

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 11017B

Date In:	22 AUG 24	Author:	KOTT
Promised Date:	25 DEC 24	Stock No:	11206
:	:	Year:	2025
Customer Name:	17417 - WEDEN, CURT	Manufacturer:	GRAND DESIGN
Address:	2004 DOUGLAS DRIVE	Brand:	IMAGINE
:	SCHOFIELD, WI	Model:	3100RD
Postal/Zip:	54476	Miles/Hrs:	0
Phone#(res):	7152187343	Exterior Color:	:
Phone#(bus):	:	Unit Type:	TT-TRAVEL TRAILER
Cell Phone:	:	License#:	:
Email:	CURT.WEDEN@GMAIL.COM	Tag#:	:
Purchased Date:	17 JUL 24	:	:
Delivery Date:	25 DEC 24	:	:
InService Date:	:	:	:
Serial#:	573TE3629S6652004	:	:

Job # Description JOB INFORMATION Type Bill To *****

WARR COMPLAINT: WARRANTY REPAIR 1 - Entrance steps are 3 W 1020 GRAND
steps and when adjusted so its safe to
walk down them the door will not close
if door closes its a much to steep to go
up and down the steps
CAUSE: Mfg may have installed incorrect steps
From ground to threshold is 36 width of
door opening is 37 1/4 I have attached
numbers on steps and number tag on door
frame PLEASE CONTACT MFG AND SEE IF
THESE ARE INCORRECT STEPS FOR UNIT AND
IF SO PLEASE ORDER THE CORRECT STEPS
CORRECTION: Moved main hinge on steps to try to get
this to function to no avail
REQUEST:.50 FOR REPAIR REQUEST: NEW
STEPS
WARR COMPLAINT: WARRANTY REPAIR 2 - very deep staple W 1020 GRAND
holes throughout the unit
CAUSE: Mfg did not fill staple holes . WILL
NEED .50 TO DO ENTIRE UNIT.
CORRECTION: Used putty and filled holes then used
murpheys oil soap to whip we away excess
WARR COMPLAINT: WARRANTY REPAIR 3 - Bed slider door has W 1020 GRAND
gap at top and close at bottom when door
is closed towards the wall
CAUSE: Improper install NEED.60 FOR REPAIR
CORRECTION: Removed header adjusted the glides for

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*****
Job #   Description           JOB INFORMATION           Type Bill To
*****
                                the door tested . Its as it should be
                                then reinstalled fascia
WARR    COMPLAINT:  WARRANTY REPAIR 4 - 2 drawer faces below W      1020   GRAND
                                stove area have gouges in their faces
CAUSE:   Gouged from mfg when installed. NEED .40
                                FOR REPAIR.
CORRECTION: Filled with putty then wiped away the
                                excess
WARR    COMPLAINT:  WARRANTY REPAIR 5 - Loose trim next to   W      1020   GRAND
                                the stove
CAUSE:   Loose trim from mfg
CORRECTION: Pin nailed into place
WARR    COMPLAINT:  WARRANTY REPAIR 6 - Excess putty through W      1020   GRAND
                                out unit on walls, trim and slide out
                                wood edges on slide floors
CAUSE:   Smearred putty left behind from mfg
CORRECTION: Cleaned with murpheys soap and rag
WARR    COMPLAINT:  WARRANTY REPAIR 7 - slide room one not   W      1021   FORES
                                coming in board just clicks
CAUSE:   Wire inside motor is loose when pulling
                                on wire slide would operate came from
                                mfg this way PLEASE ORDER NEW LIPPERT
                                MOTOR M#1-065-041-012. P#131903. PICS
                                TAKEN. I AM LEAVING THE MOTOR IN
                                FRONT COMPARTMENT THE TIME I HAVE IN IS
                                FOR REASSEMBLING WHAT WAS TAKEN APART
                                REINSTALLED TIRE AND UNDERBELLY
                                DIFFICULT GETTING BOLTS BACK INTO FRAME
                                AREAS HOLDING UNDER BELLY
CORRECTION: REQUEST: 2.5 FOR REPAIR REQUEST: PART #
                                170003 ACTUATOR.

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Job # Part No Description PARTS Bill to Qty Price Total
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WARR0 822070003 ACTUATOR-40" W/ HIGH SPEED W-1021 0 663.47 0.00

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Job# Lab Code Description LABOUR Mech Bill to Hrs Rate Total
*****
ARR01 Z992 MISC LABOUR CODE (WARR HOD W-1020 0.50 115.00 57.50
ARR02 Z992 MISC LABOUR CODE (WARR HOD W-1020 0.45 115.00 51.75
ARR02 Z992 MISC LABOUR CODE (WARR HOD W-1020 0.05 115.00 5.75
ARR03 Z992 MISC LABOUR CODE (WARR HOD W-1020 0.49 115.00 56.35
ARR03 Z992 MISC LABOUR CODE (WARR HOD W-1020 0.01 115.00 1.15
ARR04 Z992 MISC LABOUR CODE (WARR HOD W-1020 0.49 115.00 56.35
ARR04 Z992 MISC LABOUR CODE (WARR HOD W-1020 0.01 115.00 1.15
ARR05 Z992 MISC LABOUR CODE (WARR HOD W-1020 0.49 115.00 56.35
ARR05 Z992 MISC LABOUR CODE (WARR HOD W-1020 0.01 115.00 1.15

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*****
Job#  Lab Code  Description  LABOUR  Mech Bill to    Hrs    Rate    Total
*****
ARR06 Z992      MISC LABOUR CODE (WARR HOD  W-1020    0.47   115.00   54.05
ARR06 Z992      MISC LABOUR CODE (WARR HOD  W-1020    0.03   115.00    3.45
ARR07 Z992      MISC LABOUR CODE (WARR HOD  W-1021    0.00   115.00    0.00
ARR07 Z992      MISC LABOUR CODE (WARR HOD  W-1021    0.50   115.00   57.50
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*****
Job #  Excode    Description  EXTRAS      bill to    Qty    Price    Total
*****
ARR01  SSE        SHOP SUPPLIES - EXTERNAL  W-1020    1.00    0.00    0.00
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BILLINGS SUMMARY

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*****
Type Bill Id      Parts    Labour    Sublet    Extras    Tax    Total
*****
W      1020          0.00    345.00    0.00    0.00    0.00    345.00
W      1021          0.00    57.50    0.00    0.00    0.00    57.50
      Totals          0.00    402.50    0.00    0.00    0.00    402.50
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&k2S
&k0S