Warranty Authorization Form

Date: 10/23/2025

Greeneway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494

Ph. 715-325-5170

mail@greenewayrv.com

General Information

Pre-Auth #: 893415

Unit: 573TE2827P3431971

Series: Imagine

Model: IM23BHE-2023

Notes: AB 9/11 *Please hold all parts for a minimum of 30 days after the claim is paid* Approved by Michael Shearer

Status: Approved

Dealer Information

1127 Greeneway RV Sales & Service

715-325-5170

mail@greenewayrv.com

Greeneway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494

Requestor: iclaim services

Return Fax #: (715) 325-5577

Email: greeneway@dealer-advisors.com

Operation Line 1

Flat Rate Code: 540002 EPDM Rubber/TPO - R&R (per ft. includes all attachments & overlay)

Fault Code: Damaged/Maintenance

Serial #:

Model #:

Notes:

Problem: Roof replacement and ceiling panel replacement. Case #00899918

Time Requested: 49

Time Allowed: 26

Sublet Repairs: 0.00

Cause: The manufacturer used Alpha sealant and it doesn't stick to plastic. The pre-drilled holes in the roof vent were missed causing it to crack. We have had several units with this same issue. The pancake vent and the solar plug-in are cracked. The entire roof needs replacement including at least four sheets of decking. The leak from the solar plug-in caused the interior ceiling panel in the bedroom to bubble and blister and it needs to be replaced. The panel can be cut along the walls and the overhead cabinet. Two lights, one a/c duct, and the smoke detector will have to be removed. Will need a ceiling panel and one brown baton strip to match the cabinets. 6.0 to do the ceiling panel. When I went to clean and reseal the problem areas I was able to remove the alpha sealant around the pancake vent with nothing more than my finger.

Remedy: Replace the roof membrane, solar connector, vent cover, roof decking, ceiling panel, batten trim.

Status: Approved with Modifications

Operation Line 2

Flat Rate Code: 920005 Sealing - Attic Vent and Solar Dock *Fault Code:* TSB Cracking

Serial #: *Model #:* *Notes:*

Problem: Attic vents and solar ports on affected units may prematurely crack allowing for water infiltration.

Cause: Attic vents and solar ports on affected units may prematurely crack allowing for water infiltration.

Remedy: The corrective action is to inspect the roof for damage to the attic vent, and/or solar port. If components are cracked they should be replaced with parts supplied by GDRV.

Status: Approved

Time Requested: .3

Time Allowed: .3

Sublet Repairs: 0.00

Operation Line 3

Flat Rate Code: 540004 Decking - R&R Roof Panels (per *Fault Code:* Damaged/Maintenance sheet)

Serial #: *Model #:* *Notes:*

Problem: Roof decking water damaged

Cause: Cracks in roof attachments

Remedy: Replace affected decking sheets

Status: Approved with Modifications

Time Requested: 1

Time Allowed: 1

Sublet Repairs: 0.00