



Warranty Claim Form

Date: 12/22/2025

1127 Greeneway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenewayrv.com

General Information

573FR3124S3353367
Reflection 24RL
Retail Purchase Date: null
Work Started: 11/26/2025
Work Completed: 11/26/2025

Claim Status: Denied
Dealer Work Order #: 12818
Unit Offline Date: 4/17/2025

Claim #: 951546
Labor: \$42.00
Parts: \$37.90
Shipping: \$0.00
Total: \$79.90

Notes: 12.18 the faucet returned is not familiar to us just because of the unfamiliar faucet stamp (see picture). It turns out the dealer replaced this faucet on CLAIM #921989 and did not get faucet from GDRV, therefore, this faucet is not under OUR warranty since we did not supply nor install it. IF you would like this faucet returned, please supply a return label to vcb@granddesignrv.com. We hold parts for 10 business days. THIS CLAIM IS DENIED. sm == pending part return, When Returning parts, please include a copy of the CLAIM in the box with the part. Once the part has shipped, please provide the tracking number in the dealer notes section of your claim, add any return freight charges you may have incurred to your Requested Shipping Total box, and then put the claim back into submitted status to be processed. Return to the VCB address: Grand Design RV 5200 Hoffman St NN 12.8 *Please hold all parts for a minimum of 30 days after claim is paid*

Dealer Information

1127 Greeneway RV Sales & Service
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United States

715-325-5170
mail@greenewayrv.com
Approved Labor Rate: \$140.00

Customer Information

Operation Line # 1

Flat Rate Code: 360010 Valves - R&R Directional Valves (Water *Fault Code:* Component Failure
Manifold/Control Panel)

Problem: Found while winterizing the lot- the exterior shower port leaks, needs to be diagnosed.

Hours: .3

Cause: The quick connect is leaking, assuming that the seals are bad in it

Amount: 42.00

Remedy: Put a new exterior shower valve with quick disconnect on.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	0.00
350171 FAUCET F/MANIFOLD WATER SYSTEM NAUTILUS PANEL WHITE	FAUCET F/MANIFOLD WATER SYSTEM NAUTILUS PANEL WHITE		1	1	37.90