



8220 State Hwy 13 South
Wisconsin Rapids, WI 54494

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(715) 325-5170
mail@greenwayrv.com
www.greenwayrv.com

W/O: 9935B
Promised Date:
25 DEC 25



WO #: 9935B

Customer Name: 17175 - DORNFELD,
SHANE
Address: 419 TIMBER HEIGHTS DRIVE
RHINELANDER, WI
Postal/Zip: 54501
Phone#(res): 715-630-6465
Phone#(bus):
Cell Phone:
Email: SHANEDORNFELD9@GMAIL.COM

Date In: 29 APR 24
Promised Date: 25 DEC 25

Purchased Date: 04 NOV 23
Delivery Date: 27 APR 24
InService Date:
Serial#: 573TE2821P3432338

Author: KOTT
Stock No: 10777
Year: 2023
Manufacturer: GRAND DESIGN
Brand: IMAGINE XLS
Model: 23BHE
Miles/Hrs: 0
Exterior Color:
Unit Type: TT-TRAVEL TRAILER
License#:
Tag#:

Job #WARR01 - Warranty

COMPLAINT: WARRANTY REPAIR 1 - Broken Sewer Cap

CAUSE: Sewer cap broken, see picture

CORRECTION: Replaced cap prior to showthrough. 4/27

Labor

Job #	Description	Total
WARR01	MISC LABOUR CODE (WARRANTY)	57.50

Other Services

Code	Description	Qty	Price	Total
SSE	SHOP SUPPLIES - EXTERNAL	1.00	0.00	0.00

Subtotal for Job #WARR01: 57.50

Job #WARR02 - Warranty

COMPLAINT: WARRANTY REPAIR 2 - Front Cap White Decals Peeling/Damaged

CAUSE: Noticed decals starting to peel after washing front cap.
Decals warrantied for replacement during time of prep.

CORRECTION: R&R two front decals.

Labor

Job #	Description	Total
WARR02	MISC LABOUR CODE (WARRANTY)	127.50

Parts

Part #	Description	Qty	Price	Total
822030175	DIE CUT FRONT #6 LH IMAGINE	1.00	7.53	7.53
822030176	DIE CUT FRONT # 6 RH IMAGINE	1.00	7.53	7.53

Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT	1.00	12.49	12.49

Subtotal for Job #WARR02: 155.05

Job #WARR3 - Warranty

COMPLAINT: REPLACE BARN DOOR GUIDE

Customer #: 17175
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CAUSE: BARN DOOR GUIDE MISSING

CORRECTION: REPLACED

Parts

Part #	Description	Qty	Price	Total
822062659	BRACKET BARN DOOR GUIDE 16GA PC BLACK	1.00	2.95	2.95

Subtotal for Job #WARR3: 2.95

Job #1 - Warranty

COMPLAINT: Transferred to GRV*11984 on 03 MAY 25

Estimate amount was 0.00

CUSTOEMR STATES THAT THERE IS A SCREW HEAD MISSIN ON THE WORM GEAR-

CAUSE: There is a screw head missing in the bottom slide rail on the front side. Looks to be overtightned and broke. On the opposite side there is a mismatched screw.

CORRECTION: Drill broken screw and replace. Replace mismatched screw. Good to go.

Labor

Job #	Description	Total
1	MANUFACTURER WARRANTY REPAIR	0.00

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: Transferred to GRV*11984 on 03 MAY 25

Estimate amount was 0.00

CUSTOMER STATES THAT THE TOP OF THE CONNECTOR ON THE LP TANK COVER BROKE AND NEEDS TO BE REPLACED-

CAUSE: Broken door on LP tank cover, needs replacement per warranty. R&R 20lb tanks.

CORRECTION: Replaced installed.

Labor

Job #	Description	Total
2	MANUFACTURER WARRANTY REPAIR	0.00

Subtotal for Job #2: 0.00

Job #3 - Warranty

COMPLAINT: Transferred to GRV*11984 on 03 MAY 25

Estimate amount was 0.00

CUSTOMER STATES THAT THERE IS WATER DRIPPING OUT OF THE UNDER THE UNIT BY THE BLACK TANK LEVER- NEEDS TO BE DIAGNOSED-

CAUSE: CMR states black tank drain pipe is dripping.

CORRECTION: Filled black tank waited a couple hours, can't detect any leaking.

Labor

Job #	Description	Total
3	MANUFACTURER WARRANTY REPAIR	0.00

Subtotal for Job #3: 0.00

Job #4 - Warranty

COMPLAINT: Transferred to GRV*11984 on 03 MAY 25

Estimate amount was 0.00

CUSTOMER STATES THAT THE REAR TIRE ON THE ODS WAS DOWN TO 17 POUNDS OF AIR AND THERE IS A RUBBER PLUG IN IT- CUSTOMER REQUESTS HAVING A NEW TIRE THROUGH WARRANTY-

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CAUSE: 3 of the 5 lugnuts are massively overtightned

CORRECTION: Mounted spare until we can get a warranty replacement. Spare is a Westlake, size does match but brand does not match the other 4.

Labor

Job #	Description	Total
4	MANUFACTURER WARRANTY REPAIR	0.00
Subtotal for Job #4:		0.00

Parts Total:	18.01
Labour Total:	185.00
Sublet Total:	0.00
Extras Total:	12.49
WORK ORDER TOTAL:	215.50

CUSTOMERS CLEAR RECEIPT

The above described property has been received, and after having examined the work done, the material furnished, both the work and material has been found to be satisfactory.
I agree that any goodwill repairs are in no way an admission that the vehicle suffers from any defect or issue, or that the repair should be covered under warranty.

Customer Signature : _____

Date: 06 May 2025

W/O: 9935B
Promised Date: 25 DEC 25



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DORNFIELD, SHANE

