

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 9906

Date In: 30 OCT 23 Author: TPASSER
Promised Date: 25 DEC 24 Stock No: 10854
: Year: 2023
Customer Name: 16739 - HAMILTON, CHAD Manufacturer: GRAND DESIGN
Address: 158 PLUMMER CT Brand: TRANSCEND
: NEENAH, WI Model: 315BH
Postal/Zip: 54956 Miles/Hrs: 0
Phone#(res): 9209153149 Exterior Color:
Phone#(bus): Unit Type: TT-TRAVEL TRAILER
Cell Phone: License#:
Email: rocket350omega@gmail.c Tag#:
Purchased Date: 11 FEB 23 :
Delivery Date: 28 JUN 23 :
InService Date: :
Serial#: 573TT3627P8827738 :

Job # Description JOB INFORMATION Type Bill To

1 COMPLAINT: TRIM IN BUNK ROOM HAS STAPLE SHOWING IN W 1020 GRAND
WALL NEXT TO BUNK WILL ADD BLUE TAPE TO
SPOT
CAUSE: protrud ing staple. NEED .10 FOR REPAIR
CORRECTION: used a nail set to set the staple then
filled with putty
2 COMPLAINT: SHADE IN TOP DS BUNK WONT STAY OPEN W 1020 GRAND
CAUSE: loose tension. string NEED .10 FOR
REPAIR
CORRECTION: I tightened the string on both sides of
shade shade will stay up as it should
now
3 COMPLAINT: TRIM IN CORNER IN BUNK ROOM HAS KNICKS W 1020 GRAND
IN IT AND NEEDS REPLACEMENT HAVING CU
AD BLUE TAPE TO SPOT
CAUSE: the scrapes which are actually from
using staples or nails at mfg to hold
trim into place is what are being called
scrapes I filled them all with putty if
customervnot satisfied and would like to
purchase new batten strip and have
installed that is a option otherwise it
does look fine with the putty I used
NEED .10 FOR REPAIR
CORRECTION: filled with putty see above if customer
not satisfied
4 COMPLAINT: STAPLES IN LINO UNDER CARPET STOP W 1020 GRAND
SLIDEOUT WHEN SLIDEOUT IS ALL THE WAY

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Job #   Description           JOB INFORMATION           Type Bill To
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          OUT. PULL UP CARPET AND STAPLES EXPOSED
          PAST PLASTIC STRIP. PICS IN WO WILL PUT
          BLUE TAPE AT SPOT
CAUSE:    the way it came from mfg and with hot
          and cold lino shrinks and expands NEED
          .10 FOR REPAIR
CORRECTION: to fix this complaint which is not
          causing any issues it would need to be
          brought to shop slideroom overextended
          wear bar lifted and lino pulled tighter
          unable to do in the field and since this
          is not causing issues may not be covered
          by warranty
5   COMPLAINT:  NEAR STAPLES IN L LINO THERE IS A      W    1020    GRAND
          WRINKLE IN LINO UNSUDE IF ANYTHING CAN
          BE DONE WITH IT OR NOT? . WILL HAVE CU
          MARK IN TAPE. ADDED PICS TO WO
CAUSE:    see notes on other line about staples
          please NEED .10 FOR REPAIR.
CORRECTION: as above
6   COMPLAINT:  CABINET DOORS ABOVE TV DON'T LINE UP    W    1020    GRAND
          CORRECTLY ADDED PICS TO WO WILL MARK IN
          TAPE
CAUSE:    misaligned a bit NEED .10 FOR REPAIR.
CORRECTION: doors all latch as they should and are
          aligned at this point
7   COMPLAINT:  CABINET DOORS ABOVE KITCHEN SINK DON'T    W    1020    GRAND
          LINE UP CORRECTLY AND WILL MARK IN TAPE
CAUSE:    MISALIGNED AND CROOKED NEED .10 FOR
          REPAIR.
CORRECTION: adjusted hinges on cab doors
8   COMPLAINT:  HOOD VENT MOUNTED CROOKED LOOK AT      W    1020    GRAND
          PICTURES MIGHT BE WAY THE CABINET IS
          INSTALLED IF HOOD VENT IS ALL THE WAY
          BACK AGAINST WALL? WILL MARK WITH TAPE
CAUSE:    improper install mfg NEED .10 FOR
          REPAIR.
CORRECTION: removed 2 screws moved vent back then
          reinstalled 2 screws
9   COMPLAINT:  OUTLET BETWEEN STOVE AND SINK IN CORNER  W    1020    GRAND
          IS SLIGHTLY CROOKED PICS IN WO WILL MARK
          IN TAPE
CAUSE:    crooked install NEED .20 FOR REPAIR
CORRECTION: removed cover then adjusted outlet and
          reinstalled the cover
10  COMPLAINT:  REFER VENT IS SCRATCHED PICS IN WO AND    W    1020    GRAND
          WILL MARK WITH TAPE
CAUSE:    small scratch in vent on bottom of refer
          NEED .10 FOR REPAIR.

