

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 9805B

Date In: 23 FEB 24 Author: TPASSER
Promised Date: 04 JUL 24 Stock No: 10246
: Year: 2022
Customer Name: 15955 - ERDMANN, DAVID Manufacturer: GRAND DESIGN
Address: N9359 MAPLE RD Brand: REFLECTION 150 SERIES
: BIRNAMWOOD, WI Model: 278BH
Postal/Zip: 54414 Miles/Hrs:
Phone#(res): (715) 304-6015 Exterior Color:
Phone#(bus): Unit Type: FW-FIFTH WHEEL
Cell Phone: License#:
Email: erdmann42@gmail.com Tag#:
Purchased Date: 05 MAR 22 :
Delivery Date: 23 APR 22 :
InService Date: :
Serial#: 573FR3427N3339687 :

Job # Description JOB INFORMATION Type Bill To

SC SERVICE CALL TO BIRNAMWOOD/HOME ADDRESS I SEP POLIC
1 COMPLAINT: PLASTIC PIECE BETWEEN STEPS AND ENTRY I SEP POLIC
DOOR IS CRACKED - JOB MISSED ON WO 9805
WHILE UNIT IN FOR SERVICE - SD PROMISED
MS TO INSTALL
CAUSE: broken plastic step trim
CORRECTION: remove the broken trim below the entry
steps cleaned surface install new trim
and silicone edges
2 COMPLAINT: CUSTOMER STATES THAT THE REFER SLIDE OUT W 1020 GRAND
DOES NOT GO OUT PROPERLY- CUSTOMER
STATES THAT THEY HAVE TO PUSH THE SLIDE
OUT ON THE REFER END IN ORDER TO GET IT
TO GO OUT- WOULD LIKE TO HAVE DIAGNOSED-
CUSTOMER STATES THAT THEY IS SOME
EVIDENCE OF WEAR ON THE S/O RAILS-
CUSTOMER STATES THAT THERE ARE SIGNS OF
DAMAGE ON THE OPPOSITE SIDE OF THE SLIDE
TOP- SCHWINTEK SYSTEM WAS REPLACED
PREVIOUSLY-
CAUSE: pics taken the racks on slide out are
chewed and popping really bad will need
a new swytech WILL NEED 4 HRS FOR
REMOVAL AND REPLACEMENT.
CORRECTION: Will need a new swytech system ...
3 CUSTOMER SPOKE TO GRAND DESIGN REGARDING THE SLIDE W 1020 GRAND
OUT- WE ARE TO SUBMIT TO GRAND DESIGN- CLAIM
NUMBER:661572

Continued on page 2

Work Order : 9805B

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Job # Part No   Description      PARTS      Bill to   Qty      Price      Total
*****
1      822070180 TRIM ENTRANCE STEP MID HIGH I-SEP      1      32.78      32.78
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*****
Job#  Lab Code  Description      LABOUR    Mech Bill to   Hrs      Rate      Total
*****
SC SC          SERVICE CHARGE          I-SEP      0.00      70.00      0.00
1 Z990         INSTALL PLASTIC PIECE\ JS    I-SEP      0.50      70.00      35.00
2 Z990         MISC LABOUR CODE (EXTE JS    W-1020     1.00     115.00     115.00
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*****
Job #  Excode   Description      EXTRAS      bill to   Qty      Price      Total
*****
SC SC          SERVICE CALL          I-SEP      1.00      3.75      3.75
SC SSE         SHOP SUPPLIES - EXTERNAL I-SEP      1.00      0.00      0.00
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*****
                                BILLINGS SUMMARY
Type Bill Id      Parts      Labour      Sublet      Extras      Tax      Total
*****
I      SEP        32.78      35.00      0.00      3.75      0.00      71.53
W      1020        0.00      115.00      0.00      0.00      0.00      115.00

Totals      32.78      150.00      0.00      3.75      0.00      186.53
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&k2S
&k0S