



Warranty Claim Form

Date: 9/6/2024

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenewayrv.com

General Information

573FR3427N3339687

Reflection 278BH

Retail Purchase Date: 3/5/2022

Work Started: 8/16/2024

Work Completed: 8/16/2024

Claim Status: Paid

Dealer Work Order #: 9805B

Unit Offline Date: 10/27/2021

Claim #: 832523

Labor: \$230.00

Parts: \$297.87

Shipping: \$81.08

Total: \$608.95

Notes: kw 9.3.24 **GDRV and dealer are splitting cost of repair: Part= 595.74/2=297.87--GDRV will cover 297.87 Shipping= 162.16/2=81.08--GDRV will cover 81.08 cc-7/29/24 approved to split the cost of the repair JPH 7-24-24 LCI has denied this second replacement. The photos are showing the replacement was installed out of tolerance. GDRV would like to help the customer. Will the dealership agree to a split in this repair. JPH 7-22-24 sent to LCI Case #5154643 JPH 7-9-24 170027 need 8 measurement photos

Dealer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170

mail@greenewayrv.com

Approved Labor Rate: \$115.00

Customer Information

David Erdmann

N9359 Maple Rd

Biramwood, Wisconsin 54414-8304

United States

715-304-6015

Operation Line # 2

Flat Rate Code: 170028 Lippert Schwintek - R&R Motor *Fault Code:* Damaged/Maintenance Assembly

Problem: Customer states that the refer slide out does not go out properly- customer states that they have to push the slide out on the refer end in order to get it to go out. Would like to have diagnosed. Customer states that there is some evidence of wear on the S/O rails. Customer states that there are signs of damage on the opposite side of the slide time- schwintek system was replaced previously. Customer spoke to Grand Design Claim 661572

Hours: 2

Cause: Pics taken, the racks on the slide out are chewed and popping really bad. Will need new schwintek system. Customer spoke to Grand Design Claim 661572

A m o u n t :
230.00

Remedy: R&R Schwintek system. Customer spoke to Grand Design Claim 661572 *Unsure on which labor code the system is.

*S u b l e t
R e p a i r s :*
\$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
640829 MECHANISM SLIDEOUT IN WALL 38 X 76 3/8 W/FLIP-N-SEAL SIDE SEAL (STD GEAR TRACK)	MECHANISM SLIDEOUT IN WALL 38 X 76 3/8 W/FLIP-N-SEAL SIDE SEAL (STD GEAR TRACK)		1	1	297.87