



Warranty Claim Form

Date: 3/18/2025

1127 Greeneway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenewayrv.com

General Information

573TE3629S6652004
Imagine 3100RD
Retail Purchase Date: 10/9/2024
Work Started: 8/23/2024
Work Completed: 8/23/2024

Claim Status: Denied
Dealer Work Order #: 11017B
Unit Offline Date: 6/19/2024

Claim #: 880773
Labor: \$276.00
Parts: \$0.00
Shipping: \$0.00
Total: \$276.00

Notes: This is outside of the 30 days. GDRV Policy and Procedure Manual- Section 8.1 Claim Submission-Claims must be submitted within 30 days of repair completion to be eligible for payment. Your work completed date is 8/23/24. --- 3/14/25 AB Sg 3/12/25 Re-opened expired PA per dealer request.

Dealer Information

1127 Greeneway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenewayrv.com
Approved Labor Rate: \$115.00

Customer Information

CURT WEDEN
2004 DOUGLAS DRIVE
SCHOFIELD, Wisconsin 54476
United States
7152187343

Operation Line # 1

Flat Rate Code: 610005 Vinyl Board - Putty T-Nail Holes (per *Fault Code:* Improper Installation/Build panel)

Problem: Very deep staple holes throughout the unit.

Hours: .5

Cause: Mfg did not fill staple holes in.

Amount: 57.50

Remedy: Will need 0.5 to fill in holes throughout the whole unit. Used putty and filled holes then used mupheys oil soap to whip away the excess.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 2

Flat Rate Code: 560049 Lg. Comp./Pass Thru/Kitch./Ent. Ctr. - *Fault Code:* Improper Installation/Build Repair Door

Problem: Bed slider door has gap at top and close at bottom when door is closed towards the wall.

Hours: .6

Cause: Improper install.

Amount: 69.00

Remedy: Removed the header, adjusted the glides for the door and tested. Then reinstalled the fascia. Need 0.6 for repair.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 3*Flat Rate Code:* 660030 Drawers - Repair Drawer*Fault Code:* Improper Installation/Build*Problem:* 2 drawer faces below the stove area have gouges in their faces.*Hours:* .4*Cause:* Gouged from mfg when installed.*Amount:* 46.00*Remedy:* Filled with putty and then wipes away the excess.*Sublet Repairs:* \$0.00*Manufacturer #:**Model #:**Serial #:***Operation Line # 4***Flat Rate Code:* 610011 Moldings/Trims - Repair (per Piece)*Fault Code:* Improper Installation/Build*Problem:* Loose trim next to the stove.*Hours:* .2*Cause:* Loose from mfg.*Amount:* 23.00*Remedy:* Pin nailed into place.*Sublet Repairs:* \$0.00*Manufacturer #:**Model #:**Serial #:***Operation Line # 5***Flat Rate Code:* 610011 Moldings/Trims - Repair (per Piece)*Fault Code:* Improper Installation/Build*Problem:* Excess putty through out the unit on the walls, trim and slide out wood edges on slide floors.*Hours:* .2*Cause:* Smeared putty left behind from mfg.*Amount:* 23.00*Remedy:* Cleaned with murpheys soap and rag.*Sublet Repairs:* \$0.00*Manufacturer #:**Model #:**Serial #:***Operation Line # 6***Flat Rate Code:* 170001 Lippert Electric - R&R Actuator Motor Assembly*Fault Code:* Component Failure*Problem:* Slide room one is not coming in, board just clicks.*Hours:* .5*Cause:* Wire inside motor is loose. When pulling on wire slide would operate, came from manufacturer that way. Need new lippert motor M#1-065-014-012. P#131903. I am leaving the motor in the front compartment the time I have in is for reassembling what was taken apart, reinstaleld tired and underbelly. Dificult getting bolts back into frame areas holding the underbelly.*Amount:* 57.50*Remedy:* R&R part #170003 actuator.*S u b l e t
Repairs:* \$0.00*Manufacturer #:**Model #:**Serial #:*

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
170003 ACTUATOR-40" W/ HIGH SPEED MOTOR 18:1 VENTURE	ACTUATOR-40" W/ HIGH SPEED MOTOR 18:1 VENTURE		1	1	0.00