



KEYSTONE

R.O. number: 40144
VIN: 4YDFAVU20TE760398
Claim: C3921040
Dealer: Link Ford & RV Minong LLC
Item number: 686127
Item name: Inverter - 2000 Watt HF - Sensata - 12V - Hardwired w/Transfer Switch

Part Tag: DWPT4786

Reason for return

Inverter keeps tripping when 120V shore power is connected.

Manual reset breaker on inverter was tripped, so tried resetting, but reset tripped immediately and could hear a pop sound in the inverter. Tried a couple more times with the same issue. Traced the 120V wires and found a junction, so disconnected and tried to reset again. This time it did not trip. The 120V wires that I disconnected was the shore power coming in to the inverter. Checked voltage and polarity of wiring and found no issue. With battery on unit, inverter was not putting any power out to the outlets.

Reconnected the 120V junction and it didn't immediately trip, but did so after about 7 seconds. R&R inverter. KRV - Part return required. Model+serial #s / vendor tags from complete component / vendor markings required. KRV-VCB

Please follow these instructions to return Warranty or RGA return parts on Keystone's account. Further information is available in Section 11 of the Policy and Procedure Manual.

For Small Parts - UPS

In Key Express, select 'UPS Return Label' which will take you to the UPS website to generate a return shipping label on Keystone's account. You will need the box weight (no dimensions are needed). Properly protect the contents, put the Part Return Tag inside the box, the UPS return label on the box, and have the UPS driver take the package when they deliver next.

Large Parts - Motor Freight

USA-Contact CEVA Logistics at 800/989-9052 or UPS Supply Chain at upssbnquotes@ups.com. They will manifest the return to Keystone Freight Collect on Keystone's account. The Warranty Claim number or RGA number will be required and the Parts Tag(s) needs to be in the package with the part. CANADA-Please see Section 11 of the Policy and Procedure Manual for complete part return instructions utilizing Frontier Supply Chain Solutions.

Vendor Direct

Follow the instructions on the Warranty Claim for return of the part direct to the vendor. Do not return the part to Keystone.



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