

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 12315

Date In:	07 JUL 25	Author:	KOTT
Promised Date:	25 DEC 25	Stock No:	10752
:	:	Year:	2023
Customer Name:	17243 - COSTIGAN, JEFF	Manufacturer:	GRAND DESIGN
Address:	9999 HOFFMAN ROAD	Brand:	REFLECTION 150 SERIES
:	PITTSVILLE, WI	Model:	295RL
Postal/Zip:	54466	Miles/Hrs:	0
Phone#(res):	2622270420	Exterior Color:	:
Phone#(bus):	:	Unit Type:	FW-FIFTH WHEEL
Cell Phone:	:	License#:	:
Email:	JEFFRYCOSTIGAN@GMAIL.C	Tag#:	***waiting on pictures
Purchased Date:	02 MAR 24	:	:
Delivery Date:	05 APR 24	:	:
InService Date:	:	:	:
Serial#:	573FR3423P3344789	:	:

Job #	Description	JOB INFORMATION	Type	Bill To
1	COMPLAINT:	CUSTOMER STATES THAT THE BACK UP CAMERA DOES NOT OPERATE CORRECTLY- CUSTOMER STATES THAT THE RUNNING LIGHTS ARE ON- IT WILL RUN AT FIRST THEN IF THE CUSTOMER TURNS THE APP OFF, THE CAMERA WILL NOT RELOAD- CUSTOMER SPOKE TO LIPPERT REGARDING THE CAMERA AND THEY DIAGNOSED OVER THE PHONE THAT THE CAMERA ITSELF IS FAULTY OR THE SOFTWARE WAS FAULTY- CUSOTMER REINSTALLED THE SOFTWARE WITH LIPPERT AND IT DID NOT HELP- LIPPERT SUGGESTED REPLACING THE CAMERA- REFERENCE LIPPERT CASE NUMBER: 6014290-	W	1020 GRAND
	CAUSE:	VERIFIED CUSTOMERS CONCERN- TESTED THE CAMERA WITH THE CUSTOMERS PHONE. RECOMMEND REPLACING THE CAMERA-		
	CORRECTION:	R&R BACK UP CAMERA REQUEST 1 HOURS OF LABOR		

BILLINGS SUMMARY						
Type	Bill Id	Parts	Labour	Sublet	Extras	Tax
Totals						
		0.00	0.00	0.00	0.00	0.00

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