board - Appliances/Water Heater (Suburban)/Replace/Electrical		
	Complaint, Cause, Correction			
	Original Note : stephanie@dealer-advisors.com, 2025-12-29 16:59:47 :: Complaint: Customer states the water heater is not staying hot. Irregular temps. Cause: Water heater temperature does fluctuate when using hot water shower. Correction: Replace water heater module board.			
Model#	st-42	Dlr Sub Hrs	0.50	Sub Labor Amt \$95.00
Serial#	252202947t	Appr Hrs	0.75	Appr Labor Amt \$142.50

Notes

Hello, this message is to alert you that Forest River is currently reviewing your request with the Vendor. The contact on the claim has been included in the email to the vendor. Also, please refrain from submitting an order for this repair until the authorization is complete. Please be sure to read the feedback notes upon receiving Authorization for additional details. We will update the line once we receive their response. Thank you.

Hello there, The requested repair has been authorized by Forest River and the Vendor for .75 hr. Please order the replacement part from the Forest River parts department @ Div92Parts@forestriverinc.com or a local supplier. If the part is purchased outside of Forest River or the Vendor, the Off-the-Shelf parts policy would be applied and a receipt would be required. Thank you

Part

Line# 1	Item #	Description			
	F100600270	WATER HEATER PART, MODULE BOARD ONLY / ST-42 SUBURBAN WATER HEATER PART, CONTROL MODULE BOARD ONLY (521338) / ST-42 SUBURBAN SHED MIDDLE BIN 2			
	Model #	Serial #	Part tag		
	Sub Qty 1.00	Sub Dlr Price \$173.79	Sub Freight	\$16.28	
	Appr Qty 1.00	Appr Dlr Price \$173.79	Appr Freight	\$16.28	

Notes

Labor

Line# 2	Operation Code	Operational Description		
	70-469-01-00-001802	Door Handle, each - Appliances/Refrigerator (Furrion)/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : stephanie@dealer-advisors.com, 2025-12-29 17:47:38 :: Complaint: Lower refer door latch is broken Cause: Lower door on refer handle is broken Correction: Replace refer lower door handle with new one			
Model#	fcr11dcgta	Dlr Sub Hrs	0.50	Sub Labor Amt \$95.00
Serial#	10001822383122400060	Appr Hrs	0.20	Appr Labor Amt \$38.00

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Hello there, The requested repair has been authorized by Forest River and the Vendor for .20 hr. Please order the replacement part from the Forest River parts department @ Div92Parts@forestriverinc.com or a local supplier. If the part is purchased outside of Forest River or the Vendor, the Off-the-Shelf parts policy would be applied and a receipt would be required. Thank you

Part

Line# 1	Item #	Description			
	F100768848	REFER PART: DOOR SMALL COMPONENTS KIT **2024017876**			
	Model #	Serial #	Part tag		
	Sub Qty 1.00	Sub Dlr Price \$60.53	Sub Freight	\$16.26	
	Appr Qty 1.00	Appr Dlr Price \$60.53	Appr Freight	\$16.26	

Notes

Labor

Line# 3	Operation Code	Operational Description			
	20-78-02-00-000797	Lippert Awning - complete - Exterior/Awnings (Lippert)/Adjust/No Tread Code			
	Complaint, Cause, Correction				
	Original Note : stephanie@dealer-advisors.com, 2025-12-29 17:50:09 :: Complaint: Awning making a noise while retracting Cause: Awning arms make a dry rubbing sound when being retracted Correction: Lubricated all pivot points on awning arms				
Model#	f100185953	Dlr Sub Hrs	0.50	Sub Labor Amt	\$95.00
Serial#	v000431847	Appr Hrs	0.50	Appr Labor Amt	\$95.00

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Hello there, The requested repair has been authorized by Forest River and the Vendor for .50 hr. Please order the replacement part from the Forest River parts department @ Div92Parts@forestriverinc.com or a local supplier. If the part is purchased outside of Forest River or the Vendor, the Off-the-Shelf parts policy would be applied and a receipt would be required. Thank you
changed to a more suitable repair code.

Submitted	Labor Amt	\$285.00	Approved	Labor Amt	\$275.50
	Parts & Freight	\$266.86		Parts & Freight	\$266.86
	Total	\$551.86		Total	\$542.36

DEALER **DATE**
SIGNATURE
 I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER **DATE**
SIGNATURE
 All repairs described have been inspected and are satisfactory.