



Warranty Claim Detail

R.O. Number **71872A**
 Job **2**

COMPLAINT INFORMATION	
Flat Rate Code	0293
Description	Awning-Carefree, Control box
Occurrences	1
Requested Hours	1.20
Authorized Hours	1.20
Fault Code	46-Seized
Vendor Responsible	89996-NEWMAR WORKMANSHIP Hours:1.20

GENERAL INFORMATION	
Status	Paid
Date In	06/20/2025
Submit Date	01/05/2026
Authorization	No 01/30/2026
Work Complete	Yes 03/31/2026
Payment	Yes 04/10/2026

CUSTOMER COMPLAINT
COMMENT ENTERED ON 01/05/2026 AT 01:31 PM BY DEALER Customer states the awning does not extend

AUTHORIZATION NOTES
COMMENT ENTERED ON 01/30/2026 AT 3:13:00 PM BY JMTRAXLER ORIGINALLY APPROVED ON RO #71872. DEALER LET CLAIM EXPIRE AFTER 90 DAYS. APPROVED CLAIM PER PREVIOUS CLAIM APPROVAL.

DEALER CORRECTION
COMMENT ENTERED ON 01/05/2026 AT 01:31 PM BY DEALER Lockout relay stuck with the ignition on and off. Removed relay and cleaned. Reinstalled and verified proper lock out procedures. Tested for proper function.

TOTALS	Requested	Authorized
Labor	222.00	222.00
Sublet	.00	.00
Parts	.00	.00
Freight	.00	.00
Adjustments	.00	.00
TOTAL	222.00	222.00
TOTAL PAID		222.00

