

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0008794	CLAIM STATUS	Authorized
MYERS RV CENTER INC		CLAIM	2650514
12024 CENTRAL AVE S.E.		CLAIM ORIGIN	WEB
ALBUQUERQUE, NM 87123		ORIGINAL CLAIM ID	
USA		VIN	5ZT2TRPB4SB526052
		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$190.00	SITE/WAREHOUSE	048 / 048B
OWNER INFORMATION		ITEM #	TRT250BH
GLORIA GONZALEZ		DEALER RO #	73173
927 WELLESLEY DR SE		CLAIM START DATE	04/22/2026
Albuquerque, NM 87106		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	03/28/2026	WARRANTY EXPIRATION DATE	03/28/2027

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	20-73-24-00-000739	Fenderskirt - Exterior/Fender Skirts, Wheel Well/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : stephanie@dealer-advisors.com, 2026-04-22 12:11:52 :: Complaint: Customer states the screw pulled out of the passenger side fenderskirt Cause: Screw came loose Correction: Tightened screw			
Model#	Dlr Sub Hrs	0.10	Sub Labor Amt	\$19.00
Serial#	Appr Hrs	0.10	Appr Labor Amt	\$19.00
	Notes			
	Authed			

Labor

Line# 2	Operation Code	Operational Description		
	30-98-24-00-002295	Bed or Bunk Structure - Interior/Beds, Mattress/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : stephanie@dealer-advisors.com, 2026-04-22 12:15:16 :: Complaint: Top bunk wood is coming apart, wood and 2 batten strips Cause: Plywood was not properly cut Correction: Recommend replacement of the bunk plywood and cut to exact fit so it will not show gaps, temp fix for customer .5, replacing plywood 2.0			
Model#	Dlr Sub Hrs	2.50	Sub Labor Amt	\$475.00
Serial#	Appr Hrs	1.25	Appr Labor Amt	\$237.50
	Notes			
	Why does this need a temporary fix? With the nattrass in place there is NO body weight over this gap. Replace OSB section			
	We will replace the wood. We did a temp fix because customer is trading unit in soon, so in case we weren't authorized to replace wood, we did a temporary solution.			
	Excessive labor requested. Measure and cut OSB to fit remaining bunk area. Install.			
	Reduced to a reasonable amount			

Labor

Line# 3	Operation Code	Operational Description		
	30-101-24-00-001078	Sliding, Pocket Door - Interior/Interior Doors/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : stephanie@dealer-advisors.com, 2026-04-22 12:17:36 :: Complaint: Bedroom door fell off Cause: Roller on door unlocked and fell off the roller rail, candy cane lock pulled off the wall Correction: Realigned door with roller in the rail and locked it back into place. Screwed candy cane lock back into the door.			
Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$38.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$38.00
	Notes			

Labor

Line# 4	Operation Code	Operational Description		
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30-103-24-00-001125 Linoleum - Interior/Flooring/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : stephanie@dealer-advisors.com, 2026-04-22 12:22:05 :: Complaint: Customer states when slide is open there is a tear on the linoleum in the front of the recliners. When standing and looking at recliners it is on the right side. Cause: Rip in linoleum under carpet edge, center of slide room Correction: Lifted the tear in the linoleum and cleaned out debris from under the rip. Applied glue to both sides, floor and linoleum. Glued the tear down and rolled it out flat. Applied seam sealer to the edges. Checked under the edge of the slide inside to locate the cause and nothing was found. Checked under the slide room and behind the wiper seal for the cause and nothing was found. Temporary repair, .5 hours

Model# Dlr Sub Hrs 0.50 Sub Labor Amt \$95.00

Serial# Appr Hrs 0.50 Appr Labor Amt \$95.00

Notes

Authed. If seam seal was used this should be a permanent repair not temporary.

Labor

Line# 5

Operation Code

60-144-20-00-001647

Operational Description

Dometic Sealand Toilet Base - Plumbing/Toilet (Dometic, Sealand)/Reset/No Tread Code

Complaint, Cause, Correction

Original Note : stephanie@dealer-advisors.com, 2026-04-22 12:23:28 :: Complaint: Customer states the toilet is loose Cause: Base bolts were loose Correction: Remove the trim caps and tightened both sides, replace trim caps. Toilet has a plastic base.

