

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 12661

Date In:	03 SEP 25	Author:	MGRAY
Promised Date:	31 DEC 25	Stock No:	11304
:	:	Year:	2025
Customer Name:	1020 - GRAND DESIGN	Manufacturer:	GRAND DESIGN
Address:	11333 COUNTY RD 2	Brand:	SOLITUDE
:	MIDDLEBURY, IN	Model:	310GK
Postal/Zip:	46540	Miles/Hrs:	0
Phone#(res):	888-825-2820	Exterior Color:	:
Phone#(bus):	:	Unit Type:	FW-FIFTH WHEEL
Cell Phone:	:	License#:	:
Email:	NONE	Tag#:	10/10
Purchased Date:	19 MAY 25	:	:
Delivery Date:	07 JUN 25	:	:
InService Date:	:	:	:
Serial#:	573FS3627SAA20575	:	:

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Job #   Description      JOB INFORMATION      Type Bill To
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WARR    COMPLAINT:  WARRANTY REPAIR 1 - MOLDING ON THE SLIDE W      1020    GRAND
        CAUSE:      The baton strip is bowing out. I nailed
        CORRECTION:  Done. request: .4
WARR    COMPLAINT:  WARRANTY REPAIR 2 - MOLDING AT THE            W      1020    GRAND
        CAUSE:      The baton strip fell off. I stapled it
        CORRECTION:  Done. REQUEST .3
WARR    COMPLAINT:  WARRANTY REPAIR 3 - DRESS SLIDE-TOP          W      1020    GRAND
        CAUSE:      DOESN'T MAGNET ON THE RIGHT SIDE - NOT
        CORRECTION:  STAYING SHUT WITHOUT THAT MAGNET
        CAUSE:      CONNNECTING.
        The magnet catch on the right side
        wasn't positioned correctly and the
        magnet was barely making contact. I took
        the drawer top off, checked the
        measurement on the magnets and the right
        side was a little far back so i slid it
        forward and tightened the screws down.
        The drawer still wasnt catching right so
        i measured the distances of the magnet
        plate and the right side isnt aligned
        properly. I moved it over and the drawer
        magnet holds.
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*****
Job #   Description           JOB INFORMATION           Type Bill To
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CORRECTION: Done. REQUEST .6
1  COMPLAINT:  CUSTOMER STATES THAT WHEN IT RAINS, WHEN W    1020    GRAND
                YOU OPEN THE DOOR THE RAIN RUNS DOWN THE
                INSIDE OF THE DOOR- ODS FRONT BAY DOOR-
CAUSE:          Manufacturer design. Once the door is
                open its no longer making contact with
                the seals and its basically acting like
                a funnel and water will leak in. Screw
                broke and sealant ripped apart, which
                was letting water in
CORRECTION: Put new screw in it, cleaned it up and
                reseal everything REQUEST .5
2  COMPLAINT:  CUSTOMER STATES THAT THE WALL STRIPPING  W    1020    GRAND
                AT THE BASE OF THE FLOOR IN THE LIVING
                ROOM IS COMING OFF OR IT IS LOOSE-
                PANTRY DOOR, AND BY THE RIGHT SIDE OF
                THE COUCH IF YOU ARE LOOKING AT IT THE
                TRIM HAS COME OFF- ON THE LEFT SIDE OF
                THE COUCH, THE TRIM IS JUST LOOSE AND
                ALMOST OFF-
CAUSE:          The baton strips fell off. I stapled the
                pieces on by the slide outs but i dont
                see anything by the pantry other than
                the piece that was mentioned in line
                two.
CORRECTION: Done. REQUEST .5
3  COMPLAINT:  CUSTOMER STATES THAT THERE IS MOLDING      W    1020    GRAND
                NEXT TO THE DOOR BY THE EXTINGUISHER
                THAT IS COMING LOOSE-
CAUSE:          The baton strip is coming off. I nailed
                it back on and covered the holes with
                putty.
CORRECTION: Done. REQUEST .2
4  COMPLAINT:  CUSTOMER STATES BY THE THEATER SEATING  W    1020    GRAND
                LOOKING OUT OF THE UNIT BY THE ENTRY
                DOOR THERE IS A TRIM PIECE THAT IS
                STARTING TO BOW OUT AND NEEDS TO BE
                REATTACHED-
CAUSE:          REATTACH TRIM
CORRECTION: REATTACHED TRIM PIECE... REQUEST .1
5  COMPLAINT:  CUSTOMER STATES THAT ON FRONT ODS- AFTER W    1020    GRAND
                IT RAINS, THERE IS WATER THAT RUNS DOWN
                THE TRIM PIECE- NEEDS TO BE LOOKED AT
                TRIM THAT COVEERS THE SCREWS, ON THE ODS
                WHEN RAINING IT RUNS DOWN AND OUT OF
                THAT AND LEAKS OUT BY THE FRONT JACK
                UNDER THE UNIT,
CAUSE:          Screw was broke on the track which
                pulled silicone and decor away, which

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was allowing water to run down the other track

CORRECTION: Pulled out broken screw replaced it with new one re-silicone it and put new decor on tested it and no more leaks REQUEST .75

