
FW: SE025296 - Wolfram Cabinets with water damage

1 message

b.parrott@myersrv.com <b.parrott@myersrv.com>
To: Gabriel Alvarez <GAlvarez@forestriverinc.com>
Cc: Mike Rodriguez <mrodriguez@forestriverinc.com>, Stephanie Kendziorski <stephanie@dealer-advisors.com>

Tue, Mar 24, 2026 at 3:07 PM

Any chance you guys can help with time. See below.

Brian Parrott

Customer Service Manager

Myers RV Center, Inc.

12024 Central Ave SE | Albuquerque, NM 87123

O. 505-298-7691 | F. 505-293-7172

www.myersrv.com



From: b.parrott@myersrv.com <b.parrott@myersrv.com>
Sent: Wednesday, March 18, 2026 12:23 PM
To: 'Gabriel Alvarez' <GAlvarez@forestriverinc.com>
Cc: 'Mike Rodriguez' <mrodriguez@forestriverinc.com>
Subject: FW: SE025296 - Wolfram Cabinets with water damage

Good Morning Mike,

We have finished the cabinet repairs. We were given 8.00hrs. We have 18.72 in the repair. Can you work with us on time? I attached more pics and the tech story below.

TECH STORY:

In order to properly replace the water damaged pieces on each of the cabinets the whole face will have to be removed and a complete new face ordered and installed

The face around the refrigerator

, the refrigerator will have to be removed the top shelf above the refrigerator removed.

The face in front of the cook top and sink all drawers remove including hardware cabinet door shelf inside and base floor the face will have be unscrewed and then staples pried away. All staples will have to be removed .

New face put in place attached with the screws the restapled. The floor board and shelf reinstalled with the cabinet door. All drawers and hardware reinstalled

The storage cabinet all doors removed all shelves inside removed and floor board pull all screws and remove the face prying the areas that are stapled loose , removing all staples

Setting new face in place attaching with screws then restapling , reinstalling shelves and floor boards and put all cabinet doors

Parts arrived all 4 cabinet faces were not assembled

Had to build each cabinet face pre drill all holes in order to assemble the pieces

One piece arrived badly damaged , from the prior parts shipment we did have this which had to be cut to size and drilled

Removal of the old faces starting with the refrigerator face

The refrigerator had to be removed and moved out of the way.

The trim on the top of the cabinet removed the heat vent removed

Located screws on the back and removed them, then pried the face off which was stapled from the inside. All of these staples had to be cut and hammered flat

The next was the small galley

The drawers and guides were removed

The cubby was removed

The back side was unscrewed then pried off the rest of the way from being stapled from the inside

The next piece was the sink galley

The 3 drawers were removed the cabinet door removed

Next the shelf under the sink. The drain plumbing was disconnected and pipe removed

The shelf was taken apart removing screws and pieces that were stapled

Screws from the back side were removed the pried off again from being stapled from the inside

All staples had to be cut and hammered flat.

Drawer supports from all drawers both sides of the galley

Next the entertainment center face

Four doors removed

Side panel taken off from the end screws removed then pried off.

Staples cut and hammered flat

Once the new pieces were assembled

Starting with the entertainment face was reinstalled using screws from the back to secure the face , the panel stapled to the back of the cabinet face that hold the heater vent was replaced and new hole cut. Once the face was reinstalled completely secure the side panel was stapled back in place the 4 cabinet doors were measured and reinstalled.

The next piece was the galley in front of the sink. Set the cabinet face in place several items were found, first the cook top was installed at an angle. Checking due to the size of the lip it could not be removed the counter recut and reinstalled the offset was to great. The inside of the cabinet face in the area had to be notched 3/8 of an inch. Second the corner support between the 2 galley faces was not square or plumb. This was reset in the proper position both galley faces were installed at the same time frame to ensure proper alignment. Both cabinet faces the drawer supports had to be realigned. The shelf under the sink was reinstalled then put back together, two panels restapled and the plumbing reconnected.

The small galley face had to have the cubby reinstalled and panel stapled back in place and two panels one long skinny one on the left and small square one on the bottom right had to be stapled the back of the face.

Both faces were secured in place with screws.

Drawer guides were installed and set for proper drawer closing and the cabinet door under the sink was measured and reinstalled.

The next piece was the face for the refrigerator. The wall on the far right was not plumb and had to be moved to the right 1/2 inch for proper alignment of the cabinet face. The face was screwed in place the top trim reinstalled. The refrigerator was connected back to power and reinstalled and screwed in place. The refrigerator was verified to be operating properly. The vent cover below the refrigerator was installed .

All edges along the floor were resealed with clear silicone. The edges between each of the cabinet faces were sealed with clear silicone.

The wall edge between the hall and refrigerator face sealed with white silicone as found when the old faces were removed.

Unit was swept out

Work completed

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From: Mike Rodriguez <mrodriguez@forestriverinc.com>
Sent: Tuesday, February 10, 2026 1:24 PM
To: b.parrott@myersrv.com
Cc: Ramiro Torres <RTorres@forestriverinc.com>
Subject: SE025296 - Wolfram Cabinets with water damage

Good afternoon Brian,

Can you verify the measurements on this drawing with the cabinets in Mr. Wolfram's unit please.

Mike Rodriguez
Service/Warranty Coordinator
Forest River RV
920 W. Mayberry Ave
Hemet, CA 92543
Ph.# (951) 263-7476

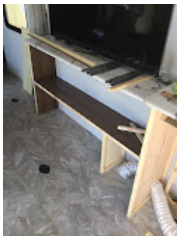
mrodriguez@forestriverinc.com



5 attachments



WO_72719_JOB_3_2026.03.10_14.16.17.jpg
163K



WO_72719_JOB_3_2026.03.10_14.16.09.jpg
207K



WO_72719_JOB_3_2026.03.10_14.16.02.jpg
217K



WO_72719_JOB_3_2026.03.10_14.15.55.jpg
197K



WO_72719_JOB_3_2026.03.10_14.15.49.jpg
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