

GREENEWAY, INC.  
8220 STATE HWY 13 SOUTH  
WISCONSIN RAPIDS WI  
US  
54494  
(715) 325-5170

WORK ORDER # 12996

Date In: 13 OCT 25 Author: KOTT  
Promised Date: 25 DEC 25 Stock No: 11350  
: Year: 2025  
Customer Name: 17660 - SWIGGUM, KEVIN Manufacturer: GRAND DESIGN  
Address: 5909 SHARPSBURG DR #53 Brand: IMAGINE XLS  
: MADISON, WI Model: 22MLE  
Postal/Zip: 53718 Miles/Hrs:  
Phone#(res): 6086588684 Exterior Color:  
Phone#(bus): Unit Type: TT-TRAVEL TRAILER  
Cell Phone: License#:  
Email: KSWIGGUM@GMAIL.COM Tag#: DB: 10/29  
Purchased Date: 25 MAR 25 :  
Delivery Date: 25 APR 25 :  
InService Date: :  
Serial#: 573TE2624S3442437 :

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Job # Description JOB INFORMATION Type Bill To  
\*\*\*\*\*  
WARR COMPLAINT: WARRANTY REPAIR 1 - CUSTOMER STATES THAT W 1020 GRAND  
THE FURNACE QUILTS RUNNING AFTER A FEW  
MINUTES- TURNING IT OFF AND ON AT THE  
THERMOSTAT WILL START IT AGAIN, BUT IT  
CUTS OUT AFTER A FEW MINUTES AGAIN.  
CAUSE: When starting the furnace, it was  
rattling and squeeling. Turned off right  
away. Pulled furnace out and found that  
the blower cage was never tighten down.  
The rubbing of the cage wore down the  
fins. Will need to replace blower cage.  
CORRECTION: After installing new blower wheel, went  
to hook up wires to the ignition board  
and found one of the spade terminals had  
broken solder weld for the blower motor.  
Installed new ignition board and bench  
tested good. Ran for 15 minutes. After  
installing furnace, tested and it doesnt  
want to stay lit. Performed drop  
pressure test and it drops to 10.5  
inches of water column. Going to check  
regulator for adjustment. Turns out it  
wasnt low gas pressure. The wall t -stst  
losing connectivity. Installed new  
t-stat. Tested good. Reinstall furnace.  
REQ: 3 HOURS OF LABOR  
WARR COMPLAINT: WARRANTY REPAIR 2 - CUSTOMER STATES THAT W 1020 GRAND  
THE LIGHTS SOMETIMES FLICKER- IT IS NOT

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Job #   Description           JOB INFORMATION           Type Bill To
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                ALL THE TIME AND THE CUSTOMER HAS NOT
                BEEN ABLE TO PIN POINT A SPECIFIC
                SCENARIO WERE IT DOES IT- IT ALSO
                AFFECTS THE REFER LIGHTS.
CAUSE:    Check lights inside. They seem to
                flicker.
CORRECTION: Unable to duplicate problem at this
                time. I checked the solar charge
                controler to see if it was wired
                properly. AND IT IS.  REQ .5 HOURS
WARR    COMPLAINT:  WARRANTY REPAIR 3 - CUSTOMER STATES THAT W    1020    GRAND
                THEY TRIED USING THE LP PORT TO CONNECT
                TO A BLACKSTONE GRIDDLE BUT THE PRESSURE
                WAS WAY TO LOW. CUSTOMER WOULD LIKE TO
                HAVE CHECKED.
CAUSE:    Test lp quick disconnect for pressure.
                Customer states it doesnt have enough
                pressure to run their black stone grill.
CORRECTION: I pressure tested the lp system. Tested
                with the shop black stone grill. Tested
                good. Had 11 inches of water column.
                Recommend the customer have their black
                stone tested. Could have a regulator
                issue.  REQ .50 HOURS

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Job # Part No   Description           PARTS   Bill to   Qty   Price   Total
*****
WARR0 145567     WHEEL ROOM AIR           W-1020     0     13.66     0.00
WARR0 109640     SUBURBAN ROOM AIR BLOWER W-1020     1     33.07     33.07
WARR0 755790716500 3G FAN CONTROL MODULE   W-1020     1    130.09    130.09
WARR0 82209420381 COLEMAN 9420-381 HEAT/CO W-1020     1     64.94     64.94

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Job# Lab Code Description   LABOUR   Mech Bill to   Hrs   Rate   Total
*****
ARR01 Z992     MISC LABOUR CODE (WARR TD W-1020     0.00  140.00     0.00
ARR02 Z992     MISC LABOUR CODE (WARR TD W-1020     0.00  140.00     0.00
ARR03 Z992     MISC LABOUR CODE (WARR TD W-1020     0.50  140.00     70.00
ARR01 Z992     MISC LABOUR CODE (WARR TD W-1020     0.50  140.00     70.00
ARR01 Z992     MISC LABOUR CODE (WARR TD W-1020     0.00  140.00     0.00
ARR02 Z992     MISC LABOUR CODE (WARR TD W-1020     0.31  140.00     43.40
ARR01 Z992     MISC LABOUR CODE (WARR TD W-1020     0.00  140.00     0.00
ARR02 Z992     MISC LABOUR CODE (WARR TD W-1020     0.19  140.00     26.60
ARR02 Z992     MISC LABOUR CODE (WARR TD W-1020     0.00  140.00     0.00
ARR02 Z992     MISC LABOUR CODE (WARR TD W-1020     0.00  140.00     0.00
ARR01 Z992     MISC LABOUR CODE (WARR TD W-1020     0.00  140.00     0.00
ARR01 Z992     MISC LABOUR CODE (WARR TD W-1020     0.50  140.00     70.00
ARR01 Z992     MISC LABOUR CODE (WARR TD W-1020     0.00  140.00     0.00

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*****
Job#  Lab Code  Description  LABOUR  Mech Bill to    Hrs    Rate    Total
*****
ARR01 Z992      MISC LABOUR CODE (WARR TD  W-1020    0.00   140.00    0.00
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*****
Job #  Excode    Description  EXTRAS  bill to    Qty    Price    Total
*****
ARR01  SSE      SHOP SUPPLIES - EXTERNAL  W-1020    1.00    0.00    0.00
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BILLINGS SUMMARY

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Type Bill Id      Parts    Labour    Sublet    Extras    Tax    Total
*****
W      1020          228.10   280.00    0.00     0.00    0.00    508.10
*****
Totals          228.10   280.00    0.00     0.00    0.00    508.10
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&k2S  
&k0S