Subject: Warranty Reimbursement Request – Compliance with Wisconsin Statutes §§ 218.164 & 218.0125

Dear Ashley Batiste,

As required by Wisconsin Statutes §§ 218.164 and 218.0125, this letter serves as formal notice that we are submitting the following warranty claim and requesting full reimbursement in accordance with state law.

Wisconsin law requires:

1. **Retail Labor Rate Reimbursement:**
   Diagnostic and warranty labor must be reimbursed at our posted retail rate, which reflects the lowest rate charged for comparable non-warranty work. If OEM time allowances are insufficient, reimbursement is to be based on actual reasonable hours worked.
2. **Parts Reimbursement:**
   All warranty parts must be reimbursed at wholesale cost plus a minimum 30% handling fee (not to exceed $300), plus return freight where applicable.
3. **Timely Claim Processing:**
   As a dealer, we are required to submit claims within 45 days of the completed work. The OEM must approve or disapprove claims within 45 days of receipt. Failure to disapprove within that window constitutes automatic approval. All approved claims must be paid within 60 days.

Claim Details:
Claim or RO Number: 12606B – Pre Authorization 893415
Date of Work Order: September 3rd, 2025
Warranty Labor: 49 hours @ [$140/hr retail rate]
Parts Used: Roof membrane, solar connector, vent cover, roof decking, ceiling panels, batten trim, and any other part needed to perform replacement correctly.
Return Freight Included: Yes

Please process this claim in full according to the legal requirements set by the State of Wisconsin. If any additional documentation is required, feel free to reach out directly.

Sincerely,
Matt Ferkey
Owner
Greeneway RV
715-325-5170
alix@dealer-advisors.com