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CORRECTION: I used very light sand paper and removed scratches then used black paint pen and covered

11 COMPLAINT: BATTON STRIP DIRECTLY ABOVE REFER HAS SMALL GAP THAT NEEDS PUTTY IN IT. WILL MARK IN TAPE AND PICS IN WO W 1020 GRAND

CAUSE: gap in trim work NEED .10 FOR REPAIR.

12 CORRECTION: used putty to fill gap

COMPLAINT: Bump in flooring along the slide, scratch under carpet on slide, carpet does not lay correctly because of bump in flooring W 1020 GRAND

CAUSE: mfg NEED .10 FOR REPAIR

CORRECTION: carpet lifts because of wear bar customer may lay something on it to hold down to train carpet to lay flat the bump in lino is not the cause of the carpet lifted

13 COMPLAINT: MARK IN WOOD TO TOP CORNER REAR SIDE OF DINETTE LOOK AT PIC IN WO AND WILL MARK WITH TAPE W 1020 GRAND

CAUSE: edge of bench seat has a scratch from mfg this way NEED .10 FOR REPAIR

14 CORRECTION: used a wood marker to cover

COMPLAINT: BATHROOM DOOR SLIDEING POCKET DOOR NEEDS ADJUSTEMENT MOVED TO FAR AND HIT MOUNT FOR BUNGEE STRP AND DAMAGED DOOR. WILL NEED DOOR REPLACED AND STOP INSTALLED PICS IN WO AND WILL MARK WITH TAPE W 1020 GRAND

CAUSE: door stop was to far to one side NEED .10 FOR REPAIR

CORRECTION: remove screws from pocket and moved 1/2 ich to make sure bathroom door doesn't open to far to damage door again

15 COMPLAINT: LOWER WALL PANEL NEXT TO BTHROOM DOOR MISSING BATTON STRIP / NEVER INSTALLED PICS IN WO AND MARKED WITH TAPE W 1020 GRAND

CAUSE: missing trim NEED .10 FOR REPAIR

CORRECTION: we did nit have correct batten or tape for this so I removed a small piece from closet and installed a piece we had that was not exact match but not noticeable in closet into closet and the piece from closet in bathroom then used putty to fill

16 COMPLAINT: STAIN YELLOW IN WALL PANEL BY BATTON STRIP ACCROS FROM BATHROOM NEAR CAMPER ENTRANCE. W 1020 GRAND

CAUSE: stain looks like glue from mfg NEED .10 FOR REPAIR

CORRECTION: used white paint pen to cover the yellow spot no longer visable

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17 COMPLAINT: WOOD TRIM AT POCKET DOOR FROM BATHROOM W 1020 GRAND
IS PEELING WOOD AT BOTTOM EDGE
CAUSE: peeling from cut NEED .10 FOR REPAIR
CORRECTION: I used wood marker to cover the edge

18 COMPLAINT: OUTLET NEXT TO BED ON ODS IS CROOKED W 1020 GRAND
LOOK AT PICS IN WO AND WILL BE TAPED TO
MARK IT
CAUSE: crooked from mfg, NEED .10 FOR REPAIR
CORRECTION: removed cover loosened the outlet adjust
it so it's straight reinstalled screws
and cover

19 COMPLAINT: DS BEDROOM BLIND WON'T STAY UP NEEDS W 1020 GRAND
ADJUSTEMENT. PICS IN WO
CAUSE: loose strings on shade. NEED .10 FOR
REPAIR
CORRECTION: tightened shade

