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**RE: 2537323 : 5NHTRDT18TD211522 - MYERS RV CENTER INC [ thread::IM69wzhpcsOUuIEpWP7xRB8:: ]**

1 message

**EmailToCase** <customerservice@lci1.com>

Tue, Dec 30, 2025 at 8:49 AM

To: "div92warranty@forestriverinc.com" &lt;div92warranty@forestriverinc.com&gt;

Cc: "stephanie@dealer-advisors.com" &lt;stephanie@dealer-advisors.com&gt;



Case Number: 6466620

VIN: TD211522

Hello FR 92 Warranty,

Thank you for contacting Lippert Customer Care Center.

We have reviewed your request and information provided and Lippert will authorize .5 hours of labor to lubricate the awning joints.



Thank you,  
Aaron K.  
Care Center Customer Service Representative  
P: 432-LIPPERT | f: 537.534.7161  
E: [customerservice@lci1.com](mailto:customerservice@lci1.com)  
Lippert

----- Original Message -----

**From:** DIV92 Warranty [[div92warranty@forestriverinc.com](mailto:div92warranty@forestriverinc.com)]**Sent:** 12/30/2025 7:32 AM**To:** [customerservice@lci1.com](mailto:customerservice@lci1.com)**Cc:** [stephanie@dealer-advisors.com](mailto:stephanie@dealer-advisors.com)**Subject:** 2537323 : 5NHTRDT18TD211522 - MYERS RV CENTER INC

Hello I am requesting authorization for the following below.

# FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0008794

MYERS RV CENTER INC

12024 CENTRAL AVE S.E.  
ALBUQUERQUE, NM 87123  
USA

LABOR RATE: \$190.00

## OWNER INFORMATION

Velora Peacock

102 Gold Ave SW  
Albuquerque, NM 87102  
USA

904-687-6972

RETAIL DATE OF PURCHASE 10/17/2025

WARRANTY EXPIRATION DATE 10/17/2026

CLAIM STATUS Needs review

CLAIM 2537323

CLAIM ORIGIN WEB

ORIGINAL CLAIM ID

VIN 5NHTRDT18TD211522

CHASSIS VIN

DOM 06/04/2025

MILEAGE 0

SITE/WAREHOUSE 091//091B

ITEM # NBT18.2-BM-91

DEALER RO # 72791

CLAIM START DATE 12/29/2025

CLAIM END DATE

## Claim Line Details

Line#	Operation Code	Operational Description
3	20-78-15-00-004588	Arm Bracket Exterior/Awnings (Lippert)/Repair or Replace/No Tread Code

### Complaint, Cause, Correction

Original Note :

stephanie@dealer-advisors.com, 2025-12-29 17:50:09 :: Complaint: Awning making a noise while retracting

Cause: Awning arms make a dry rubbing sound when being retracted

Correction: Lubricated all pivot points on awning arms

Model # f100185953

Submitted Hrs 0.50

Submitted Labor \$95.00

Serial # v000431847

Approved Hrs 0.00

Approved Labor \$0.00

Kind regards,



RV

**Amy Halsey**

**SURVEYOR/R.POD/NOBO/IBEX/RV SUITES**

**Warranty**

[ahalsey@forestriverinc.com](mailto:ahalsey@forestriverinc.com)

Office: (574) 642-3119 live calls

**Please email our Teams for help:**

Warranty: [div92warranty@forestriverinc.com](mailto:div92warranty@forestriverinc.com)

Parts: [div92parts@forestriverinc.com](mailto:div92parts@forestriverinc.com)

Owners: [div92owners@forestriverinc.com](mailto:div92owners@forestriverinc.com)

Shipping Address: [1492 Gerber Street, Ligonier, In 46767-](#)

Office: [1496 Gerber Street- Upstairs ,Ligonier, In. 46767](#)



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