6 COMPLAINT: CUSTOMER STATES THAT WHEN THEY TRIED TO GET ONTO A SITE THEY ACCIDENTALLY HIT A TREE AND DAMAGED THE AWNING- THERE IS A SMALL GAUGE IN THE AWNING- THE FRONT AWNING- THE LARGER AWNING- CUSTOMER NEEDS ESTIMATE-

CAUSE: Tree damage. The tube has a large dent in it and the fabric is ripped. We will need to replace the tube and fabric. 1016 DAMAGED

CORRECTION: ... Replaced it with new one

7 COMPLAINT: WHEN THE CUSTOMER HIT THE TREE THEY ACCIDENTALLY SCRAPED THE ROOF THEY DAMAGED THE EDGE OF THE ROOF- CUSTOMER HAS IT SEALED CURRENTLY WITH SILICONE-

CAUSE: Tree damage. The customer put silicone over the top of the holes and silicone doesn't stick to the membrane. I cleaned it off and put a piece of eturnabon tape over the holes.

CORRECTION: Done.

8 COMPLAINT: CUSTOMER STATES THAT THERE ARE SOME CRACKS AND MISSING DICOR- CUSTOMER WOULD LIKE TO HAVE LOOKED AT-

CAUSE: There is some small holes that i cleaned and sealed.

CORRECTION: Done. REQUEST .5

9 COMPLAINT: CUSTOMER STATES THAT WHEN THEY HOOK UP TO THE UNIT, THEIR TRUCK FLASHES A AN ERROR THAT SAYS THAT THERE IS A TRAILER WIRING ERROR

CAUSE: We need the truck here to see what the issue is.

CORRECTION: ... REQUESTING .5

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Job # Part No      Description      PARTS      Bill to      Qty      Price      Total
*****
1      677917000296 10.3oz LAP SEALANT DOVE  W-1020      1         8.54       8.54
6      82200731      AWNING 16' BLACK SOLID F E-17714      1        607.10     607.10
7      891991000533 ETERNABOND WHITE      E-17714      1         3.27       3.27
7      677917000333 Dicor 501LSW-1 EPDM Self E-17714      1        10.01     10.01
8      677917000333 Dicor 501LSW-1 EPDM Self W-1020      1         8.72       8.72
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Job#	Lab Code	Description	LABOUR	Mech	Bill to	Hrs	Rate	Total

ARR01	Z992	MISC LABOUR CODE (WARR	JGK	W-1020		0.50	140.00	70.00
ARR02	Z992	MISC LABOUR CODE (WARR	JGK	W-1020		0.50	140.00	70.00
ARR03	Z992	MISC LABOUR CODE (WARR	JGK	W-1020		0.50	140.00	70.00
1	WARR	MANUFACTURER WARRANTY	JGK	W-1020		0.50	140.00	70.00
1	Z992	MISC LABOUR CODE (WARR	JL	W-1020		0.50	140.00	70.00
2	WARR	MANUFACTURER WARRANTY	JGK	W-1020		0.50	140.00	70.00
3	WARR	MANUFACTURER WARRANTY	JGK	W-1020		0.50	140.00	70.00
4	WARR	MANUFACTURER WARRANTY	JGK	W-1020		0.50	140.00	70.00
5	WARR	MANUFACTURER WARRANTY	JGK	W-1020		0.50	140.00	70.00
6	WARR	MANUFACTURER WARRANTY	JGK	E-17714		0.10	130.00	13.00
6	RV4A-8	AWNING FABRIC ONLY R&R	JL	E-17714		1.28	130.00	166.40
7	WARR	MANUFACTURER WARRANTY	JGK	E-17714		0.31	130.00	40.30
7	WARR	MANUFACTURER WARRANTY	JGK	E-17714		0.19	130.00	24.70
8	WARR	MANUFACTURER WARRANTY	JGK	W-1020		0.50	140.00	70.00
9	WARR	MANUFACTURER WARRANTY	JGK	W-1020		0.50	140.00	70.00
9	WARR	MANUFACTURER WARRANTY	JGK	W-1020		0.00	140.00	0.00
6	RV4A-8	AWNING FABRIC ONLY R&R	JL	E-17714		0.49	130.00	63.70
6	RV4A-8	AWNING FABRIC ONLY R&R	JL	E-17714		0.23	130.00	29.90
5	Z992	MISC LABOUR CODE (WARR	JL	W-1020		0.50	140.00	70.00

Job #	Excode	Description	EXTRAS	bill to	Qty	Price	Total

6	SSE	SHOP SUPPLIES - EXTERNAL		E-17714	1.00	25.35	25.35
6	FRT	FREIGHT		E-17714	1.00	251.18	251.18

BILLINGS SUMMARY							
Type	Bill Id	Parts	Labour	Sublet	Extras	Tax	Total

E	17714	620.38	338.00	0.00	276.53	68.02	1,302.93
W	1020	17.26	840.00	0.00	0.00	0.00	857.26
Totals		637.64	1178.00	0.00	276.53	68.02	2,160.19

&k2S
&k0S