

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 9819

Date In:	16 OCT 23	Author:	MGRAY
Promised Date:	04 JUL 24	Stock No:	10847
:	:	Year:	2023
Customer Name:	16801 - POREMBA, RICHA	Manufacturer:	GRAND DESIGN
Address:	5904 LAWNDALE STREET	Brand:	REFLECTION 150 SERIES
:	WESTON, WI	Model:	270BN
Postal/Zip:	54476	Miles/Hrs:	:
Phone#(res):	715-440-0038	Exterior Color:	:
Phone#(bus):	:	Unit Type:	FW-FIFTH WHEEL
Cell Phone:	:	License#:	:
Email:	PO-RICH@HOTMAIL.COM	Tag#:	FLEXABLE - PU 11/10
Purchased Date:	03 APR 23	:	:
Delivery Date:	24 APR 23	:	:
InService Date:	:	:	:
Serial#:	573FR3125P3346368	:	:

Job #	Description	JOB INFORMATION	Type	Bill To
1	COMPLAINT: THE MAIN ENTERANCE DOOR THE DEAL BOLT WILL NOT LOCK, SO THE DOOR KEEPS OPENING IN TRAVEL. LOOKS LIKE DOOR IT WARPED	W	1020	GRAND
	CAUSE: Entrance door needs adjusting. Won't lock with deadbolt.			
	CORRECTION: Adjusted door with blocks to straighten so that the door would close properly for deadbolt to line up with striker plate. Tested good.			
2	COMPLAINT: REAR LEVELING JACKS ARE VERY LOW, WOULD LIKE RAISED UP	I	PD	GOODW
	CAUSE: Customer wants rear stabilizers raised up.			
	CORRECTION: Raised stabilizers up one hole. No more room to go any hire			
3	COMPLAINT: WHEN GETS REALLY WARM THE EDGE OF THE ROOF LOOKS LIKE ITS BUBBLING UP.	I	SEP	POLIC
	CAUSE: Check roof membrane along edges.			
	CORRECTION: Roof membrane looks good. Just not tight along edges. That's how the factory installs the membrane.			
4	COMPLAINT: AUTO LEVELING ISSUES. THEY SEEM VERY TOUCHY. IT WILL AUTO LEVEL AND SAY SUCCESS, THEN IT WILL MOVE MORE.ADDED 11/7 AFTER TALKING WITH CU ALSO SOMETIMES WHEN USING SYSTEM THE AUTOLEVEL DOESN'T WORK RIGHT AWAY HAVE TO TURN ON AND OFF MULTIPLE TIMES TO GET	I	PD	GOODW

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Job #   Description           JOB INFORMATION           Type Bill To
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      TO RESET THGEN IT WILL WORK? TEST SYTEM
      A FEW MORE TIMES TO SEE IF IT WILLMESS
      UP.
CAUSE:   Check leveling system for operation.
      Moves after success has been achieved.
CORRECTION: Tested system. It's a control board
      issue. Need to have lci intervene.
      System moves after success. Goes to
      verify grounding after success. Then
      moves up front and back stabilizers then
      it stops. Retested leveling system. When
      pressing auto level button,hold down
      until screen says grounding Jack's remai
      still. Worked 3 out of 3 times. System
      operates normal.
5  COMPLAINT:  INSDIE CABINET DOOR BY FIRE PLACE COMING W      1020      GRAND
      APART.
CAUSE:   Check cabinet door by fireplace. Left
      door is coming apart at the bottom.
CORRECTION: Removed cabinet door and glued joint
      back together and clamp. Reinstall the
      next day.
6  COMPLAINT:  REFER RUNNS VERY LOUD. WORKING WELL BUT  W      1020      GRAND
      LOUD.
CAUSE:   Check refer for operation. Seems very
      loud.
CORRECTION: After removal of refer, found that the
      plywood it was sitting on only had one
      screw holding it and there was alot of
      flex to the plywood. Had to add supports
      under plywood and insulation to help
      dampen the noise. Sounds alot better.
      NOT REFER REPAIR WAS A PANEL REPAIR
      BEHIND REFER SO HAD TO R AND R REFER TO
      ACESS AREA.
7  COMPLAINT:  SIDE BOX DOORS WHEN OPENING WATER LEAKS  I      SEP      POLIC
      DOWN.
CAUSE:   Check storage compartment doors. Some
      times water runs down the inside of door
      when you open them.
CORRECTION: Water is from the door frame when the
      weep holes get water in them. That's
      normal. I ran water down the front of
      door and when you open it that's were
      the water collects into the weep holes
      so the inside of door can drain.
8  COMPLAINT:  BEDROOM DOOR BINDS WHEN OPEN AND          W      1020      GRAND
      CLOSING.
CAUSE:   Adjust bedroom door. Drags on bottom

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guide.

