

GREENEWAY, INC.  
8220 STATE HWY 13 SOUTH  
WISCONSIN RAPIDS WI  
US  
54494  
(715) 325-5170

WORK ORDER # 11615

Date In: 04 DEC 24 Author: MGRAY  
Promised Date: 04 JUL 25 Stock No:  
: Year: 2022  
Customer Name: 1025 - KEYSTONE Manufacturer: KEYSTONE  
Address: PO BOX 2000 Brand: MONTANA  
: GOSHEN, IN Model: 3781RL  
Postal/Zip: 46527-2000 Miles/Hrs:  
Phone#(res): 866-425-4369 Exterior Color:  
Phone#(bus): Unit Type: FW-FIFTH WHEEL  
Cell Phone: License#:  
Email: NONE Tag#: need measurement for t  
Purchased Date: :  
Delivery Date: :  
InService Date: :  
Serial#: 4YDFMOT20N4703462 :

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Job # Description JOB INFORMATION Type Bill To  
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1 COMPLAINT: HAD GREASE FIRE IN THE UNIT,. CHECK OUT E 10811 JOHNS  
FOR ESTIMATE OF REPAIRS. COMPLETE INSIDE  
OF THE UNIT IS COVERED IN SOOT.  
EXTENSIVE BURNED AREA, NEED EST FOR  
INSURANCE. TAKE MANY PHOTOS OF DAMAGE.  
CAUSE: Grease fire got out of control, burned  
through linoleum floor and into  
subfloor. Microwave is also compromised.  
Melted plastics on door panel and under  
control board. Highly recommend  
replacement of Microwave, along with  
exterior vent attached to microwave hood  
vent feature. Floor sheathing will  
need to be heavily sanded and patch  
compound applied in affected area  
requiring a large amount of time  
removing island, hyperextension of both  
opposing slides, pulling trim and any  
fixtures in contact with floor.  
Reassembly of flooring, trims, slides  
and island. A very big job if done  
correctly. Recommend complete floor  
linoleum replacement. If we were to just  
patch the spot we would need a very  
large amount of the original linoleum,  
which we don't have and can't get.  
55-65hrs. Reference part # 724190 for  
floor Microwave: Highpoint Model

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Job #   Description           JOB INFORMATION           Type Bill To
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                EC942K6BE stainless color.  Exterior
                vent fixture is 11-3/4" x 5-1/4"
CORRECTION: ESTIMATE ONLY, WAITING FOR
                INSURANCE/CUSTOMER APPROVAL.
2  MICHAEL - 608-286-3672 PROGRESSIVE CLAIM#           E    10811  JOHNS
   24-535395571 A161688@PROGRESSIVE.COM
3  COMPLAINT: frame issue. frame is bent looking for   W    1025  KEYST
                possible recommendations on repair and
                some jack issue. - cmr put a level on
                the floor and there is an obvious bow in
                the floor between the frame rails. but
                floor is soild. CMR STATES THAT THE UNIT
                IS NOT AN ISSUE FRONT TO BACK BUT THERE
                IS ISSUE FOR THE SIDE TO SIDE CAUSING
                THE FLOOR TO BUCKLE IN THE MIDDLE. THERE
                IS CRACKING IN THE FRONT COMPARTMENT AS
                WELL BELIEVES it is from the frame flex.
                would like further pictures taken to add
                to the warranty claim.
CAUSE:          Frames on all larger RV's are chambered.
                Which means the frame is made with a bow
                in it. While performing Lippert's
                camber measurement procedure, no obvious
                signs of damaged frame were observed.
                According to the worksheet, the
                measurements and Lipperts tolerances,
                the frame of this RV is within the
                limits set by the manufacturer.
4  NOTING : UNIT IS BLOWN OUT WITH ANTIFREEZE IN TRAPS. E    10811  JOHNS
   CMR DOES NOT WANT ANYTHING FURTHER DONE WITH
   WINTERIZING THE UNIT.
5  COMPLAINT: ODS SIDE HAS PUNCTURE IN JWRAP. UNDER     E    10811  JOHNS
                THE CONNECTIONS FOR WATER. AFTER TWO
                COMPARTMENT DOORS. QUOTE J WRAP FOR
                INSURANCE. WHILE J WRAP IS OFF CHECK
                OVER THE FLOOR UNDER UNIT FOR WHERE IT
                IS BOWING IN THE UNIT.
CAUSE:          J-wrap damaged Silver in color.
                Measures 31-1/4" tall x 184" long. One
                rounded bend. Has a small diamond
                texture
CORRECTION: ...
6  REPLACE MICROWAVE AND VENTING TO OUTSIDE OF UNIT.     E    10811  JOHNS
7  FLOORING REPLACEMENT - MAY BE MORE LABOR DEPENDING   E    10811  JOHNS
   ON IF THERE IS MORE DAMAGE THAT CAN NOT BE SEEN/ OR
   IF FURTHER LABOR IS NEEDED FOR REMOVAL OF ITEMS ON
   THE FLOORING.

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Job # Part No Description          PARTS          Bill to  Qty    Price    Total
*****
5     EST     #660266 JWRAP 31"X195"          E-10811  0      0.00    0.00
6     EST     #655826 - HIGH POINT - EC942K E-10811  0      0.00    0.00
6     114849   HOOD LOUVER W/DAMPER 3.25X10. E-10811  0     26.20    0.00
7     EST     686751 - 8'2" SCRUB HICKORY - E-10811  0      0.00    0.00
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Job#  Lab Code  Description          LABOUR    Mech Bill to  Hrs    Rate    Total
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1  Z990      MISC LABOUR CODE (EXTE RW  E-10811  0.00   140.00    0.00
3  Z990      MISC LABOUR CODE (EXTE RW  W-1025   0.00   105.00    0.00
5  Z990      MISC LABOUR CODE (EXTE RW  E-10811  1.00   140.00   140.00
1  Z990      MISC LABOUR CODE (EXTE RW  E-10811  1.00   140.00   140.00
3  Z990      MISC LABOUR CODE (EXTE RW  W-1025   1.00   105.00   105.00
6  RV2-27    MICROWAVE OVEN INSTALL  E-10811  0.00   140.00    0.00
7  EST       R&R LINO IN UNIT        E-10811  0.00   140.00    0.00
5  RV30A-7c  R&R J-WRAP ON BOTTOM O   E-10811  0.00   140.00    0.00
3  Z992      MISC LABOUR CODE (WARR    W-1025   0.00   105.00    0.00
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Job #  Excode  Description          EXTRAS          bill to  Qty    Price    Total
*****
1  SSE      SHOP SUPPLIES - EXTERNAL  E-10811  1.00   21.00   21.00
5  FRT      FREIGHT                E-10811  0.00    0.00    0.00
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BILLINGS SUMMARY

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Type Bill Id          Parts    Labour    Sublet    Extras    Tax    Total
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E  10811              0.00    280.00    0.00    21.00    16.56    317.56
W  1025              0.00    105.00    0.00     0.00     0.00    105.00

Totals              0.00    385.00    0.00    21.00    16.56    422.56
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&k2S  
&k0S