

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0008794	CLAIM STATUS	Authorized
MYERS RV CENTER INC		CLAIM	2635206
12024 CENTRAL AVE S.E.		CLAIM ORIGIN	WEB
ALBUQUERQUE, NM 87123		ORIGINAL CLAIM ID	
USA		VIN	5ZT2AVRB3TB940730
		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$190.00	SITE/WAREHOUSE	050 / 050
OWNER INFORMATION		ITEM #	AVT26DBS
RAMON RAMOS		DEALER RO #	73070
12308 CLOUDVIEW AVE NE		CLAIM START DATE	04/08/2026
Albuquerque, NM 87123		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	07/03/2025	WARRANTY EXPIRATION DATE	07/03/2026

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	60-136-01-00-001495	Water Pump Filter - Plumbing/Fresh Water Supply/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : stephanie@dealer-advisors.com, 2026-04-08 13:46:19 :: Complaint: Customer states water pump will work, then stop working - like it's overheating. When customer filled fresh water tank and turned pump on it came out through the city water fill inlet. Cause: Filled fresh tank to full. Checked the city water connection and found the washer with screen cone facing in which was pressing the back blow preventer. Correction: Turned the washer screen to the proper position. Ran water through all faucets for over 5 minutes straight. Water pump never shut down or stopped working, no water was coming out of the city water connection. Water pump is working as it should.			
	Model#	Dlr Sub Hrs	0.75	Sub Labor Amt \$142.50
	Serial#	Appr Hrs	0.00	Appr Labor Amt \$0.00
	Notes			
	Denied. Operator error. Not warrantable.			

Labor

Line# 2	Operation Code	Operational Description		
	30-100-01-00-001041	Mirrored Cabinet Door Frame - Interior/Cabinetry/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : stephanie@dealer-advisors.com, 2026-04-08 13:55:26 :: Complaint: There is a gouge on the bathroom shelf under the mirror Cause: Large gouge in cabinet face at shelf Correction: Replace cabinet face			
	Model#	Dlr Sub Hrs	1.00	Sub Labor Amt \$190.00
	Serial#	Appr Hrs	0.00	Appr Labor Amt \$0.00
	Notes			
	Denied. Rv has been owned since 07-03-2025			

Labor

Line# 3	Operation Code	Operational Description		
	30-99-24-00-001030	Valance - Interior/Soft Goods/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : stephanie@dealer-advisors.com, 2026-04-08 13:59:06 :: Complaint: Screws on the bedroom window valance have pulled out, window to the left when standing at foot of bed Cause: Screws pulled out Correction: remove loose screws and replace with larger screws			
	Model#	Dlr Sub Hrs	0.25	Sub Labor Amt \$47.50
	Serial#	Appr Hrs	0.00	Appr Labor Amt \$0.00
	Notes			
	Denied. After 90 days of ownership, loose fittings, trim, door and drawer adjustments etc are no longer covered under warranty. Owner maintenance			

Labor

Line# 4 **Operation Code** **Operational Description**
 20-46-24-00-000726 Window Screen - Exterior/Windows/Repair/No Tread Code
Complaint, Cause, Correction
 Original Note : stephanie@dealer-advisors.com, 2026-04-08 14:00:39 :: Complaint: Window screen at left side when standing at foot of bed has come off Cause: Screen came off Correction: Clipped screen back in place

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$38.00
Serial#	Appr Hrs	0.00	Appr Labor Amt	\$0.00

Notes
 Denied. Not warrantable
 Denied. Not warrantable
 Denied. Not warrantable

Labor Line# 5 **Operation Code** **Operational Description**
 70-157-24-00-001849 Exterior Refrigerator Door - Appliances/Refrigerator (Dometic)/Repair/No Tread Code
Complaint, Cause, Correction
 Original Note : stephanie@dealer-advisors.com, 2026-04-08 14:43:23 :: Complaint: Screws inside the freezer on both sides are oxidized. Cause: Screws have rust and were not capped. Correction: Put plastic caps over the screws.

Model#	Dlr Sub Hrs	0.10	Sub Labor Amt	\$19.00
Serial#	Appr Hrs	0.00	Appr Labor Amt	\$0.00

Notes
 Denied. Owner maintenance item. Manufacturer built as they intended
 Denied. Owner maintenance item. Manufacturer built as they intended

Labor Line# 6 **Operation Code** **Operational Description**
 30-102-01-00-002691 Wall Panel - Luan - Interior/Panels, Ceilings, & Interior Moldings/Replace/No Tread Code
Complaint, Cause, Correction
 Original Note : stephanie@dealer-advisors.com, 2026-04-08 14:48:33 :: Complaint: Bottom bunk left wall there is a screw hole and the trim is coming off Cause: Large screw hole in the wall - screw hole is not repairable. Correction: Recommend replacement of panel. Will need a full sheet of panel, 3 batten trim. Will require the removal of both bunk beds, removal of the damaged panel. Cut new sheet of panel to fit and install and reinstall both bunks.

