



Warranty Claim Form

Date: 5/23/2024

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573TR3425R3348199
Reflection 297RSTS
Retail Purchase Date: null
Work Started: 5/10/2024
Work Completed: 5/10/2024

Claim Status: Paid
Dealer Work Order #: 9516B
Unit Offline Date: 10/3/2023

Claim #: 801617
Labor: \$310.50
Parts: \$493.03
Shipping: \$35.15
Total: \$838.68

Notes: *In feedback per dealers request RJ 04/22/24 line 340019-Case 4874085 VIN 573TR3425R3348199 I can pre-approve up to 1.2 for labor. Lippert does not need this product back. We will require photos of the complete serial number tag submitted with your claim. This is pre-auth for the R&R of the WATER HEATER. This unit has open recalls and must be repaired according to Federal Law before customer takes delivery. 910041 - Reflection Receipt 23v-788/2023

Dealer Information

Customer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
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United States

715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$115.00

Operation Line # 1

Flat Rate Code: 550030 Sealing - Roof Line Molding

Fault Code: Improper Installation/Build

Problem: Not sure if this the correct labor code. The roof has dicor gaps.

Hours: .5

Cause: Manufacturer left gaps when dicoring (sealing) the roof.

Amount: 57.50

Remedy: Cleaned area that had gaps, then sealed with a tube of leftover dicor from another job.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 2

Flat Rate Code: 340001 Water Heater Assembly - R&R**

Fault Code: Component Failure

Problem: The water heater is throwing an error code.

Hours: 1.2

Cause: E5 code keeps coming up.

Amount: 138.00

Remedy: Removed vaccuum breaker and hose a few times in between testing code is still coming up, Need to order a new Furrion water heater.

Sublet Repairs: \$0.00

Manufacturer #: .

Model #: .

Serial #: .

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
340048 WATER HEATER TANKLESS 2.4 GPM ANTI-FREEZE (FURRION FWH09AFA)	WATER HEATER TANKLESS 2.4 GPM ANTI-FREEZE (FURRION FWH09AFA)		1	1	414.40