CORRECTION: Adjusted rollers in upper track for better closure. Then adjust bottom guide so door doesn't rub when operating. Tested good.

9 COMPLAINT: RECALL FOR THE AXLES ZERT FITTINGS W 1020 GRAND
CAUSE: Axle grease zert recall.

CORRECTION: Checked axles for recall. Recall not needed.

10 COMPLAINT: Transferred to GRV*9819B on 11 NOV 23 W 1020 GRAND
Estimate amount was 0.00 LIGHT BY DUMP
PIPE SEEMS TO STAY ON. AND CMR IS NOT SURE IF IT IS SUPPOSED TO.

CAUSE: Light by sewer cap stays on even when turned off.

CORRECTION: Need a replacement light. Installed new light. Tested good

11 COMPLAINT: Transferred to GRV*9819B on 11 NOV 23 W 1020 GRAND
Estimate amount was 0.00 EMERGENCY
WINDOW NEXT TO REFER OPENED, BUT HAS TO BE PUSHED FROM THE OUTSIDE TO LATCH PROPERLY.

CAUSE: Window is 27 3/4 x 71 3/4 in. Window center brace hits before you can close all the way. Emergency window.

CORRECTION: Need to order new one. will do in spring drive as a drive option.

Job # Part No Description PARTS Bill to Qty Price Total

10 822020509 LIGHT LED DOME LIGHT W/BLAC W-1020 0 15.13 0.00

Job# Lab Code Description LABOUR Mech Bill to Hrs Rate Total

1 Z991 MISC CODE (INTERNAL) TD W-1020 0.50 115.00 57.50
2 Z991 MISC CODE (INTERNAL) TD I-PD 0.50 70.00 35.00
2 Z991 MISC CODE (INTERNAL) TD I-PD 0.00 70.00 0.00
3 Z991 MISC CODE (INTERNAL) TD I-SEP 0.05 70.00 3.50
3 Z991 MISC CODE (INTERNAL) TD I-SEP 0.00 70.00 0.00
4 Z991 MISC CODE (INTERNAL) TD I-PD 0.00 70.00 0.00
4 Z991 MISC CODE (INTERNAL) TD I-PD 0.00 70.00 0.00
4 Z991 MISC CODE (INTERNAL) TD I-PD 0.10 70.00 7.00
4 Z991 MISC CODE (INTERNAL) TD I-PD 0.05 70.00 3.50
5 Z991 MISC CODE (INTERNAL) TD W-1020 0.09 115.00 10.35
5 Z991 MISC CODE (INTERNAL) TD W-1020 0.00 115.00 0.00
5 Z991 MISC CODE (INTERNAL) TD W-1020 0.41 115.00 47.15
6 Z991 MISC CODE (INTERNAL) TD W-1020 0.46 115.00 52.90
6 Z991 MISC CODE (INTERNAL) TD W-1020 0.00 115.00 0.00
6 Z991 MISC CODE (INTERNAL) TD W-1020 0.04 115.00 4.60
7 Z991 MISC CODE (INTERNAL) TD I-SEP 0.00 70.00 0.00

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*****
Job#  Lab Code  Description    LABOUR    Mech Bill to      Hrs      Rate      Total
*****
   7  Z991      MISC CODE (INTERNAL)    TD    I-SEP        0.00     70.00      0.00
   7  Z991      MISC CODE (INTERNAL)    TD    I-SEP        0.00     70.00      0.00
   7  Z991      MISC CODE (INTERNAL)    TD    I-SEP        0.08     70.00      5.60
   8  Z991      MISC CODE (INTERNAL)    TD    W-1020       0.50    115.00     57.50
   9  Z991      MISC CODE (INTERNAL)    TD    W-1020       0.50    115.00     57.50
  10  Z991      MISC CODE (INTERNAL)    TD    W-1020       0.00    115.00      0.00
  11  Z991      MISC CODE (INTERNAL)    TD    W-1020       0.00    115.00      0.00
  11  Z991      MISC CODE (INTERNAL)    TD    W-1020       0.00    115.00      0.00
  11  Z991      MISC CODE (INTERNAL)    TD    W-1020       0.00    115.00      0.00

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Job #  Excode   Description    EXTRAS      bill to      Qty      Price      Total
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   1   SSE      SHOP SUPPLIES - EXTERNAL    W-1020      1.00       0.00       0.00

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                                BILLINGS SUMMARY
Type Bill Id      Parts      Labour      Sublet      Extras      Tax      Total
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I    PD           0.00      45.50      0.00      0.00      0.00      45.50
I    SEP          0.00       9.10      0.00      0.00      0.00       9.10
W    1020         0.00     287.50      0.00      0.00      0.00     287.50

      Totals      0.00     342.10      0.00      0.00      0.00     342.10

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&k2S
&k0S