20 COMPLAINT: THERE IS A MARK IN LINO FLOOR MAIN ROOM W 1020 GRAND
JUST OUTSIDE BUNK ROOM APPROVE 2 INCH
L;ONG PICS IN WO AND WILL MARK WITH TAPE
CAUSE: cut gouge in lino outside bunk room not
caused by slideroom NEED .10 FOR REPAIR
CORRECTION: I put more sealant over the lino and
pressed firmly to level out not a
warranty issue , if customer wants she
may need to have the lino lady come and
fix this on her own slide our does not
reach that area

21 COMPLAINT: CHECK FRONT DS AND REAR DS ROOF CORNERS W 1020 GRAND
CU STATES IT'S PEELING PICS IN WO
CAUSE: no damage to rubber membrane just glue
wasn't sticking very well pic taken one
tube of lap sealant NEED .50 FOR REPAIR
CORRECTION: I used lap sealant to cover both edges
door side and off door side toward
front by cap area to seal now ok

22 COMPLAINT: SERVICE CALL TO WILD ROSE/ROSE'S I PCIH POLIC
ENCHANTED FOREST SITE L11
CORRECTION: COMPLETE

Job # Part No Description PARTS Bill to Qty Price Total

21 677917000661 10.3oz LAP SEALANT WHITE W-1020 0 8.59 0.00

Job# Lab Code Description LABOUR Mech Bill to Hrs Rate Total

1 WARR MANUFACTURER WARRANTY JS W-1020 0.10 115.00 11.50
2 WARR MANUFACTURER WARRANTY JS W-1020 0.10 115.00 11.50
3 WARR MANUFACTURER WARRANTY JS W-1020 0.10 115.00 11.50
4 WARR MANUFACTURER WARRANTY JS W-1020 0.10 115.00 11.50
5 WARR MANUFACTURER WARRANTY JS W-1020 0.10 115.00 11.50

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Job#	Lab Code	Description	LABOUR	Mech	Bill to	Hrs	Rate	Total

6	WARR	MANUFACTURER WARRANTY	JS	W-1020		0.10	115.00	11.50
7	WARR	MANUFACTURER WARRANTY	JS	W-1020		0.20	115.00	23.00
8	WARR	MANUFACTURER WARRANTY	JS	W-1020		0.10	115.00	11.50
9	WARR	MANUFACTURER WARRANTY	JS	W-1020		0.09	115.00	10.35
10	WARR	MANUFACTURER WARRANTY	JS	W-1020		0.10	115.00	11.50
11	WARR	MANUFACTURER WARRANTY	JS	W-1020		0.10	115.00	11.50
12	WARR	MANUFACTURER WARRANTY	JS	W-1020		0.10	115.00	11.50
13	WARR	MANUFACTURER WARRANTY	JS	W-1020		0.10	115.00	11.50
14	WARR	MANUFACTURER WARRANTY	JS	W-1020		0.10	115.00	11.50
15	WARR	MANUFACTURER WARRANTY	JS	W-1020		0.10	115.00	11.50
16	WARR	MANUFACTURER WARRANTY	JS	W-1020		0.10	115.00	11.50
17	WARR	MANUFACTURER WARRANTY	JS	W-1020		0.10	115.00	11.50
18	WARR	MANUFACTURER WARRANTY	JS	W-1020		0.10	115.00	11.50
19	WARR	MANUFACTURER WARRANTY	JS	W-1020		0.20	115.00	23.00
20	WARR	MANUFACTURER WARRANTY	JS	W-1020		0.10	115.00	11.50
21	WARR	MANUFACTURER WARRANTY	JS	W-1020		0.50	115.00	57.50
9	WARR	MANUFACTURER WARRANTY	JS	W-1020		0.11	115.00	12.65
19	WARR	MANUFACTURER WARRANTY	JS	W-1020		0.00	115.00	0.00

Job #	Excode	Description	EXTRAS	bill to	Qty	Price	Total

2	SSE	SHOP SUPPLIES - EXTERNAL		W-1020	1.00	0.00	0.00
22	SC	SERVICE CALL		I-PCIH	12.00	3.75	45.00

BILLINGS SUMMARY							
Type	Bill Id	Parts	Labour	Sublet	Extras	Tax	Total

I	PCIH	0.00	0.00	0.00	45.00	0.00	45.00
W	1020	0.00	322.00	0.00	0.00	0.00	322.00
Totals		0.00	322.00	0.00	45.00	0.00	367.00

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