

GREENEWAY, INC.  
8220 STATE HWY 13 SOUTH  
WISCONSIN RAPIDS WI  
US  
54494  
(715) 325-5170

WORK ORDER # 9814B

Date In: 10 NOV 23 Author: TPASSER  
Promised Date: 25 DEC 24 Stock No: 10672  
: Year: 2023  
Customer Name: 16685 - REILLY, TODD Manufacturer: GRAND DESIGN  
Address: 3940 BLUFF RD Brand: SOLITUDE  
: STEVENS POINT, WI Model: 380FL  
Postal/Zip: 54482 Miles/Hrs: 0  
Phone#(res): 715-340-8345 Exterior Color:  
Phone#(bus): Unit Type: FW-FIFTH WHEEL  
Cell Phone: License#:  
Email: TODD@715PROPERTIES.COM Tag#:  
Purchased Date: 27 OCT 22 :  
Delivery Date: 11 NOV 22 :  
InService Date: :  
Serial#: 573FS4324PAA14038 :

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Job # Description JOB INFORMATION Type Bill To  
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2 COMPLAINT: ADDED 10/25 THE FRONT CAP SCREW MOLDING W 1020 GRAND  
IS COMING OFF SIDE OF CAMPER AT THE  
LOWER SECTION ON BOTH SIDE OF FRONT CAP.  
IT IS ALSO DAMAGING DECALS IN PROCESS.  
NEEDS RESEALED AND DECALS ORDERED FOR  
REPAIR. PICS IN WORK ORDER FROM  
CUSTOMER`  
CAUSE: Decal replacement and screw track to be  
reattached.  
CORRECTION: Removed all trim and decals that needed  
replacing. Then install new decals and  
refastened screw tracks. Then seal  
everything up. REQUEST 15.50 HOURS OF  
LABOR  
3 COMPLAINT: THIS IS FROM EMAIL FROM CUSTOMER OF A W 1020 GRAND  
COUPLE THINGS THAT STILL NEED REPAIR.  
the repair of the hole in the wall that  
Joe cut (in order access the water  
supply line) that need attention yet.  
CAUSE: had to cut a square out of wood panel  
to do repairs on water lines in laundry  
closet  
CORRECTION: secured paneling intovplace and seam  
tape over edges REQUEST .50 HOURS OF  
LABOR  
5 COMPLAINT: will need screws for entry door W 1020 GRAND  
framework  
CAUSE: customer peeled edges up and off of

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Job #	Description	JOB INFORMATION	Type	Bill To
		counter top near tv it was lifted and customer must have cut it of in 3 spots		
	CORRECTION:	I used wood markers to match colors then applied to bare spots 3 of them then took very fine sand paper and sanded along bottom edge so there is no longer any thing to peel upward I used sandpaper to lightly go over the spots so it was not Shiny and matches the rest of the lip REQUEST .50 HOURS OF LABOR		
4	COMPLAINT:	also the tv counter top is peeling pics taken	W	1020 GRAND
	CAUSE:	edge finish loose peeling		
	CORRECTION:	customer peeled off the loose edge so I took wood paint and covered the 3 bare spots ,then used fine sandpaper to lightly sand over bottom edge and over the painted areas to remove the shine then used wood polish and went over the whole counter top looks 101 percent to me REQUEST 1.0 HOUR OF LABOR		
SUM SC	SUMMERIZE CAMPER AND DEWINTERIZE	4/27 CMR ADDED	E	16685 REILL
	COMPLAINT:	SERVICE CALL TO ROSHOLT/GALLOWAY ALLEY CAT DR GARAGE CODE: 1130	E	16685 REILL
	CORRECTION:	COMPLETE		
1	COMPLAINT:	5/2 CMR CALLED WITH ADDITIONAL ITEMS FOR SCA 5/3. CMR STATES THE HOSE TO CONNECT TO WELL IS LEAKING AND NEEDS REPAIR. CMR HAS WATER TURNED OFF- SHED CODE 1130 - WATER PUMP SWITCH AT BACK OF SHED. CMR STATES DO NOT TURN ON WATER UNTIL HOSE LEAK IS REPAIRED. WATER WILL SPRAY EVERYWHERE.	W	1020 GRAND
	CAUSE:	pics taken of part used I found the the well hose is pulling down onto city water connections making it leak		
	CORRECTION:	added a extra hose in between city connection and well hose to prevent spraying REQUEST .50 HOURS OF LABOR		
6	COMPLAINT:	5/2 CMR STATES HE IS HAVING ISSUES WITH THE LEVELING SWITCH AT THE ODS REAR WHERE WATER CONNECT IS. ONE STABILIZER IS NOT WORKING AS IT SHOULD CMR HAS TO RUN AROUND UNIT WHEN LEVELING DUE TO SWITCH NOT WORKING.	W	1020 GRAND
	CAUSE:	I tested leveling system in rear and front as well all jacks are working order		

