

GREENEWAY, INC.  
 8220 STATE HWY 13 SOUTH  
 WISCONSIN RAPIDS WI  
 US  
 54494  
 (715) 325-5170

WORK ORDER # 12659

Date In: 03 SEP 25 Author: KOTT  
 Promised Date: 25 DEC 25 Stock No: 9657  
 : Year: 2020  
 Customer Name: 5464 - MILBOW, LARRY Manufacturer: GRAND DESIGN  
 Address: 3604 MUSKIE DRIVE Brand: MOMENTUM G-CLASS  
 : WESTON, WI Model: 353G  
 Postal/Zip: 54476 Miles/Hrs:  
 Phone#(res): 906-774-0707 Exterior Color:  
 Phone#(bus): 715-842-2131 Unit Type: FWH-FW TOY HAULER  
 Cell Phone: 715-697-6590 License#:  
 Email: LMILBOW@CHARTER.NET Tag#: DB: 9/4  
 Purchased Date: 05 AUG 20 :  
 Delivery Date: 05 AUG 20 :  
 InService Date: :  
 Serial#: 573FM4121L1115977 :

\*\*\*\*\*  
 Job # Description JOB INFORMATION Type Bill To  
 \*\*\*\*\*  
 1 COMPLAINT: SERVICE CALL TO CUSTOMERS HOUSE TO LOOK W 1020 GRAND  
 AT/REPAIR THE SUSPENSION TO BE ROAD  
 READY  
 CAUSE: UNIT IS CURRENTLY UNABLE TO BE MOVED DUE  
 TO THE CONCERN WITH THE SUSPENSION  
 CORRECTION: REQUESTING A SERVICE CALL FEE  
 REIMBURSEMENT IN THE AMOUNT OF 202.50  
 2 COMPLAINT: CUSTOMER STATES THAT THAT THE SPRING AND W 1020 GRAND  
 BOLT ON HIS SUSPENSION IS  
 CAUSE: Spring Hanger Bolt either broke off or  
 the nut backed off. Customer regularly  
 greases and checks tightness of  
 suspension bolts - It would make most  
 sense the bolt broke.  
 CORRECTION: Will need complete new wetbolt kit for  
 both axles for piece of mind. Would  
 like to look into adding an angle iron  
 reinforcement inside of the spring  
 hangers to prevent lateral flex if Grand  
 Design will approve the modification.  
 REQUEST 3 HOURS OF LABOR

\*\*\*\*\*  
 Job # Excode Description EXTRAS bill to Qty Price Total  
 \*\*\*\*\*  
 1 SC SERVICE CALL W-1020 0.00 3.75 0.00

Continued on page 2

Work Order : 12659

\*\*\*\*\*

BILLINGS SUMMARY

Type Bill Id	Parts	Labour	Sublet	Extras	Tax	Total
Totals	0.00	0.00	0.00	0.00	0.00	0.00

&k2S  
&k0S