
RE: <EXTERNAL> J01521708-001

1 message

Preauthorizations@jayco.com <Preauthorizations@jayco.com>
To: Stephanie Kendziorski <stephanie@dealer-advisors.com>

Wed, Mar 11, 2026 at 10:09 AM

Good morning

Yes this is included. That is what some of the 1.25 over flat rate time is for

Thank you

William Fred Shoup

Pre-authorization Specialist

Phone: 800-283-8267

Email: preauthorizations@jayco.com

903 S. Main St., Middlebury, IN 46540

Jayco | Entegra Coach | Open Range RV

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From: Stephanie Kendziorski <stephanie@dealer-advisors.com>**Sent:** Wednesday, March 11, 2026 9:17 AM**To:** Preauthorizations@jayco.com**Subject:** Re: <EXTERNAL> J01521708-001

WARNING - Externally Sent Email - Do not click any links or open attachments that you are not expecting, even if you know the sender. If you are unsure please call the sender.

Thank you for reconsidering. I do still have a question though. Is the time for the removal of the water pump and line and the testing of the thermostat all included in the flat rate time for a furnace repair?

Virus-free www.avast.comOn Wed, Mar 11, 2026 at 7:12 AM Preauthorizations@jayco.com <Preauthorizations@jayco.com> wrote:

Good morning

Flat rate for dinette is .50 and furnace remove is .75. I will update this to 2.50 hours. which is 1.25 hours over flat rate.

Thank you

William Fred Shoup

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From: Stephanie Kendziorski <stephanie@dealer-advisors.com>

Sent: Tuesday, March 10, 2026 6:14 PM

To: Preauthorizations@jayco.com

Subject: <EXTERNAL> J01521708-001

WARNING - Externally Sent Email - Do not click any links or open attachments that you are not expecting, even if you know the sender. If you are unsure please call the sender.

Good afternoon,

We got approved for 2.0 hours to do this repair. It's not enough time to cover the work. We tried to get our time approved for 3.0 hours before we found the issue, and it ended up being denied. We had to remove quite a few items and completely disassembly the dinette to gain access to this. Is there anyway we can get the time increased to the 3.5 hours we requested? I do believe that the notes in the attachments sections would support the request.

Thank you,

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Stephanie Kendziorski

Administrative Director

989.415.3834

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Stephanie Kendziorski

Administrative Director

989.415.3834

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