Model# Dlr Sub Hrs 0.30 Sub Labor Amt \$57.00

Serial# Appr Hrs 0.30 Appr Labor Amt \$57.00

Notes

Authed to tighten floor mounting bolts.
NO vcb

Labor

Line# 6

Operation Code

60-136-24-00-001497

Operational Description

Fresh Water Tank - Plumbing/Fresh Water Supply/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : stephanie@dealer-advisors.com, 2026-04-22 12:33:56 :: Complaint: Customer states monitor panel is not reading correctly, shows fresh water is full but it is not. Cause: Checked monitor panel, showed fresh tank at 1/3 full. All other tanks show empty. Opened the bottom board, had to disconnect and move the stabilizer jacks in the front out of the way. Pulled bottom board down and verified the fresh tank was empty, it was. Removed monitor panel from the wall, pulled wiring out. Switched the blue and grey wires, fresh tank showed empty and grey tank showed 1/3. One by one removed the wires from the fresh tank, starting with the yellow wire - showed 1/3. Green wire showed 1/3. Removed orange wire and showed empty. Reconnected yellow wire and showed 1/3. Called KIB and left a message for tech support to further diag. KIB returned call following day and spoke with Tammy. Explained to Tammy the process that was done for diagnosing the issue with the fresh tank. All the information that she gave me on the phone was the exact same thing that was done, with the exception of testing the fresh tank to ground to see if it read full. The monitor panel did show full when the fresh tank was disconnected it showed empty which indicated the monitor panel was working correctly. Went underneath the unit and connected the sensor wire for full to the 1/3 sensor , the monitor panel indicated the tank was full. Connected the 1/3 sensor to the full sensor and monitor panel indicated it was empty. Removed the 1/3 sensor and replaced it with a new sensor, check the monitor panel and it indicated the tank was empty. To further test the sensors to ensure that they were working I did fill the fresh tank with freshwater and watched the monitor panel go from full to 2/3 to 1/3. However, I noticed that the water stopped draining from the tank. Looked inside and could see that the tank still had water and pressed up on the fresh tank, tank began draining again. Verified unit was level both length wise and crossways, unit is level pushing the fresh tank up on the side where the sensors are the tank began draining again and drained until it was empty. Found the difference was approximately 3/4 of an inch. Correction: Cut two pieces of lumber that was 3/4 of an inch thick and wedged the tank upward the tank completed its draining and the fresh tank sensor indicated the tank was empty now. Shows tank sensors are not working correctly. Reattach the bottom board, reattached the electric stab. jacks using foam spray filled the areas that were removed foam from to pull the bottom board down to examine the fresh tank and the sensors. Once this was complete went inside and reattached monitor panel back to the wall. Sensors are now working correctly and reading correctly.

Model# Dlr Sub Hrs 5.00 Sub Labor Amt \$950.00

Serial# Appr Hrs 2.00 Appr Labor Amt \$380.00

Notes

Excessive labor requested. The dealer did not reach out to forest river as the repair code notes require. Further testing took too long per guidelines to correct the issue. Reduced to a

reasonable amount

**Labor
Line# 7**

Operation Code 20-46-01-00-000726 **Operational Description** Window Screen - Exterior/Windows/Replace/No Tread Code
Complaint, Cause, Correction
Original Note : stephanie@dealer-advisors.com, 2026-04-22 12:35:41 :: Complaint: Customer states the entry screen has a hole in it. When screen is open it is on the bottom right corner. Cause: HOle in screen Correction: Replace with new screen material

Model# **Dlr Sub Hrs** 0.50 **Sub Labor Amt** \$95.00
Serial# **Appr Hrs** 0.10 **Appr Labor Amt** \$19.00

Notes
Authed for flat rate.

**Labor
Line# 8**

Operation Code 60-141-19-00-001596 **Operational Description** Tub Surround - Plumbing/Shower, Tub Surround/Reseal/No Tread Code
Complaint, Cause, Correction
Original Note : stephanie@dealer-advisors.com, 2026-04-22 12:37:02 :: Complaint: Customer states the shower is leaking and needed to be caulked Cause: Missing sealant between shower wall and pan Correction: Cleaned the area around the rim of the shower wall and pan. Used white silicone and sealed the whole edge.

Model# **Dlr Sub Hrs** 0.50 **Sub Labor Amt** \$95.00
Serial# **Appr Hrs** 0.50 **Appr Labor Amt** \$95.00

Notes
Authed

**Labor
Line# 9**

Operation Code 30-102-12-00-002691 **Operational Description** Wall Panel - Luan - Interior/Panels, Ceilings, & Interior Moldings/Resecure or Tighten/No Tread Code
Complaint, Cause, Correction
Original Note : stephanie@dealer-advisors.com, 2026-04-22 12:39:02 :: Complaint: Compartment where the battery and solar is the wood has separated Cause: Loose panel in compartment on drivers side Correction: Nailed panel back in place

Model# **Dlr Sub Hrs** 0.20 **Sub Labor Amt** \$38.00
Serial# **Appr Hrs** 0.20 **Appr Labor Amt** \$38.00

Notes

Submitted Labor Amt \$1,862.00
Parts & Freight \$0.00
Total \$1,862.00

Approved Labor Amt \$978.50
Parts & Freight \$0.00
Total \$978.50

DEALER _____ **DATE** _____
SIGNATURE
I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ **DATE** _____
SIGNATURE
All repairs described have been inspected and are satisfactory.