Model#	Dlr Sub Hrs	8.00	Sub Labor Amt	\$1,520.00
Serial#	Appr Hrs	2.00	Appr Labor Amt	\$380.00

Notes
 Where did this hole come from? what is the cause? Been owned since 07-03-2025
 We are not sure where it came from or how it happened, but it does look as though is was filled once with a filler. It's possible that the filler has come out.
 Excessive labor requested. Reduced to a reasonable amount. This is not a bonded wall. Should be relatively easy to replace

Labor Line# 7 **Operation Code** **Operational Description**
 40-196-01-11-004472 Charging Center - USB and USB-C - Electrical/12 Volt Interior/Replace/Electrical
Complaint, Cause, Correction
 Original Note : stephanie@dealer-advisors.com, 2026-04-08 14:50:39 :: Charger that is at the bottom bunk at foot of bed is not working Cause: Port has no power. Removed port from wall and tested the power at the wire nuts, did have correct voltage. Plug is bad. Correction: Replace plug.

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$38.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$38.00

Notes

Labor Line# 8 **Operation Code** **Operational Description**
 30-99-02-00-001018 Day Night Shade or Roller Shade - Interior/Soft Goods/Adjust/No Tread Code
Complaint, Cause, Correction
 Original Note : stephanie@dealer-advisors.com, 2026-04-08 14:53:26 :: Complaint: Kitchen blind by the dinette table will not stay up Cause: Loose adjustment cords Correction: Adjust tension on the adjustment cords

Model# Dlr Sub Hrs 0.20 Sub Labor Amt \$38.00
Serial# Appr Hrs 0.00 Appr Labor Amt \$0.00

Notes

Not warrantable. Owner maintenance item
Denied. Owner maintenance item.

Labor

Line# 9

Operation Code 30-100-15-11-004731
Operational Description Pantry Lock - Interior/Cabinetry/Repair or Replace/Electrical

Complaint, Cause, Correction

Original Note : stephanie@dealer-advisors.com, 2026-04-08 14:54:49 :: Complaint: Pantry latch is not locking
Cause: Latch is broken Correction: Replace latch

Model# Dlr Sub Hrs 0.50 Sub Labor Amt \$95.00
Serial# Appr Hrs 0.20 Appr Labor Amt \$38.00

Notes

Excessive labor requested. Reduced to a reasonable amount to replace latch on pantry door

Labor

Line# 10

Operation Code 30-102-01-00-001101
Operational Description Slide Out Fascia, each section - Interior/Panels, Ceilings, & Interior Moldings/
Replace/No Tread Code

Complaint, Cause, Correction

Original Note : stephanie@dealer-advisors.com, 2026-04-08 14:56:47 :: Complaint: Damage to the slide fascia
due to pantry latch not working Cause: Pantry latch not working, pantry not secure, made a gouge in the top
fascia Correction: Replace fascia, wrong color and wrong length was received, need to reorder

Model# Dlr Sub Hrs 1.00 Sub Labor Amt \$190.00
Serial# Appr Hrs 0.50 Appr Labor Amt \$95.00

Notes

Authed for flat rate

Labor

Line# 11

Operation Code 30-102-01-00-001118
Operational Description Miscellaneous Interior Trim, each - Interior/Panels, Ceilings, & Interior Moldings/
Replace/No Tread Code

Complaint, Cause, Correction

Original Note : stephanie@dealer-advisors.com, 2026-04-08 14:58:07 :: Complaint: Trim around the table booth
has come off Cause: Plastic u shaped trim pulled off base of dinette bench Correction: Replace trim, had a
crease/fold mark in it, not repairable

Model# Dlr Sub Hrs 0.15 Sub Labor Amt \$28.50
Serial# Appr Hrs 0.10 Appr Labor Amt \$19.00

Notes

Authed as goodwill for customer satisfaction. Trim is not normally covered after 90 days of
ownership

Labor

Line# 12

Operation Code 40-106-01-11-001248
Operational Description 12 Volt In-Line Circuit Breaker or Fuse - Electrical/12 Volt Exterior/Replace/
Electrical

Complaint, Cause, Correction

Original Note : stephanie@dealer-advisors.com, 2026-04-08 15:00:24 :: Complaint: Fuses under fridge keep
blowing and needing to be replaced Cause: NO problem found Correction: Turned refer on and off several times
on shore power and did not blow a fuse. Unplugged shore power and turned refer on and off while just on battery
power several times and did not blow a fuse.

