



Alix Mongiat <alix@dealer-advisors.com>

Claim 2589383

Gretchen Gonzalez <ggonzalez@forestriverinc.com>
To: Alix Mongiat <alix@dealer-advisors.com>
Cc: Annette Ruiz <aruiz@forestriverinc.com>

Wed, Feb 25, 2026 at 8:05 AM

Morning Alix,

After receiving the claim, I reached out internally within my organization to inquire on the conversation that was had during the tour including with Brad Bontrager.

There is no known issue, and photos did not show any signs of any water intrusion and wood looked bone dry. I was advised there was never a mention of any warranty problems regarding the slide outs. Apparently, a tech from the dealership did bring up the metal being cut short and it was his opinion that problems could occur. He was advised to get with warranty department if there were any issues.

We were not notified before these claims were submitted as advised. If so we would have notified the dealership that there were no known issues and that no repairs are necessary unless there is visual evidence of water infiltration. In this case the wood was dry and looked good and there were no signs of any water infiltration.

These claims will remain denied as there is not an issue.

Thank You.



GRETCHEN GONZALEZ

WARRANTY REP

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