

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 9805B

Date In: 23 FEB 24 Author: TPASSER
Promised Date: 25 DEC 24 Stock No: 10246
: Year: 2022
Customer Name: 15955 - ERDMANN, DAVID Manufacturer: GRAND DESIGN
Address: N9359 MAPLE RD Brand: REFLECTION 150 SERIES
: BIRNAMWOOD, WI Model: 278BH
Postal/Zip: 54414 Miles/Hrs:
Phone#(res): (715) 304-6015 Exterior Color:
Phone#(bus): Unit Type: FW-FIFTH WHEEL
Cell Phone: License#:
Email: erdmann42@gmail.com Tag#:
Purchased Date: 05 MAR 22 :
Delivery Date: 23 APR 22 :
InService Date: :
Serial#: 573FR3427N3339687 :

Job # Description JOB INFORMATION Type Bill To

SC COMPLAINT: SERVICE CALL TO BIRNAMWOOD/HOME ADDRESS I SEP POLIC
CORRECTION: COMPLETE
1 COMPLAINT: PLASTIC PIECE BETWEEN STEPS AND ENTRY I SEP POLIC
DOOR IS CRACKED - JOB MISSED ON WO 9805
WHILE UNIT IN FOR SERVICE - SD PROMISED
MS TO INSTALL
CAUSE: broken plastic step trim
CORRECTION: remove the broken trim below the entry
steps cleaned surface install new trim
and silicone edges
2 COMPLAINT: CUSTOMER STATES THAT THE REFER SLIDE OUT W 1020 GRAND
DOES NOT GO OUT PROPERLY- CUSTOMER
STATES THAT THEY HAVE TO PUSH THE SLIDE
OUT ON THE REFER END IN ORDER TO GET IT
TO GO OUT- WOULD LIKE TO HAVE DIAGNOSED-
CUSTOMER STATES THAT THEY IS SOME
EVIDENCE OF WEAR ON THE S/O RAILS-
CUSTOMER STATES THAT THERE ARE SIGNS OF
DAMAGE ON THE OPPOSITE SIDE OF THE SLIDE
TOP- SCHWINTEK SYSTEM WAS REPLACED
PREVIOUSLY-
CAUSE: pics taken the racks on slide out are
chewed and popping really bad will need
a new swyteck The schwintek wasn't
installed properly. I overrode the
system, ran it almost the way out, took
the first few screws out of the racks,
and ran the slide out all the way. I

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Job #   Description           JOB INFORMATION           Type Bill To
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braced the floor with slide jacks, cut
the sealant ,removed all the screws and
a lot of them sheared off. I got the
racks and columns out, removed the
broken screws, cleaned the sealant off
the side of the unit, puttied and timed
the new shwintek system. The sqaured up
the slide in the hole, pound spacer
blocks on one side and attached one side
of he schwintek. I pulled the blocks
out, put the other side in, and secured
everything with new screws. I ran the
slide out in, attached everything on the
inside, and ran the slide in and out to
test it. I siliconed along the top of
the racks and the whole length of the
columns.

CORRECTION: Will need a new swytek system ... Done.
3 COMPLAINT: CUSTOMER SPOKE TO GRAND DESIGN REGARDING W 1020 GRAND
THE SLIDE OUT- WE ARE TO SUBMIT TO GRAND
DESIGN- CLAIM NUMBER:661572

CORRECTION: NOTHING
4 COMPLAINT: CUSTOMER REQUESTS HAVING THE ROOF I SEP POLIC
INSPECTED-

CAUSE: 1001 CUSTOMER REQUESTED. The roof needs
a complete re-seal. Two hours and 10-12
tubes of dicor. The reseal took more
tubes of dicor than I initially thought.
I cleaned and re sealed the entire roof.
During the re seal, I noticed a few
small punctures in the membrane on the
ds front corner. The decking isn't soft
or have any signs of water damage. I
took pictures and sealed it with
eternabon tape.

CORRECTION: SEE LINE 5 FOR ROOF RESEAL
5 COMPLAINT: CUSTOMER REQUESTS HAVING THE FRONT SEAM E 15955 ERDMA
AND THE REAR SEAM OF THE ROOF RESEALED-
CAUSE: 1001 CUSTOMER REQUESTED. The issue was
handled under the roof inspection line.

CORRECTION: Done.
6 COMPLAINT: ESTIMATE TO INSTALL SLIDETOPPER E 15955 ERDMA
CAUSE: 1001 CUSTOMER REQUESTED Installed and
tested slide topper.

