



Stephanie Kendziorski <stephanie@dealer-advisors.com>

RE: 2537323 : 5NHTRDT18TD211522 - MYERS RV CENTER INC [thread::DffbPjuuc1OjHQKh9XDVKh8::]

1 message

Furrion Warranty <warranty@furrion.com>

Tue, Dec 30, 2025 at 10:33 AM

To: "div92warranty@forestriverinc.com" <div92warranty@forestriverinc.com>

Cc: "stephanie@dealer-advisors.com" <stephanie@dealer-advisors.com>

Hello Amy,

Case 6466615
VIN 5NHTRDT18TD211522

Thank you for sharing the details of the customer's situation. We appreciate your efforts in providing this information.

As a resolution to this case, we are approving up to .20 for labor.

This serves as prior authorization for the removal and replacement of the DOOR SMALL COMPONENTS KIT 2024017876.

This pre-authorization is for informational purposes only and will not result in Lippert automatically issuing the replacement. Lippert will defer to the RV Manufacturer for next steps regarding replacement and claims filing.

This product is not required to be returned for testing. Note: Your coach information will need to satisfy the conditions for Warranty credit.

Mobile service fees are not covered under the Lippert warranty for this product.

If you have any additional questions or need further assistance regarding this case, please feel free to reply to this email thread. We are happy to help.

Please kindly reply directly to this email ONLY. Replying directly to this email will ensure your reply is properly routed to your case history.

We appreciate your business!

Thank you,
Dusty S.
Care Center Customer Service Representative
P: 432-LIPPERT | f: 537.534.7161
E: customerservice@lci1.com
Lippert

** Our Care Center hours are 8:00am-5:30pm EST, Monday - Friday**

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----- Original Message -----

From: DIV92 Warranty [div92warranty@forestriverinc.com]

Sent: 12/30/2025 7:29 AM

To: customerservice@lci1.com

Cc: stephanie@dealer-advisors.com

Subject: 2537323 : 5NHTRDT18TD211522 - MYERS RV CENTER INC

Hello I am requesting authorization for the following below.

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0008794	CLAIM STATUS	Needs review
MYERS RV CENTER INC	CLAIM	2537323
12024 CENTRAL AVE S.E. ALBUQUERQUE, NM 87123 USA	CLAIM ORIGIN	WEB
	ORIGINAL CLAIM ID	
	VIN	5NHTRDT18TD211522
LABOR RATE: \$190.00	CHASSIS VIN	
	DOM	06/04/2025
OWNER INFORMATION	MILEAGE	0
Velora Peacock	SITE/WAREHOUSE	091//091B
102 Gold Ave SW Albuquerque, NM 87102 USA	ITEM #	NBT18.2-BM-91
	DEALER RO #	72791
	CLAIM START DATE	12/29/2025
	CLAIM END DATE	
904-687-6972		
RETAIL DATE OF PURCHASE 10/17/2025	WARRANTY EXPIRATION DATE	10/17/2026

Claim Line Details

Labor

Line# 2 Operation Code Operational Description
70-469-01-00-001802 Door Handle, each Appliances/Refrigerator (Furrion)/Replace/No Tread Code

Complaint, Cause, Correction

Original Note :

stephanie@dealer-advisors.com, 2025-12-29 17:47:38 :: Complaint: Lower refer door latch is broken

Cause: Lower door on refer handle is broken

Correction: Replace refer lower door handle with new one

Model # fcr11dcgta

Submitted Hrs 0.50

Submitted Labor \$95.00

Serial # 10001822383122400060

Approved Hrs 0.00

Approved Labor \$0.00

Kind regards,

Amy Halsey

SURVEYOR/R.POD/NOBO/IBEX/RV SUITES

Warranty

ahalsey@forestriverinc.com

Office: (574) 642-3119 live calls

Please email our Teams for help:

Warranty: div92warranty@forestriverinc.com

Parts: div92parts@forestriverinc.com

Owners: div92owners@forestriverinc.com

Shipping Address: 1492 Gerber Street, Ligonier, In 46767-

Office: 1496 Gerber Street- Upstairs ,Ligonier, In. 46767



RV

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