



Warranty Claim Form

Date: 6/6/2024

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573FR3828N9920395
Reflection 341RDS
Retail Purchase Date: 4/7/2023
Work Started: 5/20/2024
Work Completed: 5/20/2024

Claim Status: Paid
Dealer Work Order #: 9168
Unit Offline Date: 4/8/2022

Claim #: 803841
Labor: \$80.50
Parts: \$34.97
Shipping: \$15.00
Total: \$130.47

Notes: added the shipping since it was left off and adjusted to what part approved would have cost to ship. NN 5.21 added gdrv part # and price for part provided by vendor. Checking with warehouse on invoice question. NN 5.21 RJ 04/30/24 PER LIPPERT: Case 4903462 VIN 573FR3828N9920395 I can pre-approve up to .7 for labor. Lippert does not need this product back. We will require photos of the complete serial number tag submitted with your claim. This is pre-auth for the R&R of the IGNITION ASSEMBLY-2021124202 : C-FSRI22LA-SS-Igniter. changed flat rate to reflect approval from lippert.

Dealer Information

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8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$115.00

Customer Information

SUE ANN METZ
30717 OAK DR
WATERFORD, Wisconsin 53185
United States
414-507-4594

Operation Line # 1

Flat Rate Code: 720116 Range/Oven - R & R Ignitor

Fault Code: Component Failure

Problem: Customer called 3/28, stated stove is not lighting on auto. Had to use a lighter to light.

Hours: .7

Cause: Pictures taken, tested voltage to oven that was 13.10 ok, all dials light up, it just won't spark.

Amount: 80.50

Remedy: Need to replace oven

Sublet Repairs: \$0.00

Manufacturer #: 1

Model #: 1

Serial #: 1

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
720754 RANGE OVEN STAINLESS STEEL GAS ONLY W/LED KNOBS FS22N20A-SS	RANGE OVEN STAINLESS STEEL GAS ONLY W/LED KNOBS FS22N20A-SS		1	1	0.00
720445 RANGE OVEN IGNITOR ASSEMBLY F/ FSRI22LA-SS	RANGE OVEN IGNITOR ASSEMBLY F/ FSRI22LA-SS (FURRIION C-FSRI22LA-SS-IGNITER)		1	1	34.97