



Warranty Claim Form

Date: 6/19/2024

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenewayrv.com

General Information

573TT3629M8815277
Transcend 297QB
Retail Purchase Date: 4/16/2021
Work Started: 3/11/2024
Work Completed: 3/11/2024

Claim Status: Paid
Dealer Work Order #: 9075B
Unit Offline Date: 3/22/2021
Claim #: 809587
Labor: \$4140.00
Parts: \$340.50
Shipping: \$173.86
Total: \$4654.36

Notes: **DJ approved at preauth stage - email snippet attached. RY 6/13/24 jw- pending management review-Approve 36 Hrs.

Dealer Information

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715-325-5170
mail@greenewayrv.com
Approved Labor Rate: \$115.00

Customer Information

Daniel Jaeck
30903 Vergon Dr
Burlington, Wisconsin 53105-7733
United States
262-939-0217

Operation Line # 1

Flat Rate Code: 540006 Truss - Repair Roof Truss

Fault Code: No Problem Identified

Problem: ROOF INSPECTION/WARRANTY ESTIMATE - CUST SAYS SAGGING OVER DOOR BETWEEN ROOF SUPPORTS & REAR ROOF HAS BUCKLING WARRANTY GRAND DESIGN CASE# 580838

Hours: 36

Cause: roof inspection the roof is 8 ft wide and 30ft long but what I found was one of the sheet of decking A m o u n t : on roof is bowing inward but not rotten I can stand on it and bounce found no external leaks or sealant 4140.00 needed pics taken of roof .

Remedy: need roof replacemnt membraine and 1 peice decking to acress rafter to repair roof bow WILL Sublet Repairs: NEED 3 PEICES OF DECKING AND COMPLETE ROOF REPLACEMENT . 2 DECKING ONES MINOR \$0.00 BOW BUT ONE IS REALLY BAD ALL SHOWN IN PICTURES

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
540046 RUBBER ROOF 9 X 400 SUPERFLEX WHITE	RUBBER ROOF 9 X 400 SUPERFLEX WHITE		270	9	259.74
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		5	1	2.25
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		10	1	7.50
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	62.99
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	8.02