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7           CORRECTION: no issues found at this time  
 COMPLAINT: CUSTOMER REQUESTS HAVING COMMANDO PUT       E       16685   REILL  
             INTO HIS TANKS-  
 CAUSE:       add commando to both black tanks pic  
             taken of part used  
 CORRECTION: I flushed both black tanks and then  
             added commando to tanks with a little  
             water

8           COMPLAINT: CUSTOMER STATES THAT THE PIPES THAT       W       1020   GRAND  
             CONNECT THE SEPTIC TO THE TRAILER IS  
             LEAKING- WOULD LIKE TO HAVE DIAGNOSED-  
 CAUSE:       on off door side the rear discharge pipe  
             had a broken nipple and the hub bayonet  
             was broken as well pics taken of parts  
             used 1 3ich fernco. 1 3ich hub bayonet  
             and 1 3ich 90 street elbow  
 CORRECTION: cut off broken plumbing from the 3 ich  
             discharge pipe and glued on a new end cap  
             with nipples I also had to cut 3 ich  
             drain pipe and added a new street 90 a  
             bayonet end and secured with 3 ich fernco  
             for flexibility I also tested after  
             repairs no leaks   REQEUST 1.50 HOURS OF  
             LABOR

9           COMPLAINT: PER MATT- FREE SERVICE CALL TO CUSTOMERS I       SEP       POLIC  
             UNIT- TO UNIT WHEN IN THE AREA-   SERVICE  
             CALL TO ROSHOLT/GALLOWAY 179753 ALLEY  
             CAT DR GARAGE CODE: 1130  
 CORRECTION: COMPELTE

10          COMPLAINT: PICK UP AND DELIVER CUSTOMERS UNIT IN       E       16685   REILL  
             THE FALL TO COMPLETE WARRANTY REPAIRS-  
             SERVICE CALL TO ROSHOLT/GALLOWAY 3940  
             bluff rd stevens point GARAGE CODE:  
             1130  
 CAUSE:       Unit needed to be picked ip  
 CORRECTION: Unit picked up and brought back to shop

11          COMPLAINT: CUSTOMER STATES THAT THE SENSORS ON THE       W       1020   GRAND  
             TANK ARE READING AT 75% EVEN WHEN IT IS  
             EMPTY- WOULD LIKE TO HAVE DIAGNOSED-  
 CAUSE:       Check holding tank sensors for  
             operation. Customer says they still read  
             even when empty.  
 CORRECTION: Filled tanks then dumped tanks. Tank  
             sensors read empty.

12          COMPLAINT: CUSTOMER RECIEVED LETTER FOR RECALL       W       1020   GRAND  
             23V-490- CHECKING THE AXLE U-BOLTS FOR  
             PROPER TORQUE  
 CAUSE:       Check unit for u boltrecall.  
 CORRECTION: U bolts torque is 90 lbs. Recall on this  
             unit not affected. REQUEST .50 HOURS OF  
             LABOR

14          COMPLAINT: REINSTALL THE STEPS ON THE UNIT-       E       16685   REILL

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CAUSE: Step install at entrance door.  
 CORRECTION: Installed steps at entrance door.  
 WS COMPLAINT: WINTERIZE WATER SYSTEM & TRAPS -SELF E 16685 REILL  
 CONTAINED - TOWABLE  
 CAUSE: 1001 CUSTOMER REQUESTED. This unit took  
 three jugs.  
 CORRECTION: Done.

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Job #	Part No	Description	PARTS	Bill to	Qty	Price	Total
2	822011616	DC 2 LH Solitude 2021		W-1020	1	31.53	31.53
2	8220511614	DC 1 LH Solitude 2021		W-1020	1	97.59	97.59
2	8220511618	DC 3 LH Solitude 2021		W-1020	1	23.66	23.66
2	8220511620	DC 4 LH Solitude 2021		W-1020	1	5.54	5.54
2	8220511654	DC 20A LH Solitude 2021		W-1020	1	3.94	3.94
2	8220511615	DC 1 RH Solitude 2021		W-1020	1	23.54	23.54
2	8220511617	DC 2 RH Solitude 2021		W-1020	1	31.53	31.53
2	8220511619	DC 3 RH Solitude 2021		W-1020	1	23.66	23.66
2	8220511655	DC 20A RH Solitude 2021		W-1020	1	3.94	3.94
2	8220511621	DC 4 RH Solitude 2021		W-1020	1	5.54	5.54
3	8220610280	SEAM TAPE 1" DUPREE		W-1020	0	0.20	0.00
3	82201781	SEAM TAPE 7/8 X 150' BUR		W-1020	0	0.21	0.00
4	672299	COUNTER TOP 38 3/4 X 96		W-1020	0	472.71	0.00
8	135922	COUPLING		W-1020	1	9.09	9.09
8	019079102805	ROTATING RIGID PIPE ADAP		W-1020	1	8.98	8.98
8	632453	3" STREET BEND 1/4		W-1020	1	13.10	13.10
WS	071247312003	-50 ANTIFREEZE/ 1 GALLON		E-16685	3	10.69	32.07

