



Warranty Claim Form

Date: 5/8/2024

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573FR3125P3346368
Reflection 270BN
Retail Purchase Date: 4/24/2023
Work Started: 10/31/2023
Work Completed: 11/8/2023

Claim Status: Paid
Dealer Work Order #: 9819
Unit Offline Date: 3/14/2023

Claim #: 796713
Labor: \$241.50
Parts: \$0.00
Shipping: \$0.00
Total: \$241.50

Notes: JW- LINE- 5-910038- NEED A PHOTO OF THE OTHER AXLE.- yes- to clear the recall need it.changed to 12007 because this has had no activity and you will need to put in a new pre auth. for the recall then 4/12/24.

Dealer Information

1127 Greenway RV Sales & Service
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Wisconsin Rapids, WI 54494
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715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$115.00

Customer Information

Richard Poremba
5904 Lawndale Street
Weston, Wisconsin 54476
United States
715-440-0038

Operation Line # 1

Flat Rate Code: 560016 Entry Door - Adjust Door (Main)

Fault Code: Improper Installation/Build

Problem: THE MAIN ENTERANCE DOOR THE DEAD BOLT WILL NOT LOCK, SO THE DOOR
KEEPS OPENING IN TRAVEL. LOOKS LIKE DOOR IT WARPED

Hours: .3

Cause: Entrance door needs adjusting. Won't lock with deadbolt.

Amount: 34.50

Remedy: Adjusted door with blocks to straighten so that the door would close properly for deadbolt to
line up with striker plate. Tested good.

Sublet Repairs:
\$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 2

Flat Rate Code: 660002 Cabinet Doors - Repair Door

Fault Code: Component Failure

Problem: INSDIE CABINET DOOR BY FIRE PLACE COMING APART.

Hours: .5

Cause: Check cabinet door by fireplace. Left door is coming apart at the bottom.

Amount: 57.50

Remedy: Removed cabinet door and glued joint back together and clamp. Reinstall the
next day.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	0.00

Operation Line # 3

Flat Rate Code: 630003 Panel - Resecure Panels

Fault Code: Improper Installation/Build

Problem: REFER RUNNS VERY LOUD. WORKING WELL BUT LOUD.

Hours: 1

Cause: Check refer for operation. Seems very loud

A m o u n t :
115.00

Remedy: After removal of refer, found that the plywood it was sitting on only had one screw holding it and there was alot of flex to the plywood. Had to add supports under plywood and insulation to help dampen the noise. Sounds alot better. NOT REFER REPAIR WAS A PANEL REPAIR BEHIND REFER SO HAD TO R AND R REFER TO ACESS AREA.

S u b l e t
Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 4

Flat Rate Code: 660015 Passage Doors - Repair Door Casing *Fault Code:* Improper Installation/Build

Problem: BEDROOM DOOR BINDS WHEN OPEN AND CLOSING.

Hours: .3

Cause: Adjust bedroom door. Drags on bottom guide.

Amount: 34.50

Remedy: Adjusted rollers in upper track for better closure. Then adjust bottom guide so door doesn't rub when operating. Tested good.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #: