



Claim CLAIM77532 (C3921040)

Last Modified By

Claim	Reference no.	Repair start date	Repair date	VIN	Pre-auth	Dealer	Repairing dealer name	Changed		Date of Purchase
								Labor rate	warranty rate	
CLAIM77532 (C3921040)	40144	2/4/2026	2/26/2026	4YDFAVU20TE760398	PA03964381	16105	Link Ford & RV Minong LLC 1025 Hokah St Minong, WI 54859	165.00	0.00	WARR 1/1/1970

Deny code	Item number	Name	Quantity	Qty Returned	Dealer price	Part Markup	Appr total	Sub Freight	Sublet	Status	
39	777992	Switch - 12V - Weatherproof - SPST - On/Off - w/Plate - Gasket & Butyl Tape - Black - Sigma - SP0169-15-260B-B	1	0	9.79	30.00	12.73	24.45	24.45	0.00	Denied
311 1/29/26--wiring issue, no notation or approval to replace switch,											
	686127	Inverter - 2000 Watt HF - Sensata - 12V - Hardwired w/Transfer Switch	1	1	491.51	30.00	638.96	24.47	24.47	0.00	Approved

Component Model CSW2012-HX **Component Serial Number** BP-34220

90	711758	Seam - Tape - 1" - Rosemary Beach Empress	25	0	0.13	30.00	4.23	0.00	0.00	0.00	Approved
Component Serial Number shakedown											
90	211112	Warranty Shop Supply - Fasteners - Screws - Staples - Bolts and Etc.	1	0	2.00	30.00	2.60	0.00	0.00	0.00	Approved

Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status	
	5104114A	Power Center - Wiring - Repair	3	3	495	0	1	0.5	Approved	
Complaint Dealership states the front cap lights don't work.										
Cause Power wire for nose cone light not attached to anything.										
Correction Removed light from nose and removed the silicone sealant covering the hole the wiring goes through. Pulled the connections through hole and tested for power. Light were not receiving any power. Remove passenger side extrusion along underside of nose cone to locate the wires for light and where they were going. They ran into the framing, so went to passenger side batter compartment to locate. The wires went into the compartment and then into front storage compartment. Located wires in compartment, but had to drop ceiling panel to further trace wires direction. Wires ran across unit and came out behind the leveling touchpad. Wires were laying in the empty cavity not attached to anything. Brought wires out enough to test if they were actually for the nose cone light, and they were. Reinstalled and sealed all pieces of unit that were removed. Took pics of dissembled/removed pieces of unit. Needs hole drilled and light switch installed. *Unsure on labor code- Diag was 4.2 hours, labor 1 hour										
				Notes Stock 495						



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5105706B	Inverter	Inverter	1.5	1.5	247.5	0	1	0.5	Approved
<p>Complaint Dealer states GFI outlets on the inverter don't work.</p> <p>Cause Inverter keeps tripping when 120V shore power is connected.</p> <p>Correction Manual reset breaker on inverter was tripped, so tried resetting, but reset tripped immediately and could hear a pop sound in the inverter. Tried a couple more times with the same issue. Traced the 120V wires and found a junction, so disconnected and tried to reset again. This time it did not trip. The 120V wires that I disconnected was the shore power coming in to the inverter. Checked voltage and polarity of wiring and found no issue. With battery on unit, inverter was not putting any power out to the outlets. Reconnected the 120V junction and it didn't immediately trip, but did so after about 7 seconds. R&R inverter.</p> <p>KRV - Part return required. Model+serial #s / vendor tags from complete component / vendor markings required. KRV-VCB</p>									
4206524B	Television - Remote	Television - Remote	0	0	0	0	1	0.1	Denied
<p>Complaint Dealer states missing the batteries for TV remote.</p> <p>Cause Missing batteries from manufacturer.</p> <p>Correction Put 2 new batteries in TV remote, but TV is on the inverter circuit so could not test. Check the other 2 remotes but both had batteries.</p> <p>KRV – After careful consideration, no manufacturing defect is present.</p>									
3201616B	Batten Tape - Replace - per 8 ft	Batten Tape - Replace - per 8 ft	0.2	0.2	33	0	1	0.2	Approved
<p>Complaint Dealer states the seam tape in the bedroom is falling down.</p> <p>Cause Seam tape was full of wood shavings from manufacturer and it lost its adhesiveness.</p> <p>Correction Replace seam tape. Diag 0.15 Repair 0.2 hour</p>									
5102916A	Light, Fluorescent - Repair	Light, Fluorescent - Repair	0.2	0.2	33	0	1	0.2	Approved
<p>Complaint Dealer states the rear cargo light is hanging down.</p> <p>Cause Screw hole is stripped out.</p> <p>Correction The rear screw hole for the light was stripped out, had to replace both screws with longer ones and drilled new hole for the rear screw. Refastened the light strip back in place. Diag is 0.2 hour and repair 0.3 hour</p>									



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3201808B		Decorative Wood Trim - Replace - per piece	0	0	0	0	1	0.2	Denied
		Complaint Dealer states there is a broken corner moulding in the closet.							
		Cause Manufacturer overtightened the screws and it cracked the moulding.							
		Correction R&R moulding. repair is 0.5 hours							
		KRV- Per dealer they will put in a new PAApproved for .2							

Submitted parts & subLet 658.52
 Submitted labor & subLet 808.50
 Submitted freight 48.92
 Total Submitted 1,515.94

Approved parts & subLet 645.79
 Approved labor & subLet 808.50
 Approved freight 24.47
 Total approved 1,478.76