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Job#	Lab Code	Description	LABOUR	Mech	Bill to	Hrs	Rate	Total
2	WARR	MANUFACTURER WARRANTY		TD	W-1020	0.00	115.00	0.00
3	WARR	MANUFACTURER WARRANTY		JS	W-1020	0.50	115.00	57.50
5	WARR	MANUFACTURER WARRANTY		JS	W-1020	0.49	115.00	56.35
5	WARR	MANUFACTURER WARRANTY		JS	W-1020	0.01	115.00	1.15
4	WARR	MANUFACTURER WARRANTY		JS	W-1020	0.00	115.00	0.00
4	WARR	MANUFACTURER WARRANTY		JS	W-1020	0.50	115.00	57.50
SUM	Z990	SUMMERIZE			E-16685	0.00	140.00	0.00
SC	SC	SERVICE CHARGE			E-16685	0.00	140.00	0.00
1	RV9-5	WATER SYSTEM DIAGNOSIS		JS	W-1020	0.50	115.00	57.50
6	DIAG	DIAGNOSTICS		JS	W-1020	0.50	115.00	57.50
7	Z990	MISC LABOUR CODE (EXTE		JS	E-16685	0.20	140.00	28.00
8	Z990	MISC LABOUR CODE (EXTE		JS	W-1020	0.20	115.00	23.00
10	DEL	PICK UP UNIT		JT	E-16685	0.50	140.00	70.00
10	DEL	DLEIVER UNIT TO PROPER		JT	E-16685	0.50	140.00	70.00
11	Z990	MISC LABOUR CODE (EXTE		TD	W-1020	0.01	115.00	1.15
2	WARR	MANUFACTURER WARRANTY		TD	W-1020	0.20	115.00	23.00
2	WARR	MANUFACTURER WARRANTY		TD	W-1020	0.00	115.00	0.00
2	WARR	MANUFACTURER WARRANTY		TD	W-1020	0.00	115.00	0.00
2	WARR	MANUFACTURER WARRANTY		TD	W-1020	0.00	115.00	0.00
14	RV31D-8	INSTALL ENTRY STEPS		TD	E-16685	0.50	140.00	70.00

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*****
Job#  Lab Code  Description  LABOUR  Mech Bill to    Hrs    Rate    Total
*****
  2  WARR      MANUFACTURER WARRANTY TD  W-1020    0.00   115.00    0.00
  2  WARR      MANUFACTURER WARRANTY TD  W-1020    0.00   115.00    0.00
  2  WARR      MANUFACTURER WARRANTY TD  W-1020    0.00   115.00    0.00
  2  WARR      MANUFACTURER WARRANTY TD  W-1020    0.00   115.00    0.00
  2  WARR      MANUFACTURER WARRANTY TD  W-1020    0.00   115.00    0.00
  2  WARR      MANUFACTURER WARRANTY TD  W-1020    0.00   115.00    0.00
  2  WARR      MANUFACTURER WARRANTY TD  W-1020    0.00   115.00    0.00
  2  WARR      MANUFACTURER WARRANTY TD  W-1020    0.00   115.00    0.00
  2  WARR      MANUFACTURER WARRANTY TD  W-1020    0.00   115.00    0.00
 12  WARR      MANUFACTURER WARRANTY TD  W-1020    0.50   115.00   57.50
 11  Z990      MISC LABOUR CODE (EXTE TD  W-1020    0.24   115.00   27.60
 11  Z990      MISC LABOUR CODE (EXTE TD  W-1020    0.25   115.00   28.75
WS  W495      WINTERIZE RV (WATER SY JGK  E-16685    0.70   140.00   98.00
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Job #  Excode  Description  EXTRAS  bill to    Qty    Price    Total
*****
  2  FRT      FREIGHT      W-1020    1.00    14.02    14.02
  3  FRT      FRT FOR #610280 W-1020    1.00    14.02    14.02
  4  FRT      FREIGHT      W-1020    1.00   179.42   179.42
SUM  SSE      SHOP SUPPLIES - EXTERNAL E-16685    1.00    25.20    25.20
SUM  J-ADJ    QUOTE ADJUSTMENT E-16685    1.00    29.80    29.80
SC   SC      SERVICE CALL  E-16685   50.00     3.75   187.50
  9  SC      SERVICE CALL  I-SEP     50.00     3.75   187.50
 10  M      MILAGE TO PICK UP UNIT E-16685   50.00     3.75   187.50
 10  M      MILAGE TO DELIVER UNIT BAC E-16685   27.00     3.75   101.25
WS  J-ADJ    QUOTE ADJUSTMENT E-16685    1.00   -25.07   -25.07
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BILLINGS SUMMARY

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Type Bill Id    Parts    Labour    Sublet    Extras    Tax    Total
*****
E   16685        32.07    336.00     0.00    506.18    48.12    922.37
I   SEP         0.00     0.00     0.00    187.50     0.00    187.50
W   1020        281.64    448.50     0.00    207.46     0.00    937.60

Totals        313.71    784.50     0.00    901.14    48.12    2,047.47
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&k0S