



Alix Mongiat <alix@dealer-advisors.com>

Claim 2589383

Gretchen Gonzalez <ggonzalez@forestriverinc.com>
To: Alix Mongiat <alix@dealer-advisors.com>
Cc: Annette Ruiz <aruiz@forestriverinc.com>

Wed, Feb 25, 2026 at 9:12 AM

Alix,

If the dealership has units in the field experiencing an issue than a claim with supporting photos and documentation may be submitted for review and possible coverage if deemed there is an issue and there are clear signs of water infiltration.

This has been discussed within my organization, and we will not cover repairs on a unit when there are no visible or clear signs of any issues or to be "proactive" when there is no evidence that there is an issue to address.

The denials will stand.

[Quoted text hidden]