



Warranty Claim Form

Date: 5/16/2024

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573FR3421R3347614
Reflection 295RL
Retail Purchase Date: 8/14/2023
Work Started: 8/11/2023
Work Completed: 5/7/2024

Claim Status: Paid
Dealer Work Order #: 9270B
Unit Offline Date: 7/27/2023

Claim #: 800106
Labor: \$207.00
Parts: \$838.58
Shipping: \$57.06
Total: \$1102.64

Notes: nc 5/7/24; Reapproved.

Dealer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$115.00

Customer Information

3304 CUMBERLAND AVE
STURGEON BAY, Wisconsin 54235
United States
920-559-2703

Operation Line # 1

Flat Rate Code: 720087 Refrigerator - R & R Door Panel *Fault Code:* Improper Installation/Build

Problem: WARRANTY REPAIR 1 - freezer door glass has a deep scratch in its finish ON DAF *Hours:* .3

Cause: Mfg *Amount:* 34.50

Remedy: Order new freezer door glass insert grey colored FURRIION M# FCR10DCGTA *Sublet Repairs:* \$0.00

Manufacturer #: furrion *Model #:* FCR10DCGTA *Serial #:* NA

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
721136 REFRIGERATOR FREEZER DOOR ASSEMBLY ONLY STAINLESS STEEL GLASS DOOR F/ FCR10-NR FCR08-NR (FURRIION C- FCR10DCGTA-048)	REFRIGERATOR FREEZER DOOR ASSEMBLY ONLY STAINLESS STEEL GLASS DOOR F/ FCR10-NR FCR08-NR (FURRIION C- FCR10DCGTA-048)		1	1	333.53

Operation Line # 2

Flat Rate Code: 720046 Microwave - R&R Convection Microwave Assembly *Fault Code:* Component Failure

Problem: WARRANTY REPAIR 2 - Microwave has scratches that will arc on daf *Hours:* .5

Cause: Mfg *Amount:* 57.50

Remedy: Order new microwave FURRIION M#FMSMA15-SS *Sublet Repairs:* \$0.00

Manufacturer #: FURRIION *Model #:* FMSMA15-SS *Serial #:* 10001122026122100199

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
720698	MICROWAVE OTR NON CONVECTION STAINLESS STEEL 1.6 CF (FURRION FMSMA15-SS NLA FMSMA15-SS) NO LONGER AVAILABLE SEE 721399		1	1	505.05

Operation Line # 3

Flat Rate Code: 580037 Egress Windows - Screen Repair Fault Code: Improper Installation/Build

Problem: WARRANTY REPAIR 3 - screen coming out in rear window daf Hours: .3

Cause: Mfg Amount: 34.50

Remedy: Reinserted spline in window screen track Sublet Repairs: \$0.00

Manufacturer #: Model #: Serial #:

Operation Line # 5

Flat Rate Code: 640023 Trims/Fascia - Touch Up Decorative Boards Fault Code: Damaged/Maintenance

Problem: WARRANTY REPAIR 6 - gouge next to pantry Hours: .2

Cause: Gouge mfg Amount: 23.00

Remedy: Used putty to cover gouge Sublet Repairs: \$0.00

Manufacturer #: Model #: Serial #:

Operation Line # 6

Flat Rate Code: 620004 Floor Covering - Repair Linoleum (per sq. yd.) Fault Code: Damaged/Maintenance

Problem: WARRANTY REPAIR 9 - floor has a little ding in it Hours: .5

Cause: Mfg Amount: 57.50

Remedy: Used putty to cover then put sealer over that Sublet Repairs: \$0.00

Manufacturer #: Model #: Serial #: