



Warranty Claim Form

Date: 7/18/2024

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573FR3623P3344188
Reflection 298BH
Retail Purchase Date: 4/13/2024
Work Started: 6/27/2024
Work Completed: 6/27/2024

Claim Status: Paid
Dealer Work Order #: 9866B
Unit Offline Date: 7/18/2022
Claim #: 818448
Labor: \$299.00
Parts: \$570.21
Shipping: \$199.85
Total: \$1069.06

Notes: Please make sure we are putting in our note field, "photos of sealant removed from skylight must be provided when claimed." 93000 daf please 4-22-24

Dealer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$115.00

Customer Information

AMANDA STAFFORD
W6530 STATE RD 152
WAUTOMA, Wisconsin 54982
United States
920-765-1090

Operation Line # 1

Flat Rate Code: 810045 Skylights - R&R Skylight (Outside *Fault Code:* Improper Installation/Build Dome)

Problem: Cracked skylight leaking into shower.

Hours: 1

Cause: Mfg had screws right through plastic lip causing the cracks in several area and over time cracked more up into skylight. *Amount:* 115.00

Remedy: Used a multi tool carefully to cut away the dicor, removed screw and wiped away a lot of water *Sublet Repairs:* that had seeped beneath skylight. Installed putty tape on bottom of new skylight. Installed screws around skylight then dicored around the skylight. *Amount:* \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		3	1	5.77

Operation Line # 2

Flat Rate Code: 660016 Sliding Doors (wood/glass) - R&R *Fault Code:* Component Failure Door

Problem: Bathroom sliding pocket door are peeling veneer at seams.

Hours: .5

Cause: Peeling, need to replace door with 22w x 74 tall slider door.

Amount: 57.50

Remedy: Replace sliding door in bathroom.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
663806 DOOR PASSAGE 1 3/8 X 22 X 74 BROWNSTONE MAPLE L&L BANDED 4S	DOOR PASSAGE 1 3/8 X 22 X 74 BROWNSTONE MAPLE L&L BANDED 4S		1	1	151.78

Operation Line # 3

Flat Rate Code: 660016 Sliding Doors (wood/glass) - *R&R Fault Code:* Component Failure Door

Problem: Bedroom sliding pocket door peeling veneer on edges and seam.

Hours: .5

Cause: Peeling edge of door, need replacement 30 x 74 slider door.

Amount: 57.50

Remedy: Replace bedroom sliding door.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
663809 DOOR PASSAGE 1 3/8 X 30 X 74 BROWNSTONE MAPLE L&L BANDED 4S	DOOR PASSAGE 1 3/8 X 30 X 74 BROWNSTONE MAPLE L&L BANDED 4S		1	1	208.23

Operation Line # 4

Flat Rate Code: 580019 Slider/Crank Out Windows - Screen *Fault Code:* Damaged/Maintenance Repair

Problem: Screen next to the sofa has a stitch missing, which can allow bugs in.

Hours: .3

Cause: Thread missing.

Amount: 34.50

Remedy: Removed screen and material installed, new material from parts.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 5

Flat Rate Code: 930000 Misc Charges

Fault Code: Damaged/Maintenance

Problem: Not sure which labor code to select. Exterior grill has damage from mfg not having grill properly secured while transporting allowing grill top to jump out of it's hole, then hitting the top front of grill.

Hours: .3

Cause: Mfg did not secure the grill in place while in transport. Needs replacement.

Amount: 34.50

Remedy: Replace exterior grill.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
721053 COOKTOP GRIDDLE 2 BURNER	COOKTOP GRIDDLE 2 BURNER		1	1	204.43