Model# Dlr Sub Hrs 0.20 Sub Labor Amt \$38.00
Serial# Appr Hrs 0.00 Appr Labor Amt \$0.00

Notes

Denied. We do not pay for fuses unless there is a wiring issue.
Denied. We do not pay for fuses unless there is a wiring issue.

Labor

Line# 13

Operation Code 20-53-01-00-000702
Operational Description Screw Cover - Exterior/Fiberglass Sidewall/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : stephanie@dealer-advisors.com, 2026-04-08 15:01:30 :: Complaint: When exiting the unit door frame on left side is missing the button Cause: Screw cap for trim above the entry door is missing Correction: Replace cap

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$38.00
Serial#	Appr Hrs	0.00	Appr Labor Amt	\$0.00

Notes

Denied. Where did it go? Not warrantable
Denied. Not warrantable

Labor

Line# 14

Operation Code	Operational Description
30-101-01-00-001078	Sliding, Pocket Door - Interior/Interior Doors/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : stephanie@dealer-advisors.com, 2026-04-08 15:02:53 :: Complaint: Pocket door to bedroom is damaged due to the button missing on exit door Cause: Door damaged when it was not latched Correction: Replacement of door Additional Note : stephanie@dealer-advisors.com, 2026-04-08 15:04:08 :: Will need to remove trim from in front of the door and install all new hardware on new door

Model#	Dlr Sub Hrs	1.00	Sub Labor Amt	\$190.00
Serial#	Appr Hrs	0.00	Appr Labor Amt	\$0.00

Notes

Denied. Losing a button and causing additional damage is not warrantable.

Labor

Line# 15

Operation Code	Operational Description
20-49-01-11-000591	LED Light Strip - Front Cap - Exterior/Front, Fiberglass Cap, Cab Over/Replace/ Electrical

Complaint, Cause, Correction

Original Note : stephanie@dealer-advisors.com, 2026-04-08 20:57:49 :: Customer states the front passenger light strip is damaged and does not work. Light strip and rail are damaged. Light strip has a cut and the rail is bent. Recommend replacement of the light strip and rail. Over 10 feet, light strip fits inside rail like a vinyl insert. The rail is corner molding and is curved. Will have to remove the corner mold and light disconnect wiring, clean off all old sealant and prep new corner molding and install. Install new light and connect wiring and test.

Model#	Dlr Sub Hrs	2.00	Sub Labor Amt	\$380.00
Serial#	Appr Hrs	0.00	Appr Labor Amt	\$0.00

Notes

Damage is not covered by warranty

Labor

Line# 16

Operation Code	Operational Description
40-196-12-00-001301	LED Light Strip or Rope Lights - Electrical/12 Volt Interior/Resecure or Tighten/ No Tread Code

Complaint, Cause, Correction

Original Note : stephanie@dealer-advisors.com, 2026-04-08 20:59:33 :: Complaint: Front light strip on the drivers side is hanging down Cause: Light strip slipped down in the track Correction: Using a pair of pliers and crimped the end to prevent the light from slipping down again

Model#	Dlr Sub Hrs	0.15	Sub Labor Amt	\$28.50
Serial#	Appr Hrs	0.10	Appr Labor Amt	\$19.00

Notes

Excessive labor to secure light in its track from slipping downward

Labor

Line# 17

Operation Code	Operational Description
30-95-01-00-000947	Dinette Cushions - Interior/Dinette/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : stephanie@dealer-advisors.com, 2026-04-08 21:00:55 :: Complaint: Cushions at the table are becoming unraveled Cause: Fabric is coming apart Correccion: Replacement of both cushions

Model#	Dlr Sub Hrs	0.00	Sub Labor Amt	\$0.00
Serial#	Appr Hrs	0.00	Appr Labor Amt	\$0.00

Notes

Denied. Damaged and worn from use.

Submitted	Labor Amt	\$3,021.00	Approved	Labor Amt	\$589.00
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Parts & Freight	\$0.00
Total	\$3,021.00

Parts & Freight	\$0.00
Total	\$589.00

DEALER	DATE
SIGNATURE	

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER	DATE
SIGNATURE	

All repairs described have been inspected and are satisfactory.