



Alix Mongiat <alix@dealer-advisors.com>

Claim 951546

Alix Mongiat <alix@dealer-advisors.com>
To: Claims <claims@granddesignrv.com>

Tue, Dec 23, 2025 at 9:39 AM

Good morning,

I just wanted to send an email on this as I told the dealership this was denied due to the part that was returned not being a Grand Design part and that this work was previously done.

They will be providing a response, however, they are closed until January 5th for the holidays.

We will provide an appeal/response once they are back and have a chance to review.

Thank you,

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Alix Mongiat

Warranty Administrator

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