CORRECTION: Done.
7 COMPLAINT: CUSTOMER REQUESTS HAVING THE SHOWER E 15955 ERDMA
FAUCET HOUSING REPLACED DUE TO IT HAVE A
CRACK AROUND THE SCREW THAT SECURES IT
ON THE LOWER RIGHT CORNER-

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CAUSE: 1000 DEFECT FROM MANUFACTURER. I took the screws out, cut the sealant, and the faucet base barely moved off the wall. I had to pull out on it as hard as I could and I was able to get my pliers in there to loosen up the faucet. After I got the faucet off I shined a light in the hole and I can see that the manufacturer secured the lines to the wall with zip ties about two feet down the wall with no way to get to them. I had to fight to get the water lines attached with having literally zero space to work. Once I got them started I cranked them down with pliers, turned the water on to test them and secured the base.

CORRECTION: Done.

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Job # Part No      Desc      PARTS      Bill to  Qty      Price      Total
*****
1      822070180      TRIM ENTRANCE STEP MID I-SEP      1      32.78      32.78
2      640829          SLIDE OUT MECHANISM 38 W-1020      1      595.74      595.74
6      9800018.401U     SLIDE TOPPER BRACKET B E-15955      1      70.31      70.31
7      822050282        PLATE SHOWER FAUCET ST E-15955      1      10.35      10.35
6      DOM98001FJ.120   SLIDE TOPPER DELUX W/R E-15955      1      415.98      415.98
2      149800          BUTYL TAPE BLACK      W-1020      1      10.63      10.63
5      677917000333     Dicor 501LSW-1 EPDM Se E-15955      13      12.02      156.26
5      891991000533     ETERNABOND WHITE      E-15955      1      3.27      3.27
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Job#  Lab Code  Description  LABOUR  Mech Bill to  Hrs      Rate      Total
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SC SC      SERVICE CHARGE      I-SEP      0.00      70.00      0.00
1 Z990      INSTALL PLASTIC PIECE\ JS I-SEP      0.50      70.00      35.00
2 Z990      MISC LABOUR CODE (EXTE JS W-1020      0.00      115.00      0.00
6 RV3F-3    INSTALL SLIDETOPPER JGK E-15955      1.80      130.00      234.00
7 Z990      MISC LABOUR CODE (EXTE JGK E-15955      0.30      130.00      39.00
4 Z991      MISC CODE (NTERNAL) JGK I-SEP      0.00      70.00      0.00
5 Z990      MISC LABOUR CODE (EXTE JGK E-15955      2.48      130.00      322.40
4 Z991      MISC CODE (NTERNAL) JGK I-SEP      0.00      70.00      0.00
5 Z990      MISC LABOUR CODE (EXTE JGK E-15955      0.00      130.00      0.00
7 Z990      MISC LABOUR CODE (EXTE JGK E-15955      0.00      130.00      0.00
2 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.00      115.00      0.00
2 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.06      115.00      6.90
2 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.00      115.00      0.00
2 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.00      115.00      0.00
2 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.00      115.00      0.00
2 Z992      MISC LABOUR CODE (WARR JGK W-1020      1.94      115.00      223.10
4 Z991      MISC CODE (NTERNAL) JGK I-SEP      0.18      70.00      12.60
5 Z990      MISC LABOUR CODE (EXTE JGK E-15955      0.02      130.00      2.60
5 Z990      RESEAL ROOF      E-15955      0.00      130.00      0.00
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*****
Job#  Lab Code  Description  LABOUR  Mech Bill to    Hrs    Rate    Total
*****
   4  Z991      MISC CODE (NTERNAL)    JGK  I-SEP      0.12    70.00     8.40
   4  Z991      MISC CODE (NTERNAL)    JGK  I-SEP      0.00    70.00     0.00

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Job #  Excode    Description  EXTRAS      bill to    Qty    Price    Total
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SC  SC      SERVICE CALL                I-SEP      1.00     3.75     3.75
SC  SSE      SHOP SUPPLIES - EXTERNAL    I-SEP      1.00    35.00    35.00
  2  FRT      FREIGHT FOR S/O MECHANISM  W-1020     1.00   162.16   162.16
  7  FRT      FREIGHT                E-15955    1.00    12.47    12.47

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                        BILLINGS SUMMARY
Type Bill Id      Parts    Labour    Sublet    Extras      Tax    Total
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E   15955          656.17    598.00     0.00     12.47     69.75    1,336.39
I   SEP            32.78     56.00     0.00     38.75      0.00     127.53
W   1020           606.37    230.00     0.00    162.16      0.00     998.53

      Totals      1295.32    884.00     0.00    213.38     69.75    2,462.45

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&k2S
&k0S