

# FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497  
 GREENEWAY INC  
 DBA GREENEWAY RV SALES & SERVICE  
 8220 STATE HWY 13 SOUTH  
 WISCONSIN RAPIDS, WI 54494  
 USA

CLAIM STATUS Paid  
 CLAIM 1889042  
 CLAIM ORIGIN WEB  
 ORIGINAL CLAIM ID  
 VIN 4X4TCRS24NS230301  
 CHASSIS VIN  
 MILEAGE 0  
 SITE/WAREHOUSE 020 / 020  
 ITEM # CRT40CDL  
 DEALER RO # 9862B  
 CLAIM START DATE 04/18/2024  
 CLAIM END DATE 07/15/2024

Labor rate: \$115.00

**OWNER INFORMATION**

KEVIN RASMUSSEN  
 7045 FRISGARD WAY  
 Wind Lake, WI 53185  
 USA

Retail Date of Purchase 04/12/2024      WARRANTY EXPIRATION DATE 04/12/2025

**Claim Line Details**

**Labor**

Line# 1      Operation Code      Operational Description  
 20-73-01-00-000739      Fenderskirt - Exterior/Fender Skirts, Wheel Well/Replace/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : greeneway@dealer-advisors.com, 2024-04-18 17:11:04 :: Complaint: Both fender skirts are cracked. Cause: Fender skirts are cracked. Correction: R & R both fender skirts.

Model#	Dlr Sub Hrs	1.50	Sub Labor Amt	\$172.50
Serial#	Appr Hrs	0.60	Appr Labor Amt	\$69.00

**Notes**  
 AUTHORIZED

**Part**

Line# 1	Item #	Description
	F100362200	FENDER SKIRT, 67", FITS BOTH DS & ODS, TEXTURED BLACK, REPLACES 66" F100126951 [DOWNSTAIRS]   2023   V#178460
	Model #	Serial #
	Sub Qty      2.00	Sub Dlr Price      \$64.90
	Appr Qty      2.00	Appr Dlr Price      \$64.90
		Part tag      Sub Freight      \$0.00
		Appr Freight      \$0.00

**Notes**

**Labor**

Line# 2      Operation Code      Operational Description  
 50-134-01-00-001454      LP Bottle Cover - LP Gas/LP Gas System/Replace/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : greeneway@dealer-advisors.com, 2024-04-18 17:13:09 :: Complaint: Propane tank cover is missing. Cause: Missing propane tank cover from manufacturer. Correction: Replace propane tank cover.

Model#	Dlr Sub Hrs	1.00	Sub Labor Amt	\$115.00
Serial#	Appr Hrs	0.00	Appr Labor Amt	\$0.00

**Notes**  
 PLEASE SUBMIT A PHOTO OF THE PRODUCT MISSING  
 2ND ATTEMPT:

PLEASE SUBMIT A PHOTO OF THE PRODUCT MISSING  
 Photo added. Thank you.  
 AUTHORIZED PART ONLY AS A GOODWILL AS THIS IS NOT LISTED AS MISSING ON THE DAF

**Part**

Line# 1	Item #	Description
	F100510175	COVER, PROPANE TANK, DOUBLE 30# LP BOTTLE COVER, BLACK

<b>Model #</b>		V#50510		<b>Part tag</b>	
<b>Sub Qty</b>	1.00	<b>Serial #</b>		<b>Sub Freight</b>	\$0.00
<b>Appr Qty</b>	1.00	<b>Sub Dlr Price</b>	\$38.58	<b>Appr Freight</b>	\$0.00
		<b>Appr Dlr Price</b>	\$38.58		

**Notes**

**Labor  
Line# 3**

**Operation Code** 20-68-24-00-000697 **Operational Description** Patio Screen Door - Exterior/Patio Doors/Repair/No Tread Code

**Complaint, Cause, Correction**

Original Note : greeneway@dealer-advisors.com, 2024-06-24 12:39:09 :: Complaint: Customer states that the sliding patio door is sticking when trying to slide it open or closed, then he stated the sliding door has not come off and need to be put back on. Customer states that it appears that the bottom trim is bent. Cause: Screen door for entry sliding door is out of adjustment. Correction: Reinstalled the sliding door and made adjustments to the screen rollers for smooth operation.

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.30	<b>Sub Labor Amt</b>	\$34.50
<b>Serial#</b>	<b>Appr Hrs</b>	0.30	<b>Appr Labor Amt</b>	\$34.50

**Notes**

SENT TO VENDOR FOR REVIEW  
PER VENDOR

Case Number: 5069293  
VIN: NS230301

Hello Morgan Underwood,  
Thank you for contacting Lippert Customer Care Center.

We have reviewed your request and information provided and Lippert will authorize .3 hours labor to repair the sliding door.

<b>Submitted</b>	Labor Amt	\$322.00	<b>Approved</b>	Labor Amt	\$103.50
	Parts & Freight	\$103.48		Parts & Freight	\$103.48
	Total	\$425.48		Total	\$206.98

\_\_\_\_\_  
**DEALER** **DATE**  
**SIGNATURE**

I certify that I have performed these repairs consistent with Forest River Policies.

\_\_\_\_\_  
**CUSTOMER** **DATE**  
**SIGNATURE**

All repairs described have been inspected and are satisfactory.